

Ontap

Customer newsletter | April-June 2020



Chairperson Clr Greg Verdon (centre) with staff at the opening of the Glenoak 2 Reservoir. **Inset:** Construction of the new reservoir at Walbundrie.

New infrastructure to strengthen our network

We have completed two significant projects recently, which will ensure our residents have quality and reliable water well into the future.

At Walbundrie, a new reservoir and clearwater storage tank have been installed. The clearwater storage will also benefit residents across to Rand.

In Wagga, Glenoak Reservoir 2 was opened just before Christmas.

The 10m tall and 25m wide reservoir can hold 4.5 megalitres – dwarfing



the existing 1.3 megalitre Glenoak Reservoir 1.

The new reservoir will mainly service the Lloyd and Glenoak suburbs, which are experiencing ongoing growth and development.

Significant project for central Wagga well past halfway point

One reservoir is already towering over central Wagga Wagga, with a second identical structure well under way.

Riverina Water is constructing two 11-megalitre reservoirs on Willans Hill to provide safe and reliable water to the growing city.

Each reservoir is about 40m wide and 10m tall with a combined capacity of 22 million litres – nearly nine Olympic swimming pools' worth of quality drinking water.



Water issues?

If you're experiencing issues with water supply or a water related emergency, please call us on **6922 0608** 24 hours a day, seven days a week





BYO bottle and enjoy tap water on the go

Holbrook residents are taking part in the Healthy Town 2020 Challenge this year, with our refill station providing an easy and healthy way to hydrate.

Our growing network of Tap2Go stations provide our community and visitors with free access to safe and reliable drinking water.

With stations at Lockhart, Yerong Creek, Pleasant Hills, The Rock, Wagga Wagga and more, it's never been easier to help the environment by reducing the need for single-use plastic bottles.



Online mapping makes finding pipes and fittings simple

Planning on digging around your home or property?

Our online mapping service provides a guide on the location of water pipes, fittings and service connections. If you find nearby water services, first call Dial Before You Dig and then call us on 6922 0608 so we can provide site assistance.

Water mains replaced across the region



Hardworking staff replace water mains at Darlow Street in Wagga.



Our crews have been busy over the start of the year improving the reliability of water supply.

Completed upgrades include renewing water mains at The Gap that had a history of failure, replacing an old 80mm cast iron water main with a new 100mm ductile iron main at Darlow Street, Wagga and replacing 1.5km of water main at San Isidore (pictured above).

Our recipe to save water in your kitchen

The kitchen is a major consumer of water in the home. Here we use around 10 per cent of total household water consumption for cooking, cleaning, washing or drinking.

Here are our top tips for reducing water wastage in the kitchen:

- Wash your vegetables in a container or under running water
- Remove food scraps by scraping into compost or a bin
- When washing dishes by hand, don't leave the water running.
- While waiting for the water to heat up, collect it in a bottle or jug and store it in the fridge until it is cool enough to use eg watering plants
- Put suitable food scraps into a composter or worm farm rather than down the kitchen sink
- Only use the dishwasher when you have a full load



Additional dishwasher advice

The dishwasher is the highest consumer of water in the kitchen. Installing a water efficient model will save you not only water but also money.

Before purchasing a new dishwasher, check the appliance for a WELS (National Water Efficiency Labelling and Standards scheme) label. The WELS scheme labels products for water efficiency - the more stars, the more water efficient the product.

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