

Stepped Water Tariff

Did you know Riverina Water currently has a stepped water tariff?

Riverina Water introduced a stepped water tariff on 1st July 2009 to keep in line with the NSW Office of Water 'Best Practice Management of Water Supply Guidelines' and to encourage water conservation.

What does this mean for Riverina Water customers?

For all Riverina Water Residential, Commercial or Industrial customers a stepped water tariff applies shown in the table below.

WATER USAGE PRICES	2014/15 (\$)
GENERAL TARIFF INCLUDING STRATA TITLE AND FLATS All users (unless otherwise specified) First 125 kilolitres per quarter Balance per kilolitre per quarter	1.33 2.00
COMMERCIAL TARIFF All users (unless otherwise specified) First 125 kilolitres per quarter / 41 kilolitres per month Balance per kilolitre per quarter	1.33 2.00
INDUSTRIAL TARIFF For processing or manufacturing industries with consistent year round usage (unless otherwise specified). First 41 kilolitres per month Balance above 42 kilolitres per month	1.33 2.00

Has your water bill increased significantly?

Please be aware that during the warmer months your usage may increase due to the hot weather (from the use of air conditioners and sprinklers). This could result in an increase in your water bill if you use more than 125 kilolitres per quarter.

If you have a question about your water bill you can contact Riverina Water on 02 6922 0608.

Permanent Water Conservation Measure

Riverina Water established a Permanent Water Conservation Measure in 2009. This measure has been implemented to increase water use efficiency, by greatly reducing evaporation losses. Fixed sprinklers cannot be used between the hours of 10am and 5pm and applies to all customers.

Council has a responsibility to enforce conservation measures and water usage bans and may issue infringement notices under the powers of the NSW Local Government Act 1993. A minimum fine of \$230 may apply.

Did you know?

On average, a person uses about 340 litres of water per day, of which 130 litres is for essential use i.e. drinking and food preparation, toilets, showers and clothes. The rest is discretionary to water lawns and gardens etc.



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Customer Newsletter



Major Projects

Mangoplah Reservoir

Two new reservoirs are proposed to store sufficient water for future peak summer demands and breakdown storage. Each reservoir is 136kl and will supply the village of Mangoplah and surrounding rural properties. The first reservoir is to be constructed in early 2015, while the second reservoir is dependent on town growth. Pumps at Watson Road will be upgraded to boost water supply to the new reservoirs. Budget: \$400,000.

Depot Store Building

Construction will soon commence on a new depot store building at Riverina Water's Hammond Avenue site. This large warehouse will be used to store fittings, light weight pipe and plant. It will also include upgraded facilities for staff such as offices and tea rooms. Budget: \$3.5 million

New Wagga Wagga Water Treatment Plant (WTP)

Riverina Water is currently working on the detailed design for the new 55ML/day River Water Treatment Plant. The detailed design will be completed in early 2015. RWCC anticipate awarding the contract in June 2015 and construction will take approximately 18 months. Budget: \$45 million.

Southern Trunk Main and Rural Reservoir

Work has begun on the Southern Trunk Main upgrade. The Southern Trunk Main supplies water to Uranquinty, Mangoplah, Yerong Creek, Henty, Morven, Pleasant Hills and Walla Walla. The section of the main from Kapooka to Red Hill Road has been completed, with construction from West Wagga Treatment Plant to Red Hill Road now underway. The project is expected to take several years to complete, including the construction of the new 5 ML rural reservoir. Budget: \$5.3 million.

Bomen Rising Main

Construction of the Bomen Rising Main has commenced. North of the Murrumbidgee River is currently served by bores in North Wagga. The Bomen Rising Main will give the ability to supplement supply to the North Wagga/Bomen area from the new Water Treatment Plant. The section along Hammond Avenue is under construction, with work to continue along Mason Street, before continuing across the river. Budget: \$1.2 million.



Outdoor Water Saving Tips

Garden Taps: Fit tap timers to all your garden water taps to save water and money. Tap timers automatically turn off your drippers and hoses even if you forget!

Pool Covers: Pool covers keep evaporation to a minimum. A pool can lose up to 10mm of water per day due to evaporation (500 litres per day in an average pool). By regularly using a pool cover you can reduce this loss of water by up to 95%.

Irrigation Monitoring: It is important to regularly monitor your sprinkler system to maximise efficiency and to ensure it is not running unnecessarily. Have your sprinkler system inspected by an expert to ensure you are not wasting water.

Driveways: There are alternative ways to keep these areas clean using minimal amounts of water, or even no water at all. Use a broom, brush or rake to sweep and clean outdoor paths and paving instead of hosing them down with water.

Evaporative Coolers: Evaporative coolers use over 80 litres of water per hour. Remember to turn your cooler off whilst no one is home and have the unit regularly checked and serviced by an expert.

Mowing: Make sure you don't mow your lawn too short. A longer, lush lawn develops a deeper root system and requires less water.

Mulching: Mulching not only helps to control weeds, it also prevents soil drying out and minimises watering required. Compost, sawdust, straw, grass clippings, pebbles and woodchips are all excellent mulching solutions.

Plants: When planting your garden try grouping your plants into high or low water users. Keep in mind that small shrubs require more frequent watering than larger hard leaf varieties.

For more water saving tips visit www.rwcc.nsw.gov.au or for a copy of our free [Beyond the Nature Strip](#) booklet, please contact Riverina Water on 02 6922 0608.



School Education Program

For the second year in a row Riverina Water County Council engaged Keep NSW Beautiful (previously Keep Australia Beautiful) to run their Enviromentors Water Education Program in our supply area. The Enviromentors 'Drip, Drop, Splash' module was offered to 45 primary schools in Riverina Water's supply area. The following 18 schools (approx. 1,535 students) took part in the program covering four constituent Council areas:

- Mater Dei Primary School
- Uranquinty Public School
- Mount Austin Public School
- MET School Wagga Wagga
- Humula Public School
- St Joseph's Primary School
- Sturt Public School
- Urana Central School
- Rand Public School
- Henschke Primary School
- Kapooka Public School
- Lockhart Central School
- Wagga Wagga Christian College
- Oaklands Central School
- Ladysmith Public School
- Henty Public School
- Turvey Park Public School
- Lake Albert Public School



The 'Drip, Drop, Splash' module aims to foster students' understanding of the value of water, and to develop attitudes and skills conducive to the achievement of sustainable management of this limited natural resource.

Riverina Water County Council considers this education program an important part of our long term demand management strategy.