

22nd June 2017

# NOTICE OF MEETING OF THE COUNCIL

The meeting of the Council will be held at

RIVERINA WATER COUNTY COUNCIL CHAMBERS, 91 HAMMOND AVENUE, WAGGA WAGGA

on

WEDNESDAY, 28th JUNE 2017 at 9.30 am

and your attendance is requested accordingly

Yours faithfully

G J Haley

**GENERAL MANAGER** 



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# GENERAL MANAGER'S REPORT TO THE COUNCIL

22nd June 2017

The Chairperson and Councillors:

#### 1. FINANCIAL STATEMENTS - LIST OF INVESTMENTS

**RECOMMENDED** that the report detailing Council's external investments for the months of April and May 2017 be received.

In accordance with the provisions of Clause 19(3) of the Local Government (Financial Management) Regulation 1993,I report details of the Council's external investments as at 30 April 2017 and 31 May 2017 as follows:

- Investment Report April 2017
- Investment Report May 2017

## Monthly Investment Report as at 30/4/17

#### a) Council's Investments as at 30/4/17

		Term	Maturity	S&P	Interest	Performance	Benchmark	Percentage of		
Investment	Inception Date	(Days)	Date	Rating	Rate (%)	Benchmark	Rate (%)	Portfolio	Principal Value	Market Value
Term Deposits										
ME Bank	18/04/2017	86	13/07/17	A-2	2.45	BBSVV	1.63	8.308%	\$1,500,000.00	\$1,500,000.00
Beyond Bank	6/03/2017	92	06/06/17	A-2	2.65	BBSVV	1.63	8.308%	\$1,500,000.00	\$1,500,000.00
ME Bank	22/03/2017	90	20/06/17	A-2	2.50	BBSVV	1.63	5.538%	\$1,000,000.00	\$1,000,000.00
National Australia Bank	13/04/2017	90	12/07/17	A-I+	2.55	BBSVV	1.63	5.538%	\$1,000,000.00	\$1,000,000.00
National Australia Bank	22/03/2017	90	20/06/17	A-I+	2.53	BBSW	1.63	11.077%	\$2,000,000.00	\$2,000,000.00
National Australia Bank	7/04/2017	90	06/07/17	A-I+	2.58	BBSW	1.63	11.077%	\$2,000,000.00	\$2,000,000.00
								49.85%	\$9,000,000.00	\$9,000,000.00
Cash Deposit Account										
T Corp				A-I+	2.41	Cash Rate	1.50	29.86%	\$5,391,574.66	\$5,391,574.66
AMP				A-I	2.05	Cash Rate	1.50	20.294%	\$3,664,349.72	\$3,664,349.72
								50.15%	\$9,055,924.38	\$9,055,924.38
TOTAL INVESTMENTS								100.00%	\$18,055,924.38	\$18,055,924.38
Cash at Bank										\$800,195.22
TOTAL FUNDS										\$18,856,119.60

#### b) Application of Investment Funds

Restricted Funds	Description	Value
Externally Restricted	LIRS Loan Funds	\$0.00
		\$0.00
Internally Restricted		
	Employee Leave Entitlements (30% of ELE)	\$1,140,647.69
	Asset Replacement	\$1,643,131.00
	Loan Funds	\$0.00
	Sales Fluctuation	\$5,000,000.00
		\$7,783,778.69
Unrestricted Funds		\$11,072,340.91
TOTAL FUNDS		\$18,856,119.60

<sup>\*</sup> Externally & Internally Restricted Reserve figures are subject to final adjustment and external audit at 30 June each year.

#### CERTIFICATE

I hereby certify that all the above investments have been made in accordance with the provision of Section 625 of the Local Government Act 1993 and the regulations thereunder.

M.C. Cura.

M Curran

MANAGER CORPORATE SERVICES

## Monthly Investment Report as at 31/5/17

#### a) Council's Investments as at 31/5/17

		Term	Maturity	S&P	Interest	Performance	Benchmark	Percentage of		
Investment	Inception Date	(Days)	Date	Rating	Rate (%)	Benchmark	Rate (%)	Portfolio	Principal Value	Market Value
Term Deposits										
ME Bank	18/04/2017	86	13/07/17	A-2	2.45	BBSW	1.62	7.930%	\$1,500,000.00	\$1,500,000.00
Beyond Bank	6/03/2017	92	06/06/17	A-2	2.65	BBSW	1.62	7.930%	\$1,500,000.00	\$1,500,000.00
ME Bank	22/03/2017	90	20/06/17	A-2	2.50	BBSW	1.62	5.286%	\$1,000,000.00	\$1,000,000.00
National Australia Bank	13/04/2017	90	12/07/17	A-I+	2.55	BBSW	1.62	5.286%	\$1,000,000.00	\$1,000,000.00
National Australia Bank	22/03/2017	90	20/06/17	A-I+	2.53	BBSW	1.62	10.573%	\$2,000,000.00	\$2,000,000.00
National Australia Bank	7/04/2017	90	06/07/17	A-I+	2.58	BBSW	1.62	10.573%	\$2,000,000.00	\$2,000,000.00
								47.58%	\$9,000,000.00	\$9,000,000.00
Cash Deposit Account										
T Corp				A-I+	2.34	Cash Rate	1.50	28.56%	\$5,402,179.41	\$5,402,179.41
AMP				A-I	2.05	Cash Rate	1.50	23.865%	\$4,514,349.72	\$4,514,349.72
								52.42%	\$9,916,529.13	\$9,916,529.13
TOTAL INVESTMENTS								100.00%	\$18,916,529.13	\$18,916,529.13
Cash at Bank										\$333,266.97
TOTAL FUNDS										\$19,249,796.10

#### b) Application of Investment Funds

Restricted Funds	Description	Value
Externally Restricted	LIRS Loan Funds	\$0.00
		\$0.00
Internally Restricted		
	Employee Leave Entitlements (30% of ELE)	\$1,140,647.69
	Asset Replacement	\$1,643,131.00
	Loan Funds	\$0.00
	Sales Fluctuation	\$5,000,000.00
		\$7,783,778.69
Unrestricted Funds		\$11,466,017.41
TOTAL FUNDS		\$19,249,796.10

<sup>\*</sup> Externally & Internally Restricted Reserve figures are subject to final adjustment and external audit at 30 June each year.

#### CERTIFICATE

I hereby certify that all the above investments have been made in accordance with the provision of Section 625 of the Local Government Act 1993 and the regulations thereunder.

M.C. Cura.

M Curran

MANAGER CORPORATE SERVICES

# 2. DETERMINATION OF REMUNERATION FEES FOR COUNCILLORS AND CHAIRPERSON 2017/2018

**RECOMMENDED** that the fees for 2017/2018 be set at:

- i. Councillors \$5,790, and
- ii. Additional fee for Chairperson \$9,510

Section 241 of the Local Government Act 1993, states that the annual fees to be paid for each of the categories Councils, as determined under section 239, to Councillors and Chairperson, during the period 1st July 2017 to 30th of June 2018 are determined as follows:

Category			Councillor	ember	Mayor/Chairperson				
Ca	Category			Annual Fee					e*
		Μ	inimum	Maximum		Minimum		Maximum	
	Principal CBD	\$	26,310	\$	38,580	\$	160,960	\$	211,790
General Purpose	Major CBD	\$	17,540	\$	32,500	\$	37,270	\$	105,000
Councils -	Metropolitan Large	\$	17,540	\$	28,950	\$	37,270	\$	84,330
Metropolitan	Metropolitan Medium	\$	13,150	\$	24,550	\$	27,940	\$	65,230
	Metropolital Small	\$	8,750	\$	19,310	\$	18,630	\$	42,120
Canaral Durnasa	Regional City	\$	17,540	\$	30,500	\$	37,270	\$	95,000
General Purpose Councils -	Regional Strategic Area	\$	17,540	\$	28,950	\$	37,270	\$	94,330
Non-Metropolitan	Regional Rural	\$	8,750	\$	19,310	\$	18,630	\$	42,120
Non-ivietropolitari	Rural	\$	8,750	\$	11,570	\$	9,310	\$	25,250
County Councils	Water	\$	1,740	\$	9,650	\$	3,730	\$	15,850
County Councils	Other	\$	1,740	\$	5,770	\$	3,730	\$	10,530
	60% of Maximum			\$	5,790			\$	9,510

<sup>\*</sup> This fee must be paid in addition to the fee paid to the Mayor/Chairperson as a Councillor/Member (s.249 (2))

The annual fee is paid in monthly instalments in arrears.

Riverina Water County Council Fees for 2016/2017 are: Chairperson \$9,276 and Councillor \$5,646.

Council's Resolution (07/39) of 27th June 2007, in respect of Councillor Fees, was that Councillors' and Chairperson's annual fee be set at 60% of the maximum allowable, as determined annually by the Local Government Remuneration Tribunal, pursuant to section 242 of the Local Government Act 1993.

# 3. ADOPTION OF REVISED DELIVERY PROGRAM 2017/2021 AND OPERATIONAL PLAN 2017/2018

**RECOMMENDED** that the Draft Revised Delivery Program 2017/2021 and Operational Plan 2017/18, as exhibited, following close of public comments, be adopted as Council's Delivery Program 2017/2021 and Operational Plan for 2017/2018, subject to the following changes:-

	2016/2017	2016/2017
Search /Enquiry Fee – S603 (as for property transfer) Interest on Overdue Accounts	\$75 8.0%	\$80 7.5%

An amended Revised Delivery Program and Operational Plan is attached.

Council placed its Draft Revised Delivery Program 2017/2021 and Draft Operational Plan 2017/2018 on Exhibition on 14 May 2017. Submissions from the public were invited until 19 June 2017. No public submissions were received.

A number of changes are necessary to the Draft Operational Plan, in light of events that have occurred since it was placed on exhibition.

The NSW Office of Local Government has indicated that fee to be charged for a Certificate under Section 603 of the Local Government Act has increased from \$75 to \$80 and also that the maximum interest chargeable on overdue accounts has been reduced from 8.0% to 7.5%.

#### 4. MAKING OF RATES AND CHARGES FOR 2017/2018

**RECOMMENDED** that the rates and charges be made for the 2017/2018 year, as outlined in the adopted Operation Plan 2017/2018.

#### 5. AUGUST 2017 COUNCIL MEETING

**RECOMMENDATION** that Council hold its August 2017 Ordinary Meeting on 16 August 2017 commencing at 9.30am.

Council normally holds its Council Meetings on the 4<sup>th</sup> Wednesday of February, April, June, August and October.

The Chairperson has indicated that he will be overseas on 23<sup>rd</sup> August this year. He has circulated the Councillors seeking their views on whether it is practical to change the date to one week earlier and hold the Ordinary Meeting on 16<sup>th</sup> August.

No objections have been raised.

#### 6. LOCAL GOVERNMENT NSW 2017 ANNUAL CONFERENCE

#### **RECOMMENDATION** that:

- a) Council be represented the Local Government NSW 2017 Annual Conference;
- b) Council delegate be the Chairman and the General Manager (observer);
- c) Nominations be invited from any other Councillor to attend as an observer.
- d) Council determine motions that it believes are of concern and should be discussed at the Conference.

Local Government NSW has advised that the Annual Conference of the Association will held at Hyatt Regency, Sydney, from Monday 4 December 2017 to Wednesday 6 December 2017. The council was represented at the 2016 Conference by the Chairperson, Councillor Hiscock (Delegate), together with Councillor Verdon and the General Manager (observers).

A copy of the Draft Program will be circulated in due course.

Registrations for the Conference will be open in August 2017.

Other key dates are as follows:

Deadline	Action
Monday 9 October	Deadline for payment of membership fees (required for your council to be entitled to vote for motions and the LGNSW Board)
Friday 13 October	Members notified of number of delegates that can vote:  on motions for the LGNSW Board
Tuesday 7 November	Deadline to nominate as a candidate for a position on the LGNSW Board (Note this date is currently subject to confirmation by the Australian Electoral Commission. LGNSW will advise if it changes.)
Monday 13 November	Deadline for members to provide names to LGNSW of delegates who will vote for:  • motions • the LGNSW Board

The Business Paper for the Conference, including motions, will be forwarded to members at least two weeks prior to the Conference.

#### 7. RWCC SPONSORSHIPS

**RECOMMENDATION** that the advice from the General Manager regarding sponsorships by RWCC for the year 2016/2017 be noted.

Riverina Water County Council has for a number of years sponsored various community groups/events.

Council has requested that I report on sponsorships made on an annual basis.

A copy of sponsorships for 2016/2017 follow:-

It should be noted that some of these sponsorships are once off assistance, such as:

Bidgee Dragons Abreast	2016 Dragon Boat Challenge	\$1,000
Immune Deficiency Foundation	2016 World Festival of Magic	\$ 550
Lockhart Bowling Club	Donation towards defribulator	\$ 500
Quinty Men's Shed	Water Connection	\$4,063
SRCC/SREW Reunion 2017	Sponsorship	\$ 500
Wagga Wagga Country Club	2017 Pro Am	<u>\$ 990</u>
Total		\$7,603

The remainder have been more of an ongoing arrangement.

City of Wagga Wagga	Silver Sponsorship 2017 Big Business Breakfast	\$ 1,500.00
Committee 4 Wagga	Sponsorship New Year Eve Festivities 2016/2017	\$ 2,200.00
GTES	Apprentice & Traineeship Awards 2016	\$ 1,000.00
Henty Bowling Club	Sponsorship 2017 Invitation Triples	\$ 220.00
Henty & District Lifestyle Centre	Sponsorship 2016/17	\$ 180.00
Henty Show Society Inc	Sponsorship 2016 Show	\$ 1,000.00
Kurrajong-Waratah Industries	Membership 2016/2017	\$ 200.00
Kurrajong-Waratah Industries	Christmas Spectacular 2016	\$ 1,500.00
Lillier Lodge - Wagga Wagga	Subsidise Water Account (flat rate)	\$ 1,980.25
Lockhart Golf Club	Sponsorship 2016 Annual Mens Tournament	\$ 500.00
Lockhart Picnic Race Club Inc	1/2 page advert in Lockhart Picnic Race Book 2016	\$ 500.00
Murrumbidgee Rotary Club	Sponsorship 2017 Science & Engineering Challenge	\$ 2,000.00
Oaklands Lions Truck & Equipme	Sponsorship 2017 Truck Show	\$ 2,500.00
Riverina Summer School of Strings	Sponsorship 2016/17	\$ 2,750.00
Rotary Club of South Wagga Inc	Sponsorship 19th Annual Golf Day	\$ 300.00
Rotary Club of South Wagga Inc	Sponsorship of Circus Quirkus 2017	\$ 600.00
Spirit of the Land Lockhart In	Sponsorship 2016 Festival	\$ 2,000.00
TAFE NSW Riverina Insititue	Sponsorship 2017 TAFE NSW Awards	\$ 250.00
TAFE NSW Riverina Insititue	Sponsorship 2017 Scholarship	\$ 1,000.00
The Rock Show Society Incorporsated	Sponsorship 2016 Show	\$ 1,000.00
Turvey Park Public School	Sponsorship Speech Night 2016	\$ 100.00
Urana Vintage Machinery Club	Sponsorship of 2016 Show	\$ 1,000.00
Uranquinty Progress Assoc	Sponsorship Xmas Celebrations 2016	\$ 500.00
Wagga & District Bowling Asoci	Sponsorship Annual Bowls Calendar 2016/2017	\$ 90.00
Wagga School of Arts Community	Sponsorship of Play Festival 2017	\$ 1,250.00
Wagga Wagga High School	Sponsorship Speech Night 2016	\$ 100.00
		\$ 26,220.25

#### 8. ADVOCACY FOR MURRAY DARLING MEDICAL SCHOOL

**RECOMMENDATION** that Riverina Water County Council support the Murray Darling Medical School as requested.

Riverina Water County Council's Constituent Councils have been approached by Charles Sturt University seeking support for a proposed Murray Darling Medical School (MDMS).

This Medical School is being proposed by Charles Sturt University and La Trobe University.

They have requested that Councils sign their 'change.org' petition, circulate this amongst Council's networks and feature it in any Council newsletter or email update.

While the promotion of such a Medical School would normally fall under the ambit of our general purpose council colleagues, it is felt that this issue affects the whole community and is worthy of Riverina Water County Council's support.

# 9. REMUNERATION OF INDEPENDENT MEMBERS OF AUDIT AND RISK COMMITTEE

**RECOMMENDATION** that Council pay remuneration to the two independent members of the Audit and Risk Committee as follows:

- 1. Chairperson \$442 per meeting
- 2. Committee Member \$331 per meeting

Council last set meeting fees for the independent members of the Audit and Risk Committee in December 2012.

Since that time Councillors fees have increased by 2.5% per annum. A similar increase is suggested for the independent members of the Audit and Risk Committee. If the same increase granted to Councillors had been applied to the Audit and Risk Committee, then the fees would now be approximately \$442 and \$331.

It is suggested that the fees for the Independent members be reviewed annually.

The current independent committee members bring to the Committee a great deal of knowledge and resources to undertake their respective duties and roles.

The meeting times are estimated at 2-4 hours per meeting as required.

At the present time the Chairperson is paid \$400 per meeting and the Committee Member is paid \$300 per meeting.

It is proposed that there will be 4 meeting per year of the Audit and Risk Committee.

#### **10. AUDIT AND RISK COMMITTEE MINUTES**

**RECOMMENDATION** that Council receive and note the minutes of the Audit and Risk Committee Meeting held 5<sup>th</sup> June 2017 and endorse the recommendations contained therein.

Minutes Audit & Risk Committee

# MINUTES of the MEETING of AUDIT & RISK COMMITTEE held at 91 HAMMOND AVENUE, WAGGA WAGGA, on MONDAY, 5<sup>th</sup> JUNE 2017 at 9.30 am

#### PRESENT:

David Maxwell (Chairperson) Clr. Yvonne Braid Mr. Bryce McNair

#### IN ATTENDANCE:

General Manager Graeme Haley
Manager Corporate Services Michele Curran

The meeting of the Audit and Risk Committee commenced at 9.40 am.

#### 2. DECLARATIONS OF PECUNIARY INTEREST

Declaration by David Maxwell. Has an insignificant pecuniary interest in that he supplies software, handbooks and training to Councils.

#### 3. MINUTES OF PREVIOUS MEETING – 27<sup>TH</sup> FEBRUARY 2017

#### Recommendation:

On the motion of David Maxwell and Clr Braid that the minutes of the proceedings of the Audit and Risk Committee meetings held 27<sup>th</sup> February 2017 be confirmed as true and accurate records.

**CARRIED** 

#### 4. AUDIT & RISK COMMITTEE ACTIONS REGISTER

#### Recommendation:

On the motion of Bryce McNair and Clr Braid that the Audit and Risk Committee receive and note the report.

**CARRIED** 

#### 5. LEAD ORGANISATIONAL CRITICAL ISSUES

On the motion of Bryce McNair and Clr Braid that the Audit and Risk Committee receive and note the report.

**CARRIED** 

#### 6. INTERNAL AUDIT EXPRESSION OF INTEREST

#### Recommendation:

On the motion of David Maxwell and Bryce McNair that the advice of the General Manager be received and noted.

CARRIED

#### 7. INTERNAL AUDIT UNIVERSE AND STRATEGIC PLAN

#### Recommendation:

On the motion of Bryce McNair and Clr Braid that the Audit & Risk Committee:-

- a) adopt the following internal audit program for the year ending 30 June 2018
  - i) Risk Management
  - ii) Workplace Health & Safety
  - iii) IT Core Systems
  - iv) Asset Management (some aspects)
- b) General Manager prepare a brief scope of work for the assignments and supply these to committee members for confirmation out of session prior to the next meeting.

**CARRIED** 

#### 8. EXTERNAL AUDIT - TIMETABLE AND PLAN

#### Recommendation:

On the motion of David Maxwell and Bryce McNair that the advice of the General Manager and Manager of Corporate Services be received and noted.

**CARRIED** 

#### 9. ANNUAL RESIDENTS SURVEY

#### Recommendation:

On the motion of Bryce McNair and Clr Braid that the General Manager's report into the 2017 Riverina Water County Council residents survey be received and noted.

**CARRIED** 

# 10.GENERAL MANAGER'S UPDATE ON CURRENT LITIGATION MATTERS (VERBAL REPORT ONLY)

On the motion of David Maxwell and Clr Braid that the General Manager's update on current litigation matters be noted.

# 11. REPORT ON ATTENDANCE AT AUDITOR-GENERAL'S FORUM SYDNEY 3RD MARCH 2017

#### Recommendation:

On the motion of David Maxwell and Clr Braid that the report be received and noted.

**CARRIED** 

#### **12. GENERAL BUSINESS**

A brief discussion was held regarding the follow up of previous audits.

Next General Meeting: Monday 31 July 2017 at 9.30 am

Meeting Closed 11.37 am

#### 11. INTERNAL POLICY 3.25 LEAVE

**RECOMMENDATION** that Riverina Water County Council adopt Internal Policy 3.25 Leave.

In 2011, Riverina Water County Council adopted a Policy regarding the taking of leave by employees. This policy was reviewed in 2013 and was again due for review in 2016.

This policy review has now been completed and is attached for Councillors' information, together with Leave Guidelines.

This policy applies to the leave provisions of all employees entitled to leave and in compliance with the Riverina Water Council Enterprise Award 2016.

The Policy states that all employees and RWCC representatives will consider the operational needs of RWCC as well as the individual's needs to ensure:

- All employees are aware of leave entitlements, discretionary leave provisions and responsibilities.
- RWCC is committed to providing opportunities, where employees' work in a safe and healthy family friendly environment and balance their work and life commitments.
- The operational requirements of RWCC are taken into account through appropriate work planning.
  - Internal Policy 3.25 Leave
  - RWCC Leave Guidelines



# POLICY REGISTER

# **INTERNAL POLICY**

# **LEAVE POLICY**

POLICY REFERENCE			IP 3.25					
Original publication	Original publication date 5th October 2011 Min. No. 11/125							
Revision number	Issue Date	Council r	esolution	Council meeting date				
0	2011	11/125		11/125		5/10/2011		
Name changed 26/11/13 from 4.26								
1	12/12/2014	14/	169	12/12/2014				
2	21/06/2017	17/	???	28/06/2017				
This document is to be reviewed every three years.								
Next review date: December 2019								
RESPONSIBLE OF	FICER		G	eneral Manager				

#### **PURPOSE**

Riverina Water County Council is committed and seeks to ensure compliance with the Riverina Water Council Enterprise Award 2016 to provide all employees with appropriate leave provisions.

All employees and RWCC representatives will consider the operational needs of RWCC as well as the individual's needs to ensure:

- All employees are aware of leave entitlements, discretionary leave provisions and responsibilities.
- RWCC is committed to providing opportunities, where employees' work in a safe and healthy family friendly environment and balance their work and life commitments.
- The operational requirements of RWCC are taken into account through appropriate work planning.

#### SCOPE

This policy applies to the leave provisions of all employees entitled to leave and in compliance with the Riverina Water Council Enterprise Award 2016.

#### **COMMITMENTS**

Riverina Water is committed to:

- Ensuring policies and guidelines are in plain English and accessible to all employees
- Are compliant with the provision of relevant Acts and Riverina Water Council Enterprise Award 2016

#### **IMPLEMENTATION**

The General Manager has specific responsibility for the implementation, review and monitoring the effectiveness of this policy and may delegate management accordingly.

In order to implement this policy Riverina Water will:

- Communicate the policy provision during induction to all existing and new staff;
- Ensure adequate resources are available

Guidelines supporting and compliant with Riverina Water Council Enterprise Award 2013, relevant Acts and good practice will be maintained for recognised leave entitlements and arrangements including:

- Annual
- Sick &
- Personal carers
- Bereavement
- Long Service
- Maternity
- Paternity
- Defence force training
- Community Service
- Trade Union
- Study
- Union Picnic day
- Rostered day off
- Leave without pay

#### **MONITORING & REVIEW**

Riverina Water will establish appropriate information and monitoring systems to assist the effective implementation of relevant policy and guidelines

#### **COMPLAINTS**

Individuals who believe they have suffered any form of discrimination are entitled to raise the matter through the agreed procedures. All complaints of discrimination will be dealt with seriously, promptly and confidentially.

#### **LEGISLATION**

The documents and reference used to compile and support this policy and relevant guidelines include:

- Riverina Water Council Enterprise Award 2016
- Defence Act 1903
- Defence Reserve Service (Protection) Act 2001
- Defence Reserves Support -
- State Emergency & Rescue Management Act 1989
- Annual Holidays Act 1944
- Anti-Discrimination Act 1977
- Public Holidays Act 2010
- Long Service Leave Act 1955
- Workers Compensation Act 1987
- Industrial Relations Act 1996
- Industrial Relations (Child Employment) Act 2006
- Gendered Violence Research Network



# Riverina Water County RWCC Leave Guidelines

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#### Introduction

RWCC provides the following types of leave to eligible employees:

- annual leave
- sick leave & personal carers'
- bereavement/compassionate
- public holidays
- long service
- maternity and parental
- defence force training
- jury service
- voluntary service
- trade union
- study (refer to separate policy & procedures)
- family violence (refer to separate policy and procedures)
- · rostered day off
- leave without pay

The following guidelines are based on a full time employees working ordinary agreed hours

- Either 38 or 35 hours per week depending on the RWCC Enterprise Agreement and classification
- Fractional employees leave entitlements are calculated on a proportionate basis.
- Casual employees are paid a loading in lieu of leave entitlements unless otherwise referred to the Enterprise Award.
- Unless otherwise noted leave may be taken for periods of a whole day or greater,
   except in the case of long service leave, which is normally taken in blocks of no less than one week.

## Leave types

#### Annual leave

- Full-time employees are entitled to annual leave on full pay at the rate of 20 working days for each completed year of service from the date of appointment.
- Employees engaged on shift rosters will be entitled to an additional 20 hours of annual leave after each twelve months of service.
- An employee will apply for leave indicating when they wish the leave to commence, normally giving reasonable notice.
- Leave will be allowed or deferred at the discretion of the Supervisor. Taking of annual leave will be such that the operational requirements of the organisation are met.
- Supervisors are to ensure that employees have adequate opportunity to take annual leave as a continuous period and employees are to inform their supervisor of intentions to take leave.
- Where a public holiday occurs during the period of annual leave no deduction for this day will be made from the annual leave credits of the employee.

- Where an employee's leave entitlement equals or exceeds eight working weeks, the employee's supervisor may direct the employee to take leave, providing at least 4 weeks' notice.
- When an employee is ill for five or more consecutive working days whilst on annual leave, on provision of appropriate documentation application to the general manager can be made for that leave to be re-credited.
- Employees will be paid annual leave as part of their normal pay or they may request payment in advance. On termination of employment, the employee will be paid prorata all accrued annual leave credits not taken.

#### Sick leave

- Full-time employees are entitled to paid sick leave for up to 15 working days per vear.
- Sick leave is available twelve months in advance during the first year of service, and then accrues on a proportionate, cumulative basis.
- After 5 yrs of continuous service this increases to eighteen days.
- Casual employees are entitled to unpaid leave of up to two days on each occasion of a personal illness and must provide a medical certificate from a medical practitioner or completed statuary declaration form.
- An employee absent from work through illness must advise their supervisor as soon as practicable on the first day of absence.
- Documentation supporting requests for sick leave of two or more days or after three separate periods in each year of service may be required, stating the nature of the illness and the period or approximate period for which sick leave is required This Acceptable documentation would only include a;
  - o certificate from a medical practitioner or
  - o a signed statutory declaration.
- When an employee is ill for five consecutive days whilst on annual or long service leave, supported by appropriate documentation no deduction of annual or long service leave credits will be made for the period of illness. No re-credit will be granted to an employee on annual or long service leave immediately prior to retirement, resignation or termination of employment.
- A supervisor can request an employee with a proven regular pattern of sick leave to
  provide a medical certificate or statutory declaration for any sick leave taken in the
  six months following the supervisor's request.
- Employees who have used their full entitlement of sick leave may be granted sick leave without pay, subject to the approval of the supervisor and satisfactory medical certification. In addition, an employee can use any annual leave entitlement.
- Where a supervisor has concerns about an employee's ability to perform their normal duties on their return from a period of sick leave, they can request that the employee provide a medical clearance certifying that the employee is fit to resume normal duties.
- An employee with at least ten years' service with Riverina Water may at the
  recommendation of their supervisor and at discretion of the General Manager be
  granted additional sick leave where an illness or injury results in the employee
  exhausting their accumulated sick leave.
- An employee, who has been granted paid sick leave and who in respect of the period of leave receives compensation under any Act or law shall reimburse Riverina Water from the compensation, amounts paid for leave.
- Untaken sick leave which accrues from year to year is not paid upon termination unless there are unclaimed credits from previous awards or agreements at 15 February, 1993.

#### Personal Carers' leave

- Carers' leave is available for an employee's absence to provide care and support for a member of their immediate family or household under their care when they are ill.
- In normal circumstance, an employee shall not take personal carer's leave where another person is providing the immediate family or household member with care.
- Sick leave entitlements, conditions and expectations are to be used for personal carer's leave.
- Personal carer's leave may be taken for part of a single day.
- Immediate family includes a:
  - spouse (including a former spouse, a de facto spouse and a former de facto spouse of the opposite or same sex);
  - child (including an adopted child, a step-child, ex-nuptial child or foster child), or grandchild;
  - parent, grandparent, or sibling of the employee or the employee's spouse, and
  - relative of the employee who is a member of the same household as defined in enterprise agreement.

#### Bereavement leave

- Employees, other than casuals may be granted up to four days paid bereavement leave on full pay, with provision of satisfactory evidence.
- Person in respect of whom, bereavement leave may be claimed shall include a:
  - o spouse of the employee; or
  - de facto spouse, who, in relation to a person, is a person of the opposite sex to the first mentioned person who lives with the first mentioned person as the husband or wife of that person on a bona fide domestic basis although not legally married to that person; or
  - child or an adult child (including an adopted child, a step child, foster child or an ex nuptial child), parent (including a foster parent, step parent and legal guardian), parents of spouse, grandparent, grandchild or sibling (including half, foster and step sibling) of the employee or spouse or de facto spouse of the employee; or
  - same sex partner who lives with the employee as the de facto partner of that employee on a bona fide domestic basis; or
  - relative of the employee who is a member of the same household, where for the purposes of this paragraph:
    - Relative' means a person related by blood, marriage or affinity;
    - 'Affinity' means a relationship that one spouse because of marriage has to blood relatives of the other; and
    - 'Household' means a family group living in the same domestic dwelling.

#### Bereavement Entitlements for Casual Employees

- Subject to providing satisfactory evidence to the RWCC, casual employees are entitled to not be available to attend work, or to leave work upon the death of a person prescribed in Sub Clauses (i)(a) to (i)(e) above.
- RWCC and the employee shall agree on the period for which the employee will be
  entitled to not be available to attend work. In the absence of agreement, the employee
  is entitled to not be available to attend work for up to 96 hours (i.e. four days) per
  occasion. The casual employee is not entitled to any payment for the period of nonattendance.
- RWCC must not fail to re-engage a casual employee because the employee accessed the entitlements provided for in this clause. The rights of the RWCC to engage or not engage a casual employee are otherwise is not affected.

#### Long service leave

- Employees who complete ten years continuous service are entitled to long service leave of 13 weeks.
- From eleven to fifteen years an additional 1.7 weeks per year.
- After the completion of the sixteenth year and each year following an additional 2.7 weeks
- To be taken at a time mutually convenient to RWCC and the employee in minimum period so of one week.

#### Paid maternity and parental

- Paid maternity leave applies to;
  - female fulltime and part time employees who have 12 months continuous service with RWCC immediately prior to the commencement of maternity leave or special maternity leave
  - female casual employees who have worked a regular and systematic basis with RWCC for a t least 12 months prior to the commencement of maternity leave or special maternity leave
  - o leave shall mean leave taken by a female employee in connection with pregnancy or birth of a child of the employee
  - an unbroken period of service either 28 weeks half pay or 14 weeks full pay or combination as long as it does not exceed the equivalent of 14 weeks full pay
- Paid special maternity leave is leave taken by an employee where the pregnancy of the employee terminate before the expected date of birth (other by the birth of a living child) or where she suffers illness related to her pregnancy, and she is not then on paid maternity leave provided that a medical practitioner certifies such leave to be necessary before her return top work.
- The employee may choose to commence paid maternity leave before the expected date of birth.
- Other leave and accumulated time in lieu may be taken in conjunction with paid maternity leave and special maternity leave, subject to council approval, provided that the total period of leave does not exceed 52 weeks.
- Is taken into account in calculating the employee's long service leave, annual and sick leave accruals.
- Paid maternity leave may not be extended beyond the first anniversary of the child's birth
- Payment is at the employee's ordinary rate prior to commencing the leave.
  - Permanent part time employee's will paid at their ordinary part time rate of pay calculated on the regular number of hours worked.
  - Casula employee's rate of pay will be calculated by averaging the employee's weekly wage in the 12 months immediately prior to the employee commencing leave

#### Defence force training

- Employees who are members of the Australian Defence Force Reserve are entitled to leave without pay for up to 14 calendar days.
- An additional 14 days leave without pay in the first year of ADF Reserve service to allow the employee to attend and common induction training requirements.
- For all other periods of ADF Reserve service, an employee may elect to apply for:
  - leave without pay;
  - o annual leave;
  - long service leave;
  - o other accrued leave entitlement; or

- a combination of the above to cover the required period of Defence service.
- ADF Reserve service leave is based on a financial year and is in addition to any other accrued leave (e.g. Annual Leave, Long Service Leave etc.).
- With the exception of Continuous Full Time Service (CFTS), up to six weeks ADF Reserve service leave per year is treated as unbroken service for the purpose of calculating accrued leave (e.g. Annual Leave, Long Service Leave, Sick Leave, etc.)
- RWCC may contact the nominated ADF Unit point of contact to discuss possible alternative dates when the absence of an employee may cause significant difficulties for our operational requirements.
- At the start of each working year, the employee will inform RWCC of their anticipated ADF Reserve service commitment for the next 6-12 months, even when specific dates are unknown. Once specific dates are available, employees should notify RWCC at the earliest practicable opportunity.
- Provide RWCC with written ADF notification of the training/activity to be undertaken and include this with the leave application.
- Attempt to resolve ADF Reserve service related issues at the lowest appropriate level, e.g. immediate supervisor. When an internal resolution is unsuccessful, the employee should utilise any internal RWCC grievance or dispute resolution process. The employee should provide RWCC with the details of an appropriate ADF Reserve Unit point of contact.

#### Jury service

- An employee who is required to attend a Court for the purpose of jury service will be entitled to the difference between the jury service fee and the employee's ordinary rate of pay
- Casual employees are entitled to unpaid leave for the purposes of jury service.

#### **Community Service Leave**

- Any full-time, fractional employee who is a voluntary member of any recognised emergency service management body can take paid or unpaid leave during an emergency declared by a RWCC recognised authority.
- · Casual employees can take unpaid leave.
- The employee's period of service continue unbroken during the period of leave, so that other entitlements continue to accrue.
- The employee must give RWCC notice of their absence, either verbal or written as soon as practicable.

#### Trade Union leave

- An employee who is sponsored by a union to attend a course of training will be paid a leave of absence to attend.
- A total of ten days in any one calendar year will be provided.
- Leave is non-cumulative.

#### Study (refer to separate policy & procedures)

#### **Union Picnic Day**

- Union Picnic day is a holiday for employees who are financial members of union(s)
- The Union Picnic Day shall be on a day as is agreed between the RWCC and the union(s)
- The union(s) advise RWCC two weeks prior to the Union Picnic Day of financial members
- Non-financial members of the Union(s) who work on the Union Picnic Day will be paid at ordinary pay for their normal working day
- Non-financial members may apply to take approved leave on this day.

#### Family Violence

- As this can be very sensitive and may require specific support depending on the individual situation please refer to RWCC policy on Family Violence.
- Riverina Water recognises that employees sometimes face situations of violence or abuse in their personal life that may affect their attendance or performance at work.
- Riverina Water is committed to providing support and retaining confidentiality to staff that experience family violence.
- An employee experiencing family violence may raise the issue with the immediate supervisor or the Human Resources Coordinator.

#### Roster Day Off

- Unless otherwise agreed all RWCC fulltime employees are entitled to a rostered day off (RDO) after every nine days worked.
- RDO's are to be taken on a regular mutually agreed regular day.
- If the regular RDO falls on an award holiday the employee may take the next scheduled working day as a RDO or this may be deferred upon consent of your supervisor
- Employees at either RWCC request or on their own request and with the approval of RWCC., may defer and accumulate RDO's to be taken at a mutually agreed time provided that an employee shall not accumulate more than five rostered days off at any one time.

## Leave without pay

- Leave without pay may be granted at the discretion an employee's supervisor and at a time mutually convenient to RWCC and the employee.
- This must be authorised by the employees supervisor and then the General Manager
- It will not be regarded as service for the purpose of computing long service leave, sick leave or annual leave.
- These periods will not constitute a break in the employee's continuity of service.
- Public holidays will not be paid during absence of approved leave with pay.

## Applying for leave

- Employee's accruals for annual, sick and long service leave (when entitled) are provided on the employee's payslip and via Authority (insert link)
- Leave forms are used to apply for all leave (insert link)
- Employees other than causals are entitled to leave after an employee's first anniversary date of employment.

#### The role of the employees

- It is the responsibility of the employee to apply for leave for the period of their absences as soon as possible.
- In the cases of Annual and Long Service Leave, employees may become aware of absences well in advance of the period of leave. In these situations, it is the employee's responsibility to advise their supervisor of their intended absence so other work arrangements can be made or negotiation can occur.
- The employee will, wherever practicable, give notice prior to an absence of the:

- · intention to take leave
- reasons for taking leave (including the relationship involved when accessing Carers' and Bereavement/Compassionate leave)
- estimated length of absence

In the cases where it is not possible for an employee to give prior notice of the absence, the employee will notify their supervisor of the absence as soon as practicable, stating the details outlined above.

- Excluding sick leave, where an employee and supervisor anticipate the absences due to
  personal reasons may be regular or for extended periods, the employee and supervisor
  should explore alternative means of balancing RWCC needs, family and personal
  responsibilities, which may include fractional work and job sharing arrangements.
- It is the employee's responsibility to ensure that approval has been given before proceeding on leave.

#### The role of supervisors and managers

- Wherever possible, leave applications must be approved prior to the commencement of the leave period.
- Where this is not possible (e.g. sick leave) the supervisor can complete a leave application on behalf of the employee or the employee can complete an application on their return to work.

#### The role of Human Resources

- Human Resources via Clerical Officer Payments maintain and process employee records, including leave applications. Human Resources can provide advice on:
  - different types of leave available to employees
  - leave entitlements
  - current leave applications
  - previous leave applications

#### References

Riverina Water Enterprise Award 2016

Archery Australia
Leave Guidelines - University of the Sunshine Coast
Wollongong City Council Policy and Procedures

#### 12. POLICY 1.15 PUBLIC ACCESS TO INFORMATION

**RECOMMENDATION** that Riverina Water County Council adopt Policy 1.15 - Public Access to Information.

In October 2012 Riverina Water County Council adopted Policy 5.26 – Public Access to Information. This Policy summarised the rights of the public in accessing Council Information.

This Policy was renumbered in 2013 and is now called Policy 1.15 - Public Access to Information.

Minor changes were made to the Policy following a review in 2014.

The policy in now due for review again. No suggestions for changes are made. The policy is attached for Councillors' information.

The objectives of the Policy are:-

- The purpose of this Policy is to facilitate the public's right to access government information under the Government Information (Public Access) 2009 (GIPA Act).
- This Policy sets out the documents and types of information that are available to members of the public as a matter of routine (open access information), and information not made publicly available which may be requested via the formal access application process.
- This Policy establishes an internal process for processing formal access applications and informal requests for access to Council records, and aims to demonstrate Council's commitment to the principles of the GIPA Act.

It is appropriate that this policy be adopted to demonstrate Council's commitment to good governance.

Policy 1.15 Public Access to Information



# **POLICY REGISTER**

## **PUBLIC ACCESS TO INFORMATION POLICY**

POLICY REFERENCE NUMBER:  Original publication date		POL 1.15  24 October 2012		
				Revision number
0	24 Oct 2012	Res: 12/152	24 Oct 2012	
Name Changed from Pol 5.26 on 22/11/13				
1	15 Oct 2014	Res: 14/134	15 Oct 2014	
2	28 June 2017	Res: 17/???		
This	document is to be revi	ewed once every Council ter	m.	
	Next review d	ate: October 2021		
RESPONSIBLE MANAGER		GENERAL MANAGER	GENERAL MANAGER	

#### **PART 1: INTRODUCTION**

Members of the public have a legally enforceable right to access government information held by the Riverina Water County Council. The Government Information (Public Access) Act 2009 extends the right of the community to have access to information held by State Government departments, local and public authorities with a view to achieving more open, accountable, fair and transparent government.

The Riverina Water County Council, as a local authority, is subject to the Government Information (Public Access) Act 2009 (GIPAA) and accordingly acknowledges the right of the public to obtain government information about Council's structure, policies

#### 1.1 Policy Objectives

- The purpose of this Policy is to facilitate the public's right to access government information under the Government Information (Public Access) 2009 (GIPA Act).
- This Policy sets out the documents and types of information that are available to members of the public as a matter of routine (open access information), and information not made publicly available which may be requested via the formal access application process.
- This Policy establishes an internal process for processing formal access applications and informal requests for access to Council records, and aims to demonstrate Council's commitment to the principles of the GIPA Act.

#### 1.2 Principles

The Riverina Water County Council is committed to the following principles regarding public access to government information held by Council:

- Service Quality
- Open and transparent government
- Respect for the privacy of individuals
- Consideration of the public interest in relation to access requests

#### 1.3 Scope of Policy

This Policy applies to all members of the public wishing to access Council information, all Councillors and Council personnel.

#### 1.4 Definitions

Council	The Riverina Water County Council
Council Officials	Includes Councillors, members of the staff of Council, contractors and delegates of Council
Disclose Information	Includes making information available for release or provide access to information
GIPA Act, or GIPAA	The Government Information (Public Access) Act 2009

Formal Access Application	Valid application for access to government information under Part 4 of the GIPA Act.
Open Access Information	Records containing government information which is publicly available
Government Information	The information contained in a record held by Council:  . any paper or other material on which there is writing,  . any paper or other material on which there are marks, figures, symbols or perforations having a meaning for a person qualified to interpret them,  . any disc, tape or other article or any material from which sounds, images, writings or messages are capable of being produced or reproduced (with or without the aid of another article or device)
Disclosure Log	Is a list of documents released following a decision about a valid access application for access under the Act, which is published on Council's website
Contracts Register	Is a register of government contracts that records information about each government contract to which Council is a party that has a value of \$150,000 or more
Publication Guide	Sets out the kinds of information that Council makes publicly available and routinely publishes on the website
Personal Information	Information or an opinion about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion (definition from NSW PPIPA 1998)

#### 1.5 Legislative Context

- NSW Government Information (Public Access) Act 2009 (GIPA A)
- NSW Local Government Act NSW 1993 (LGA)
- NSW Privacy and Personal Information Protection Act NSW 1998 (PPIPA)
- NSW Privacy Code of Practice (Local Government)
- NSW Health Records and Information Privacy Act 2002 (HRIPA)
- NSW State Records Act 1998 (SRA)
- Federal Copyright Act 1968

#### 1.6 Related Documents

- RWCC Policy 5.1 Code of Conduct
- RWCC Policy 5.12 Privacy Management Plan

#### 1.7 Responsibilities

Customer Service	Receiving applications, answering incoming informal enquiries, releasing information held by Council through authorised proactive release
Information Access Officer	Responsible for processing of informal requests, formal access applications, making decisions regarding the release of information within the timeframes stipulated in the Act, providing assistance to the applicants with invalid applications, searching for information held by Council, maintaining and updating of Publication Guide and Disclosure Log
Contract Services	Maintaining contracts register
All Council Officers	Responsible for ensuring the security of all Council records and refusing to directly provide ad-hoc information to any person without forwarding it to the appropriate Council officer for processing, unless the document is otherwise available e.g. on Council's website.

#### 1.8 Reporting Requirements

Council must prepare an annual report on its obligations under GIPA Act and submit it to the responsible Minister. A copy of the report must be also forwarded to the Information Commissioner.

#### 1.9 Review procedures

This policy must be reviewed by the policy owner in accordance with the review schedule noted above.

#### 1.10 Breaches of this Policy

Breaches of this policy will be investigated in accordance with Council's Code of Conduct

#### **PART 2: POLICY CONTENT**

#### 2.1 Legislative Requirements

The Riverina Water County Council is committed to providing, as far as possible, an open, accountable and transparent environment, which enables members of the public access to Council records which do not require recourse to formal procedures. Council will seek to ensure that legitimate requests for access to information are handled promptly and that members of the public are able to access information, subject to the need to protect the privacy of others, commercially sensitive information and information the disclosure of which would not be in the public interest.

#### 2.2 Access to Information

#### 2.2.1 Accessing Personal Information & Amendment of Council records

- 1. The GIPA Act recognises privacy as a key principle against disclosure Section 14 (2). Where an application for access to personal information involves the disclosure of personal information about another person, Council must consult with that other person before providing the applicant with access to the information requested.
- 2. The GIPA Act transfers the right for amendment of personal information held in Council's records from Part 4 of the Freedom of Information Act (FOI) to the new Part 6A of the Privacy and Personal Information Protection Act 1998 (PPIPA) Schedule 3, Part 2, Section 4. All applications for amendment of Council's records will be dealt with under PPIPA.

#### 2.2.2 Ways to access government information

Under the GIPA Act, a person seeking access to Council information has a legally enforceable right to be provided with access unless there is an overriding public interest against disclosure of the information.

In accordance with Part 2, Division 1 of the GIPA Act, access to government information may be exercised in four ways:

 Mandatory proactive release of certain government information. Council publishes open access information, defined in Section 18 of the GIPA Act, on it's website at www.rwcc.com.au

The following publications constitute open access information:

- Publication guide described in Part 3, Division 2 of the GIPA Act
- Policy documents described in Part 3. Division 3 of the GIPA Act
- Disclosure log described in Part 3, Division 4 of the GIPA Act.
- Register of government contracts described in Part 3, Division 5 of the GIPA Act.
- Additional open access information described in Part 3, Division 1 Section 18(b),
   (f) & (g) of the GIPA Act.
- 2. Authorised proactive release of government information, which must be exercised in an appropriate manner by or with the authority of Council's principal officer, free of charge (or at the lowest reasonable cost), unless there is an overriding public interest against disclosure of the information Part 2, Section 7 of the GIPA Act.

- 3. Informal release of government information via release of the information to a person in response to an informal request unless there is an overriding public interest against disclosure of the information. This may only be exercised by or with the authority of Council's principal officer Part 2, Section 8 of the GIPA Act.
- 4. Formal access application. According to Part 2, Section 9 of the GIPA Act, in some limited circumstances, people seeking access to government information will need to make a formal request for that information (eg. where consultation with other agencies or third parties is required, or where the scope of request means that it will take significant agency resources to provide information).

#### 2.2.3 Public interest considerations & the public interest test

Part 2, Division 2 of the GIPA Act provides a description of public interest considerations in favour (Section 12) and against disclosure of government information (Section 14).

In deciding which information to release, Council may apply the public interest test - in accordance with *Part 2. Division 2 Section 13* of the GIPA Act.

Schedule 1 of the GIPA Act provides 12 categories of information for which there is always an overriding public interest against disclosure. Any formal access applications for information described in those categories, are invalid under the GIPA Act.

#### 2.3 Making a Formal Access Application

In some limited circumstances, when the government information is not open access information published on the website or available from the Customer Service Counter, and when releasing of the information requires previous consultation with third parties, this information may be accessed through a formal access application process.

#### 2.2.3 How to make an access application

In accordance with Part 4, Division 1, Section 41 of the GIPA Act, a valid formal access application must:

- · be in writing,
- specify it is made under the GIPA Act;
- state a postal address in Australia;
- be accompanied by the \$30 fee
- provide sufficient detail to enable the Council to identify the requested information.

In making an application, a person may include any other additional information they think is relevant to the public interest test, which should be taken into account in determining whether or not there is an overriding public interest against disclosure of the information. Access application may be amended or withdrawn by the applicant at any time.

The application form for access to information is available from Council's website, at Council's Customer Service centre, or by calling the Information Access Officer on 1300 292 442.

#### 2.2.4 Processing access application

1. Initial decision as to validity of application.

The Information Access Officer is to decide whether the application is a valid access application (made in accordance with Part 4, Division 1, Section 41) or not (falls outside the scope of the Act), and notifies the applicant about the decision within 5 working days after the application is received - Part 4, Division 3, Section 51 of the GIPA Act.

The notification that the application is not valid must include - according to *Part 4*, *Division 3*, *Section 52* of the GIPA Act - a statement of the reason why it is not valid, and provide assistance to the applicant to provide such information as may be necessary to enable the applicant to make a valid access application.

#### 2. Decide the application and provide notice of the decision

According to Part 4, Division 4, Section 57 of the GIPA Act, the Information Access Officer must decide a valid access application and give the applicant a notice of the decision within 20 working days after receiving an application.

If consultation with a third party is required and/or records are required to be retrieved from the archive - the decision period can be extended by up to 10 -15 working days.

#### 3. The Decision

In accordance with Part 4, Division 4, Section 58 of the GIPA Act - to respond to valid access applications, the Information Access Officer may make the following types of decision:

- Decision that information is already available to the applicant
- Decision to refuse to deal with application
- Decision to refuse to provide access to information
- Decision to provide access to government information

#### 2.4 Granting Access to Government Information

In accordance with Part 4, Division 6, Section 72 of the GIPA Act the access to the information in response to access information may be exercised by:

- Providing opportunity to inspect a record
- Providing a copy of a record
- Providing written transcript of the information

Council must provide access in the way requested by the applicant. Exceptions to that rule are described in *Part 4, Division 6, Section 72 (2)* of the GIPA Act.

The applicant has a period of 6 months to access the information. The access period starts from when notice of decision to grant access is given to the applicant.

#### 2.5 Review of Decision

In accordance with Part 5, Division 1 of the GIPA Act, any member of the public who is dissatisfied with Council's decision for access to information, may lodge a request for review of Council's decision.

There are three ways of review of Council decision:

• Internal review by a Senior Officer of Council – an application for internal review must be made within 20 working days of receiving the decision, and accompanied by a \$40 fee - Part 5, Division 2 of GIPA Act.

Council must complete its internal review within 15 working days of receiving the application, which may be extended by up to 10 working days if further consultation is required.

- External review by the Information Commissioner an application for Information Commissioner's review must be made within eight weeks of the person receiving notice of the council's decision Part 5, Division 3 of the GIPA Act.
- External review by the Administrative Decisions Tribunal an aggrieved person may seek review by the ADT within eight weeks of the decision or four weeks after the Information Commissioner's review - Part 5, Division 4 of the GIPA Act

#### 2.6 Other Provisions

#### 2.6.1 Access to information listed in Section 12 of Local Government Act 1993

The GIPA Act abolishes the access to information regime under the Local Government Act 1993 (LGA). Section 12 of LGA now falls under the open access information - Schedule 5, Part 2, Section 3 of the GIPA Act.

#### 2.6.2 State Records Act not affected

The GIPA Act does not affect the operations of the State Records Act 1998 (SRA) - Section 123.

#### 2.6.3 Copying of public access documents

Published and released Council records are intended for general use and information. Information and files may be downloaded, stored, displayed and printed. Content must not be modified, copied, reproduced, or republished except with the written authorisation of Riverina Water County Council.

Copyright laws apply to all copies of documents provided for information purposes by Council, where the documents are used for any other purpose.

Council supports the sharing of information and the use of website content for the purposes of private study, research, criticism or review, as permitted under copyright legislation. However, Council does not give permission to reproduce or reuse content on its website for commercial purposes.

#### 2.6.4 Personal Information about Council Employees

Personal information about employees of Council is not available to the general public unless it is subpoenaed or required by law.

#### 2.6.5 Information about Tenders and Contractors

Information about the name and price of successful tenders, and also information about contracts, is publicly available from the Council's Contract Register, published on Council's

website - Part 3, Division 5 of the GIPA Act. Accessing any further information about tenders will be processed on receipt of formal access application for information access.

#### 13. POLICY 1.20 - PRIVACY

**RECOMMENDATION** that Riverina Water County Council adopt Policy 1.20 – Privacy.

In October 2015 Riverina Water County Council adopted Policy 1.20 – Privacy.

The policy has been reviewed and is attached for Councillors' information.

No changes are suggested for the Policy, except that it be reviewed once every Council Term, as opposed to the previous case of every 2 years.

The objectives of this policy are:

- Ensure that Council deals with personal and health information in a manner which complies with the requirement of the legislation, and ensures protection of privacy
- Ensure that customers, Councillors, staff, contractors and other stakeholders are aware of their rights with regard to personal or health information collected by Riverina Water County Council.
  - Policy 1.20 Privacy





## PRIVACY POLICY

POLICY REFE	RENCE NUMBER	: POL 1.20	POL 1.20				
Original publicati	on date	August 2013					
Revision number	Issue Date	Approved	Approval date				
1	Oct 2015	Res 15/151	28 Oct 2015				
2	June 2017	Res 17/???	28 June 2017				
		be reviewed once every Coun review date: June 2021	cil Term.				
RESPONSIBLE O	FFICER	General Manager					

## **PART 1: INTRODUCTION**

In order for Council to undertake many of its functions it is necessary to collect personal and health information from Councillors, Council staff, volunteers, contractors and customers.

Council respects the privacy of the above stakeholders and has developed this policy to accord with the relevant legislation and accompanying regulations

This policy sets out the relevant requirements to promote the protection of personal and health information and the protection of privacy, and provides the foundation for Council's Privacy Management Plan.

## 1.1 Scope of Policy

This policy applies to all personal or health information collected, maintained and/or used by Council staff, Councillors, contractors and volunteers of Council.

## 1.2 Policy Objectives

The objectives of this policy are:

- Ensure that Council deals with personal and health information in a manner which complies with the requirement of the legislation, and ensures protection of privacy
- Ensure that customers, Councillors, staff, contractors and other stakeholders are aware of their rights with regard to personal or health information collected by Riverina Water County Council.

#### 1.3 Definitions

**Personal Information-** is information or an opinion about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion. This information can be on a data base and does not necessarily have to be recorded in material form.

**Health Information-** is a specific type of personal information. Health information includes personal information that is information or an opinion about the physical or mental health or disability of an individual.

**Public Register-** is a register of personal information that is required by law to be, or is made, publicly available or open to public inspection (whether or not on payment of a fee)

**Privacy Management Plan-** regulates the collection, use and disclosure of, and the procedures for dealing with, personal information held by Council

## 1.4 Legislative Context

Privacy and Personal Information Protection Act 1998 (PPIPA) Health Records Information and Privacy Act 2002 (HRIPA) Government Information (Public Access) Act 2009 (GIPAA) Privacy Code of Practice for Local Government

#### 1.5 Related Documents

Pol 1.18 Records Management Policy Pol 1.21 Privacy Management Plan IP 3.17 Access to Personal File Policy

## **PART 2-: POLICY**

#### 2.0 Statement

Riverina Water County Council is committed to ensuring the adequate protection of all personal and health information that is collected and held by Council.

As part of this intent Council will apply the following general principles, based on the 12 Information Protection Principles and the 15 Health Privacy Principles as specified in the relevant legislation:

Principle 1 - Collection of personal information for lawful purposes

Principle 2 - Collection of personal information directly from individual

Principle 3 - Requirements when collecting personal information

Principle 4 - Other requirements relating to collection of personal information

Principle 5 - Retention and security of personal information

Principle 6 - Information about personal information held by agencies

Principle 7 - Access to personal information held by agencies

Principle 8 - Alteration of personal information

Principle 9 - Agency must check accuracy of personal information before use

Principle 10 - Limits on use of personal information

Principle 11 - Limits on disclosure of personal information

Principle 12 - Special restrictions on disclosure of personal information

The first 9 principles as outlined under the PPIP Act also apply to the collection, use and storage of an individual's health information as well as the following:

Principle 10 Limits on use of health information

Principle 11 Limits on disclosure of health information

Principle 12 Identifiers
Principle 13 Anonymity

Principle 14 Trans-border data flows and data flow to Commonwealth agencies.

Principle 15 Linkage of Health Records

## 2.1 Access to personal and Health Information

Individuals can seek access to review or amend their own personal and health information under Section 14 of PPIPA and Section 26 of HRIPA. Forms are available in Council's Privacy Management Plan, on Council's website, or details can be sought direct from Council. Proof of identity is required to access and /or amend personal or health information.

#### 2.2 Disclosure of Personal Information

Disclosure of personal information in Public Registers and other Council Registers to third parties is covered in Council's Privacy Management Plan in more detail. Council will comply with the relevant legislation and Privacy Code of Practice in regards to

the disclosure of Privacy Information. Personal information will be provided at Council's discretion, only where it would be in the public interest to do so.

## 2.3 Requesting a Review

An internal review can be requested from Council in relation to a privacy matter or against a decision, where requested in writing, addressed to the General Manager.

Alternatively, a complaint may be made to the Privacy Commissioner. The contact number for the Commission is (02) 8019 1600 and email address is <a href="mailto:privacyinfo@privacy.nsw.gov.au">privacyinfo@privacy.nsw.gov.au</a>

## **PART 3: POLICY IMPLEMENTATION GUIDELINES**

The principles set out in this policy will be implemented through the provisions of Council's Privacy Management Plan.

#### 14. POLICY 2.8 - WATER BILLING HARDSHIP

**RECOMMENDATION** that the Policy 2.8 – Water Billing Hardship, be adopted.

Policy 2.8 – Water Billing Hardship was adopted by Council in December 2015.

The policy has been reviewed and is attached for Councillors' information.

Some minor changes are suggested and are indicated on the tracked changes in the amended policy.

The Objectives of the Policy are:

- To ensure consistency, fairness, integrity and confidentiality of all proceedings for both the debtor and the Council
- To be sympathetic to consumers suffering genuine financial hardship
- To fulfil the statutory requirements of the Local Government Act, 1993 (the Act) with respect to the recovery of water billing charges
- To maximise the collection of water charges payable to Council
- Policy 2.8 Water Billing Hardship



## **POLICY REGISTER**

## WATER BILLING HARDSHIP POLICY

POLICY REFE	RENCE NUMBER:	POL 2.8	
Original publicat	tion date	August 2013	
Revision number	Issue Date	Approved	Approval date
1	28th August 2013	13/109	28 August 2013
2		15/187	11 December 2015
3		17/???	28 June 2017

This document is to be reviewed once per Council term.

Next review date: August 2021

RESPONSIBLE OFFICER Manager Corporate Services

#### **PART 1: INTRODUCTION**

#### 1.1 Objective

- To ensure consistency, fairness, integrity and confidentiality of all proceedings for both the debtor and the Council
- To provide a process for consideration and assistance be sympathetic to consumers suffering genuine financial hardship
- To fulfil the statutory requirements of the Local Government Act, 1993 (the Act) with respect to the recovery of water billing charges
- To maximise the collection of water charges payable to Council

#### 1.2 Scope of Policy

This policy applies to consumers claiming hardship in respect to water billing accounts within the area serviced by Riverina Water County Council.

Established procedures provide for customer service staff to negotiate an arrangement for payment of water charges where customers advise that payment in full cannot be made by the due date. These arrangements are made by telephone or at the counter and are negotiated with the aim of recovering all arrears and the current water consumption account within the financial year where possible.

This policy will apply in circumstances where customers <u>are unablefail</u> to comply with these arrangements, <u>due to hardship</u>.

#### 1.3 Definitions

"Hardship" - is recognised by Council as "the state of someone who is identified by either themselves or an independent accredited financial Counsellor as having the intention, but not the financial capacity, to make the required payments within the timeframe detailed within any account issued by Council". Where a debtor falls within this definition Council may apply this policy.

#### 1.4 Policy / Legislative Context

Local Government Act 1993 Local Government (Rates & Charges) Regulation 1993 Policy 2.9 Debt Recovery Customer Service Charter

#### PART 2-: POLICY

#### 2.0 Statement

Riverina Water County Council acknowledges that customers can, for various reasons, fail to pay for water charges when they become due and payable. It is not Council's intention to cause hardship to any customers through debt recovery procedures. Council will seek to work with the customer to make suitableand consideration will be given to acceptable

arrangements to clear the debt where possible. <u>External debt collection action is seen as a last resort when all other arrangements and considerations have failed.</u>

#### 2.1 Hardship Provisions

Provision is made under Section 564 of the Local Government Act 1993 for Council to accept payment of water accounts due and payable in accordance with an agreement made with the person.

Arrangements are to be negotiated with the aim of recovering all arrears and the current water consumption account within the financial year where possible.

Where a customer defaults on an approved arrangement for payment, recovery action will recommence from the stage which had been reached prior to the latest arrangement being made. This may include restriction or disconnection of the water supply to the property covered by this arrangement.

#### 2.3 Application Process

Options Available for Relief

Applications under this policy shall be based on one of the following options;

- a. Extension of time to make payment in full of arrears of the account beyond the due dates, or
- b. An arrangement for periodic payment of the account by instalments that go beyond the due dates

#### Eligibility

To qualify for relief from water charges the following must apply before consideration:

- a. The applicant must be the registered owner or a legally recognised interested party to the property;
- b. The property for which the financial hardship application applies must be the principal place of residency of the applicant/s
- c. Agreement that Aany arrangement will be is subject to a Direct Debit commitment

#### 2.4 Information Required

Applications for financial hardship must be made in writing and accompanied by supporting documentation which must include (but is not limited to):-

- i. Reasons why the customer is unable to pay the water account when it becomes due and payable
- ii. Details of income and expenditure
- iii. In circumstances where the applicant is receiving advice from a recognised financial Counsellor, financial planner or community funded counselling/support service provider a letter from the provider shall also be attached to this application.

#### 2.5 Determination of Applications

Applications for relief under this policy, where the determination relates solely to an extension of time to make payment in full or an arrangement for periodic payments, will be assessed on their merits and determined against:

- (a) Whether hardship exists based on the evidence; and if so
- (b) The scope of relief given

In special circumstances interest charges may be suspended for the period of the arrangement.

The application will be determined by the Customer Service Administrator and/or Manager Corporate Services. Any applicant who is dissatisfied with a determination by the abovementioned officers, may request that the General Manager review the decision.

Non-adherence to the terms of the agreement reached between Council and the customer will result in hardship consideration being reversed. It is the responsibility of the customer to advise Council of any change to their circumstances.

A periodic review of approved hardship agreements will be undertaken every 6 months.



# Riverina Water County Council Application for Relief; Water Billing Hardship

Please provide additional information on separate sheets if necessary.

_						· · · · · · · · · · · · · · · · · · ·			
PLEASE	ANSWER	ALL QUESTIONS REI	LEVANT TO Y	OU IN BLOC	CK LETTERS, TICKING	APPROPRIATE	BOXE	S	
RWCC	Custome	r Details							
Name:		*			Water Account:	*			
Addres	S:	*			Date:	*			
Postal	Address :				Phone:	*			
City/To	wn:	*	Post Code	* :	Phone 2:				
Email:									
1 Pen	sions and	d Benefits:							
Α.		eceive an <del>d</del> y pensions	or benefits?			☐ Yes		No	
В.		ave a current Pension Card issued by the [			mmonwealth Governm	ent,	П	No	
'If Yes		*			Application Form if yo		eady c		
a Pens	ion Rebat	te with Riverina Wat	er.						
2. Proj	perty Det	ails:							
Α.	Is this pro	operty your principal	residence?	Start Ye	ar:	☐ Yes		No	
B.	Are there	people living at the	property?	(detail b	pelow)	☐ Yes		No	
	☐ Sole C	Owner							
	☐ My sp	ouse and myself:	Spous	se Name					
	☐ Mysel	f and the following p	eople:	Name					
	(if chi	ldren, please note ag	jes)	Name					
				Name					
	□ Life T	opant		Name_					
C		ownership:	%	Evidence of	Ownership is attached	I: Yes	П	No	
						_	_		
D.	Do you c	own (fully or partially)	) any other lar	nd or buildir	ngs'?	☐ Yes	Ш	No	
	If yes, lis	st addresses:							
3.	Financial	Hardship:							
Α.	What is th	ne cause of financial	hardship?						
В.	How long	have you been in ha	ırdship?						
C.	Ü	,	'	Allow for wa	age/salary from employ	ment, pensior	ns and	benefits,	
					l income, rent, family a				

D. Please provide name and	current balance of all bank, credit uni	on or building society a	ccounts you hold:	
· 	\$			
	\$			
	\$			
	VEEKLY outgoings: (Allow for rent/ ho and charges, and other bills such as			
F. Proposed Payment Arrange be signed if hardship is app	ement (Please circle): <u>a separate payr</u> proved	nent arrangement form	will need to	
Amount:_\$	Weekly	Fortnightly	Monthly	
<u>Proposed er</u>	d date of arrangement:		4	Formatted: Left
Customer Authorisation ereby declare that the informationature:	ion provided in this application is true	and correct. Date:		
ase return application form to:	Riverina Water PO Box 456	or Fax to	0 02 6921 2241	

1/ \_\_ \_\_ / 20\_\_ \_\_

Period Commencing:

Office Use Only

Approved:

Registered:

#### 15. CONSIDERATION OF QUOTATIONS FOR INTERNAL AUDIT SERVICES

**RECOMMENDED** that Council consider the report Consideration of Quotations for Internal Audit Services whilst the meeting is closed to the public, as it relates to Commercial Information, the disclosure of which would be likely to prejudice the commercial position of the person who supplied it, as prescribed by Section 10A(2)(c) of the Local Government Act 1993.

## 16. TENDER W219 FOR THE CONSTRUCTION OF RESERVOIRS PAD AND ACCESS ROAD AT WILLANS HILL, WAGGA WAGGA.

**RECOMMENDATION** that Council consider the report "Tender W.219 for the Construction of Reservoirs Pad and Access Road at Willans Hill, Wagga Wagga, whilst the meeting is closed to the public, as it relates to commercial information the disclosure of which would prejudice the commercial position of the person who supplied it, as prescribed by Section 10A(2)(c) of the Local Government Act 1993.

## 17. TENDER W.220 FOR CLEANING OF FACILITIES AT VARIOUS BUILDINGS OF RIVERINA WATER LOCATED AT 91 HAMMOND AVENUE.

**RECOMMENDATION** that Council consider the report "Tender W.220 for Cleaning of facilities at various buildings of Riverina Water located at 91 Hammond Avenue Wagga Wagga", whilst the meeting is closed to the public, as it relates to commercial information the disclosure of which would prejudice the commercial position of the person who supplied it, as prescribed by Section 10A(2)(c) of the Local Government Act 1993.

## **18.COUNCIL RESOLUTION SHEET**

Council F	Resolution Sheet – Meeting held 2	28 June 2017		
Report Ref	Subject	Responsible Officer	Council Decision	Action Taken
Meeting h	neld 12 December 2014			
14/190	Purchase of Land for Alternative Access to Hammond Ave	GM	That Council: 1) Purchase land for operational and access requirements in accordance with Section 187 of the Local Government Act 1993.  2) Delegate authority to the General Manager to negotiate the land purchase and sign the relevant sale documents.  3) Affix Council's Common Seal to documentation as required.	Negotiations continuing. Business Valuation completed. Additional investigations underway.
Meeting he	eld 28 October 2015	•		
15/170	Land and Environment Court – Nash Bros Case	GM	That Council authorise the General Manager to negotiate a settlement to recover legal costs from Nash Bros Builders Pty Ltd in relation to the Grange Retirement Village Land & Environment Court case.	Settlement amount and payment plan agreed and commenced. Council has received the first 3 payments.
Meeting he	eld 26 October 2016			
16/208	Replacement of Low Level Reservoir Land Matters	DoE	That Council: 1) Purchase the land on Lot 22 DP 835331 for the replacement of Low Level reservoir (10MG) at Willans Hill. The area to acquire is approximately 11,250m2. Compensation estimated by OPTEON property group \$130,000.00 ex GST.  2) Lease the land on Lot 22 DP 835331 (adjacent to proposed acquisition area) for Low Level reservoir (10MG) replacement earthworks (for material storage) at Willans Hill. Lease on Approximate area of 9600m2 for 2 years. Lease amount per year estimated by OPTEON property group \$14,400.00 ex GST.  3) Delegate authority to the General Manager to negotiate the land purchase, lease, establishment of easements for the pipeline and access.	Proceeding with Council Resolution. Legal process ongoing.

			4) Affix Council's Common Seal to documents as required.	
Meeting h	neld 26 April 2017			
17/55	Draft Delivery Program 2017/18 – 2020/21 and Draft Operational Plan 2017/18	GM	That in accordance to Sections 404 and 405 of the Local Government Act, 1993, the Draft Revised Delivery Program and Draft Operational Plan be placed on public exhibition and that it be on display at the Administrative Headquarters, Hammond Avenue Wagga Wagga.	Delivery Program and Operational Plan placed on exhibition. Report to June 2017 Meeting.
17/58	Local Government NSW – 2017 Water Management Conference	GM	That: a) Council be represented at the Local Government New South Wales 2017 Water Management Conference, b) Clr. Funnell to attend as Chairman's nominee (if available) as a delegate, c) Clrs. Braid and Quinn to attend., and d) the General Manager and Director of Engineering or their nominees attend as observers.	Noted, registrations to be arranged at appropriate time.
17/59	Annual Residents Survey	GM	That the General Manager's report into the 2017 Riverina Water County Council residents survey been received and noted. Congratulations on good comments to be passed onto staff.	Congratulation passed onto staff.
17/60	Policy 4.3 Work Health & Safety	GM	That Riverina Water County Council adopt Policy 4.3 Work Health & Safety.	On Council's web page
17/61	Draft Policy 1.28 Related Disclosure Policy	GM	That Riverina Water County Council adopt Draft Policy 1.28 Related Disclosure Policy.	On Council's web page
17/62	Request For Change in Tariff – Origin Energy Uranquinty Power Station	GM	That Riverina Water County Council change the tariff applicable to Origin Energy's Uranquinty Power Station from Commercial to Industrial, conditional on the site consuming the minimum 3,000KL per month required by the Industrial tariff over the next 12 month period.	Noted
17/63	Investigation into the Incorporation of GHSC Water Function into RWCC	DoE	That Council endorse the commitment to further investigate the option of incorporating all or part of GHSC's water operations into RWCC's operations, with the cooperation of GHSC.	Investigations continuing
17/79	Correction of Total Remuneration Package of General Manager	Chairperson	That, due to an error in the report to Council on 22 February 2017, it be noted that the total remuneration package of the General Manager should have been increased to \$211,447.25 commencing 17 January 2017.	Noted

17/80	Tender W192 for the Construction of 5ml Reservoir at Dunns Road, Wagga Wagga	GM	That Council: i) Accept the APS tender for Tender W192 – Construction of One 5MI Reservoir, Lot 11 DP 1054410, Dunns Road, Wagga Wagga for \$1,379,055.00 ex GST. ii) Amend the 2017/2018 draft Capital Works budget to include the additional \$580,000 to complete the Shires Reservoir project.	i)Tender documents completed ii) Capital Works budget amended.	
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QUESTION	TRACKING								
Meeting he	Meeting held 26 April 2017								
Clr. Meyer OAM	Recent media statement issue on asbestos (Mr. Fluffy). In Holbrook 34 homes to be demolished. GHSC concerned losing homes to Wagga, mostly retired, pensioners. Homes valued ½ value. Government assistance would make it easier for senior to people to rebuild? Asking if RWCC would assist by wiping disconnection/reconnection fee?	RWCC does not charge a disconnection /reconnection fee in these instances, if on same block. The few that are on a new block, will be looked at on an individual basis.							
Clr. Quinn	How long will the GHSC/RWCC proposal take?	12 month investigation work							
Clr. Conkey	Connection figures don't match WWCC's figures. Could Acting General Manager supply RWCC connection figures for last 10 years?	Explanation and figures sent to Clrs.							
Clr. Conkey	RWCC has allowed WWCC to use Shephard's Siding standpipe which causes pressure problems for residents.	Investigation revealed that low pressure was not caused by use of standpipe, a local neighbour issue. Explanation sent to Clrs.							

Graeme J Haley
GENERAL MANAGER



# DIRECTOR OF ENGINEERING'S REPORTS TO COUNCIL MEETING

1. WORKS REPORT COVERING APRIL 2017

**RECOMMENDATION** that this report be received and noted.

Works Report for April 2017



# DIRECTOR OF ENGINEERING'S REPORTS TO JUNE 2017 COUNCIL MEETING

17<sup>TH</sup> May 2017

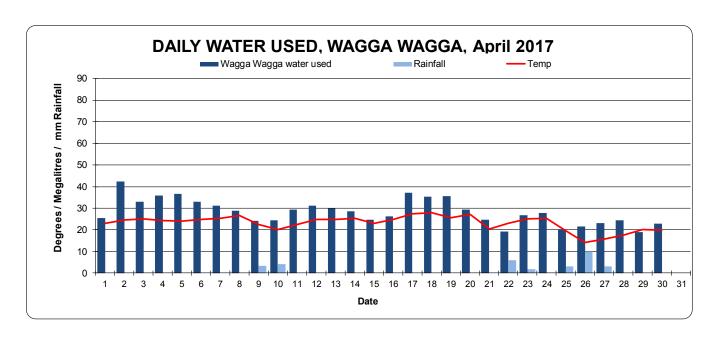
## 1 WORKS REPORT COVERING APRIL 2017

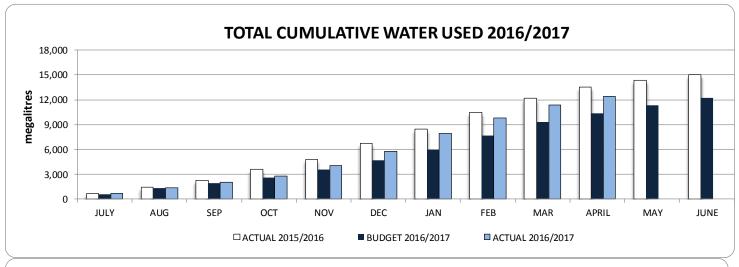
**RECOMMENDATION:** That this report be received and noted.

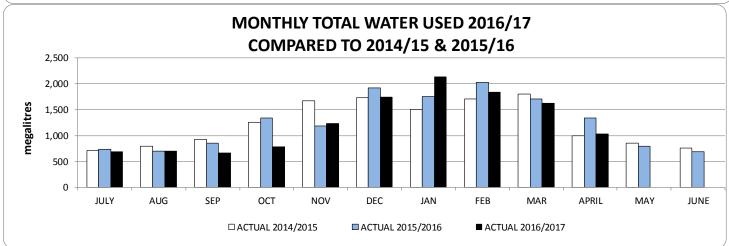
## 1.1 WATER SOURCED AND USED

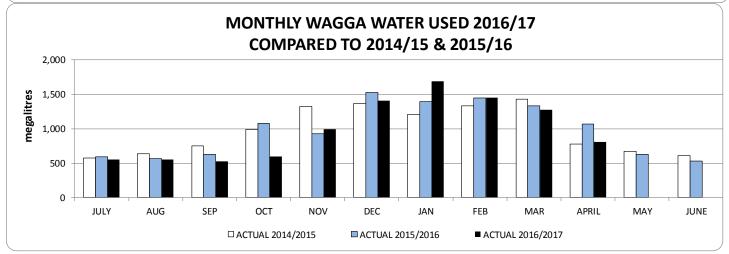
April	2015	2016	2017
Rainfall	49.4	10.8	31.6
Wet Days	10	4	7
WATER SOURCED	April 2017	(MI)	
North Wagga bores	186.27	230.09	186.32
West Wagga bores	458.73	420.24	383.63
East Wagga bores	98.88	571.57	406.43
Murrumbidgee River	176.92	0.00	0.00
SUB-TOTAL	920.80	1,221.90	976.38
Bulgary Bores	34.64	45.84	32.86
Urana Source	1.46	0.00	0.00
Ralvona Bores	15.68	19.17	15.73
Walla Walla Bores	8.20	21.38	0.00
Goldenfields Water Supply System	2.51	5.33	2.74
SUB-TOTAL	62.49	91.72	51.33
Woomargama	0.95	1.73	1.30
Humula	0.69	0.58	0.72
Tarcutta	3.49	3.23	3.63
Oura	0.17	3.09	4.07
Walbundrie/Rand	3.46	4.45	2.92
Morundah	0.77	0.72	0.91
Collingullie	5.51	6.39	4.21
SUB-TOTAL	15.04	20.19	17.76
TOTALS	998.33	1,333.81	1,045.47

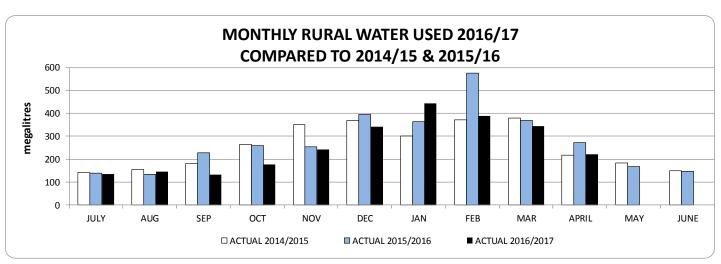
WATER USED A	oril 2017 (l	MI)	
	2015	2016	2017
East Bomen	21.16	26.00	28.14
Estella	52.99	84.16	71.75
North Wagga	87.08	90.66	56.46
Wagga Wagga – Low Level	146.74	180.23	132.58
Wagga Wagga – High Level	414.80	610.77	460.77
Wagga Wagga – Bellevue Level	51.42	72.55	62.15
SUB-TOTAL	774.19	1,064.37	811.85
Ladysmith System	3.50	6.61	3.48
Brucedale Scheme	17.98	24.22	23.04
Currawarna Scheme	12.12	12.58	12.14
Rural south from Wagga Wagga	107.50	121.10	115.79
Rural from Walla Walla Bore	8.20	21.38	0.00
Bulgary, Lockhart and Boree Creek	26.87	25.98	14.41
From Boree Crk to Urana and Oaklands	9.83	20.71	19.12
Holbrook	15.68	19.17	15.73
SUB-TOTAL	201.68	251.75	203.71
Woomargama	0.95	1.73	1.30
Humula	0.69	0.58	0.72
Tarcutta	3.49	3.23	3.63
Oura	0.17	3.09	4.07
Walbundrie/Rand	3.46	4.45	2.92
Morundah	0.77	0.72	0.91
Collingullie	5.51	6.39	4.21
SUB-TOTAL	15.04	20.19	17.76
TOTALS	990.91	1,336.31	1,033.32











## 1.2 <u>NEW SERVICE CONNECTIONS, REPAIRS, METERS, LOCATIONS & COMPLAINTS FOR THE MONTH OF APRIL 2017</u>

Location	New Connect., Residential	New connect., Non Residential	Services Renewed	Services Repaired	Quality Complaints	Supply Complaints *	Customer dealings complaints	Other Complaints	Frost damage	Meter or Metercock fault	Leaking valves or hydrants	N Locations
Wagga	5		3	32	1	11				31	1	2
Brucedale				1								1
Currawarna												
Euberta												
Humula										1		
Ladysmith												
Oura												1
San Isidore												
Tarcutta	***************************************											
The Gap												2
Bulgary												
Collingullie	***************************************											
French Park												
Lockhart										2		
Mangoplah												
Milbrulong												
Pleasant Hills												
The Rock			1		1							
Uranquinty										3	1	
Yerong Creek				1								
Culcairn				1								
Henty												
Holbrook										1		
Morven										1		
Walbundrie				1						1		
Walla Walla				1								
Woomargama												
Boree Creek					***************************************							
Morundah		2000000000			00000000							
Oaklands					1	***************************************				***************************************		
Rand				1								
Urana				1								
TOTAL	5	0	4	39	3	11	0	0	0	40	2	6

## 1.3 WATER SYSTEM REPAIRS

				WAGGA WAGGA				
						Outage	Customers	Water
Date	Location	Town	Main	Cause	Live	Duration	Affected	Lost
			Type		Repair	Time	(no supply)	KI
4	171 Bourke St	Wagga Wagga	100 AC	Pipe Failure (not specified)	No	1:00	0	0
7	84 Plumpton Rd	Lake Albert	80 PVC	Pipe Failure (not specified)	Yes	0:00	0	0
12	122 Docker St	Wagga Wagga	100 AC	Tree Roots	No	2:00	15	0
15	McNickle Rd	Wagga Wagga	100 WPVC	Pipe Failure (not specified)	No	2:00	0	15
18	57 Huthwaite St	Wagga Wagga	150 AC	Pipe Failure - Ground Movement	No	5:00	24	30
19	Bomen Station	Wagga Wagga	100 AC	Pipe Failure (not specified)	Yes	0:00	0	0
26	9 Tony Pl	Wagga Wagga	100 AC	Pipe Failure (not specified)	No	3:00	0	0
28	Graham St	Lake Albert	100 AC	Tree Roots	Yes	0:00	0	0
29	Malebo Hill	Wagga Wagga	80 PVC	Pipe Failure (not specified)	No	2:00	0	0
				-	TOTALS	15:00	39	45
	Total Breaks –	9		shut off -	6		customers –	2

				RURAL				
						Outage	Customers	Water
Date	Location	Town	Main	Cause	Live	Duration	Affected	Lost
			Type		Repair	Time	(no supply)	KI
4	Lodge St	The Rock	25 PVC	Pipe Failure - Ground Movement	Yes	0:00	0	7
4	Old Narrandera Rd	Euberta	80 PVC	Pipe Failure (not specified)	No	1:00	0	0
5	Bakes Ln	Pleasant Hills	40 PVC	Leaking collar	Yes	0:00	0	5
10	75 Milne St	The Rock	100 AC	Tree Roots	Yes	0:00	0	0
12	Olympic Hwy	The Rock	300 CI	Pipe Failure (not specified)	No	3:00	3	108
20	Leitch St	Collingullie	100 WPVC	Pipe Failure - Ground Movement	Yes	0:00	0	4
30	Richmond St	Morven	100 AC	Pipe Failure - Ground Movement	Yes	0:00	0	15
					TOTALS	4:00	3	139
				Breaks needing			Breaks affecting	
	Total Breaks -	7		shut off -	2		customers -	1

## 1.4 WATER QUALITY COMPLAINTS

Water quality complaints received during April 2017 were:

Date	Location	Problem	Action Taken
5/04/2017	18 Rankin St, Oaklands	Dirty water	Customer flushed house. All OK
21/04/2017	233 Baylis St, Wagga	High Cl at Air-Con service (Integra Water)	All WQ within ADWG
22/04/2017	Old Trunk Rd, The Rock	Dirty water	Flushed service
28/04/2017	6 Orme St, Boree Ck	Dirty water	Flushed service, main & town

## 1.5 MAINS CONSTRUCTIONS

## 1.5.1 MAINS EXTENSIONS AND NEW WORKS

New water mains laid during April 2017 include:

LOCATION	PROJECT	10	)0	150	300	450
		OPVC	DICL	DICL	DICL	DICL
Dunns Road	Main to new res					70
Estella Heights	New Sub-division	618				
Boorooma	New Sub-division		36			
Bomen	RIFL			30	640	
	TOTAL	618	36	30	640	70

## 1.5.2 <u>REPLACEMENT OF EXISTING MAINS</u>

Mains replaced during April 2017 include:

LOCATION	PROJECT	375	450
		DICL	DICL
Kapooka Pump House	Renew main		12
North Wagga	Bomen rising main	308	
	TOTAL	308	12

## 1.6 OTHER CONSTRUCTION

Other construction works during April 2017 include:

LOCATION OR PROJECT	WORK DONE
Cootamundra Temora Street	36 mtrs 150mm OPVC
Cootamundra Temora Street	156 mtrs x 20mm copper services

#### 1.7 MAJOR REPAIRS / OVERHAULS

Major repairs/overhauls during April 2017 include:

LOCATION OR PROJECT	WORK DONE
Ralvona WTP	Highlift #2 overhaul pump and motor and reinstall
Waterworks	Drain and clean Floc tank 1 & 2 prior to handover to UGL
Waterworks	Drain & clean sludge Balance tank & Thickener prior to handover to UGL
Walbundrie Bore #2	Fit new motor and reinstall
West Wagga	Overhaul silica dosing pump and reinstall
North Wagga	Install 70kg chlorine system as trial and repair dosing control valve

## 1.8 WATER FILLING STATION ACTIVITY

Water Filling Station activity during April 2017 include:

LOCATION	NUMBER OF FILLS
Bomen	206
Estella	52
Forest Hill	38
Glenfield	39
Henty	0
Holbrook	13
Lake Albert	55
Lockhart	4
Pleasant Hills	2
The Rock	5
Yerong Creek	6

#### 1.9 STAFF TRAINING & SAFETY

The following training and/or safety activities were undertaken during April 2017:

Training or Programme	Number of Staff
Workcover Licence - Dogging	5
Chainsaw	1

#### 1.10 FLEET DISPOSALS

No fleet disposals made during April 2017.

## 1.11 FLEET ACQUISITIONS

No fleet acquisitions made during April 2017.



Bede Spannagle
DIRECTOR OF ENGINEERING

## 2. WORKS REPORT COVERING MAY 2017

**RECOMMENDATION** that this report be received and noted.

• Works Report for May 2017



# DIRECTOR OF ENGINEERING'S REPORTS TO JUNE 2017 COUNCIL MEETING

21st June 2017

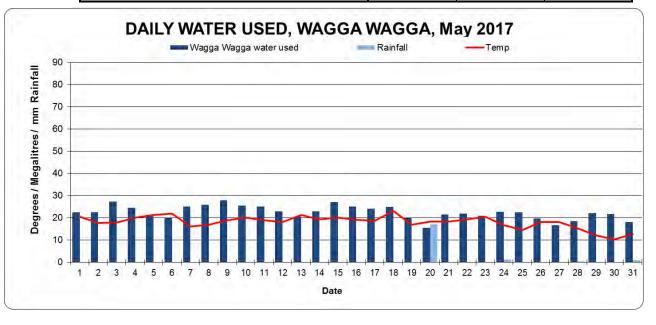
## 1 WORKS REPORT COVERING MAY 2017

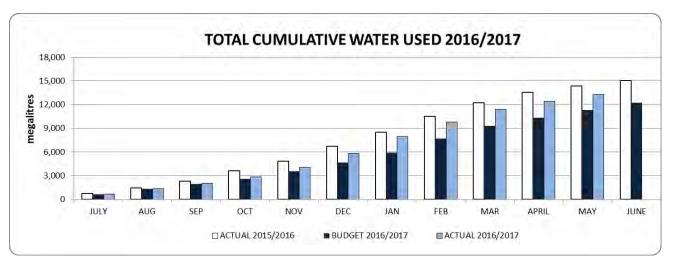
**RECOMMENDATION:** That this report be received and noted.

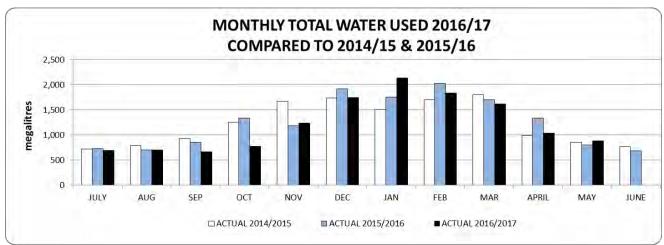
## 1.1 WATER SOURCED AND USED

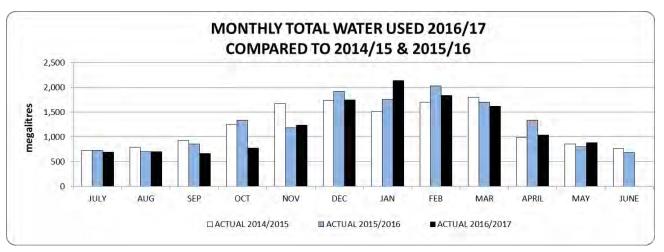
May	2015	2016	2017
Rainfall	23.8	109.8	20.2
Wet Days	10	14	6
WATER SOURCED	May 2017	(MI)	
North Wagga bores	172.01	155.09	174.67
West Wagga bores	236.10	191.29	326.95
East Wagga bores	390.54	392.59	326.20
Murrumbidgee River	0.00	0.00	0.00
SUB-TOTAL	798.65	738.97	827.82
Bulgary Bores	33.34	29.92	25.85
Urana Source	0.00	0.98	0.00
Ralvona Bores	13.53	14.18	14.58
Walla Walla Bores	0.00	0.00	0.00
Goldenfields Water Supply System	2.33	4.81	3.14
SUB-TOTAL	49.20	49.89	43.57
Woomargama	0.84	1.17	0.94
Humula	0.70	0.72	0.72
Tarcutta	2.43	2.26	2.34
Oura	2.04	2.10	5.17
Walbundrie/Rand	2.31	3.02	3.17
Morundah	0.60	0.49	0.65
Collingullie	4.81	3.73	3.11
SUB-TOTAL	13.73	13.49	16.10
TOTALS	861.58	802.35	887.49

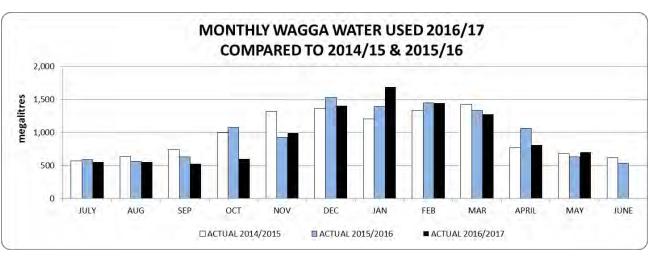
WATER USED M	ay 2017 (	MI)	
	2015	2016	2017
East Bomen	21.13	25.77	25.45
Estella	41.91	51.98	57.56
North Wagga	83.83	56.16	66.44
Wagga Wagga – Low Level	138.72	118.91	126.04
Wagga Wagga – High Level	347.46	333.54	380.72
Wagga Wagga – Bellevue Level	41.67	44.16	43.77
SUB-TOTAL	674.72	630.52	699.98
Ladysmith System	3.30	2.05	4.57
Brucedale Scheme	17.00	18.37	20.36
Currawarna Scheme	12.28	9.83	10.01
Rural south from Wagga Wagga	90.52	79.00	92.52
Rural from Walla Walla Bore	0.00	0.00	0.00
Bulgary, Lockhart and Boree Creek	19.51	17.58	6.89
From Boree Crk to Urana and Oaklands	14.14	13.94	19.46
Holbrook	13.53	14.18	14.58
SUB-TOTAL	170.28	154.95	168.39
Woomargama	0.84	1.17	0.94
Humula	0.70	0.72	0.72
Tarcutta	2.43	2.26	2.34
Oura	2.04	2.10	5.17
Walbundrie/Rand	2.31	3.02	3.17
Morundah	0.60	0.49	0.65
Collingullie	4.81	3.73	3.11
SUB-TOTAL	13.73	13.49	16.10
TOTALS	858.73	798.96	884.47











## 1.2 <u>NEW SERVICE CONNECTIONS, REPAIRS, METERS, LOCATIONS & COMPLAINTS FOR THE MONTH OF MAY 2017</u>

Location	New Connect., Residential	New connect., Non Residential	Services Renewed	Services Repaired	Quality Complaints	Supply Complaints *	Customer dealings complaints	Other Complaints	Frost damage	Meter or Metercock fault	Leaking valves or hydrants	Locations
Wagga Wagga	14	1	2	41	6	5				25	1	4
Brucedale		***************************************		1		1			***************************************			
Currawarna	***************************************		***************************************		***************************************					***************************************	***************************************	
Euberta												
Humula					•••••				***************************************			
Ladysmith				1								
Oura	***************************************		***************************************	2	***************************************					***************************************	***************************************	
San Isidore				1								
Tarcutta	******************			1	************************			***************************************		1		
The Gap												
Bulgary												
Collingullie				1						1		
French Park												
Lockhart					1	1						
Mangoplah		1										
Milbrulong												
Pleasant Hills	1					1		***************************************				
The Rock			1	1	1	1		***************************************		1	1	
Uranquinty	4											
Yerong Creek								***************************************				
Culcairn			1									
Henty	***************************************	***************************************		***************************************				***************************************	***************************************	terranerenementenemen		1
Holbrook	1	***************************************		***************************************		2		***************************************	***************************************	2		
Morven	***************************************	***************************************	***************************************		***************************************	***************************************		***************************************	***************************************	***************************************	***************************************	
Walbundrie	***************************************				***************************************			***************************************			***************************************	
Walla Walla	***************************************											
Woomargama					***************************************							
Boree Creek		***************************************		***************************************	1	***************************************	***************************************		***************************************	2	1	***************************************
Morundah	***************************************				***************************************		***************************************	***************************************	***************************************	***************************************	***************************************	
Oaklands	1				1							
Rand					***************************************							
Urana	v	***************************************			***************************************		***************************************	***************************************	***************************************		***************************************	
TOTAL	21	2	4	49	10	11	0	0	0	32	3	5

## 1.3 WATER SYSTEM REPAIRS

	WAGGA WAGGA										
						Outage	Customers	Water			
Date	Location	Town	Main	Cause	Live	Duration	Affected	Lost			
			Туре		Repair	Time	(no supply)	KI			
5	178 Morgan St	Wagga	100 AC	Pipe Failure (not	No	4:00	15	0			
				1	OTALS	4:00	0	0			
	Breaks needing Breaks affecting										
	Total Breaks –	0		shut off -	0		customers –	0			

	RURAL								
						Outage	Customers	Water	
Date	Location	Town	Main	Cause	Live	Duration	Affected	Lost	
			Туре		Repair	Time	(no supply)	KI	
18	Chaplins Ln	The Rock	40 PVC	Pipe Failure (not	Yes		0	0	
	<b>TOTALS</b> 0:00 0					0			
			Breaks needing Breaks affecting						
	Total Breaks -	0		shut off -	0	customers – 0			

## 1.4 WATER QUALITY COMPLAINTS

Water quality complaints received during May 2017 were:

Date	Location	Problem	Action Taken
3/05/2017	Oura	Flushed main	Flushed main
9/05/2017	78-80 Milthorpe St, Oaklands	Brown water	Flushed meter, bathroom only
16/05/2017	32 Lockhart The Rock Rd	Unusual taste	Discussed change in source
16/05/2017	7 The Esplande	Dirty water	Flushed main
23/05/2017	10/200 Fitzmaurice St	Brown dirty water	Flushed hydrant
23/05/2017	4 Travers St	Brown dirty water	Flushed hydrant
23/05/2017	15/11 Crampton St	Brown water	Flushed hydrant
24/05/2017	40 Incarnie Cres	Dirty water	Flushed service
24/05/2017	143 Ray St	Dirty water	Hot water only
26/05/2017	Harry Davies Dr, Lockhart	Dirty water	Flushed main and service

## 1.5 MAINS CONSTRUCTIONS

#### 1.5.1 MAINS EXTENSIONS AND NEW WORKS

New water mains laid during May 2017 include:

5.1 NEW WORK, EXTENSIONS ETC.							
LOCATION PROJECT 150 200 250							
		DICL	DICL	OPVC	DICL		
Bomen	RIFL	174		606	120		
Governors Hill	New Sb-division	11.5	97				
Crooked Creek	New Sb-division	51					
	TOTAL	236.5	97	606	120		

## 1.5.2 REPLACEMENT OF EXISTING MAINS

Mains replaced during May 2017 include:

5.2 REPLACEMENT OF EXISTING MAINS							
LOCATION	PROJECT	375	450				
	OP	DICL	OPVC	DICL			
Bomen	Bomen Rising Main	611					
Lake Albert	Angel Street						
Culcairn	Baird Street						
Dunns Road	Rural Main To New Res			52			
Freneilgh Road	Mains Replacement						
		35					
	TOTAL	646	0	52			

## 1.6 OTHER CONSTRUCTION

Other construction works during May 2017 include:

LOCATION OR PROJECT	WORK DONE
West Wagga Telemetry and Comms upgrade	Purchased comms hardware
Bulgary WTP Switchboard Replacement	Purchased Switchboard
Morundah Laboratory Facility	Installed new Laboratory demountable

## 1.7 MAJOR REPAIRS / OVERHAULS

Major repairs/overhauls during May 2017 include:

LOCATION OR PROJECT	WORK DONE
North Wagga WTP	Highlift pump #2 overhauled & recommissioned
West Wagga WTP	Aeration basins drained and cleaned
Oura Reservoirs	Drained & cleaned
North Wagga WTP	Aeration basins drained and cleaned
Holbrook Pump Station	Highlift pump #1 overhauled & recommissioned
Ralvona WTP	Highlift pump #2 overhauled & recommissioned
West Wagga WTP	Fluoride transfer pump - repair & recommission
Bulgary Bores	Silica transfer pump repaired

## 1.8 WATER FILLING STATION ACTIVITY

Water Filling Station activity during May 2017 include:

LOCATION	NUMBER OF FILLS
Bomen	206
Estella	58
Forest Hill	52
Glenfield	22
Henty	2
Holbrook	20
Lake Albert	38
Lockhart	9
Pleasant Hills	3
The Rock	14
Yerong Creek	2

## 1.9 STAFF TRAINING & SAFETY

The following training and/or safety activities were undertaken during May 2017:

TRAINING OR PROGRAMME	NUMBER OF STAFF
Ductile Pipe Training	8
Oz Water Conference	1
Rockwell Automation Training	1
First Aid Refresher Training	4
Chainsaw Training	1

## 1.10 FLEET DISPOSALS

Fleet disposals made during May 2017 are:

Disposal Details						
Vehicle No Method Price exc GST						
68	Auction	\$21,363.64				
334	Auction	\$22,272.73				
94	Auction	\$4,545.45				

## 1.11 FLEET ACQUISITIONS

Fleet acquisitions made during May 2017 are:

	New Vehicle Details							
Vehicle Tenders No Received Accepted Tenderer			Vehicle Type	Make & Model	Price exc GST			
373	2	1	plant trailer	Northstar single axle	\$25,990			

## 1.12 MAJOR CAPITAL PROJECTS PROGRESS

- On track
- Behind Schedule
- Unlikely this Financial Yea

### MAJOR PROJECTS 2016/17 (> Over \$100,000) - May 2017

Description	2016/17 🔻 Budget	Actual & Commited to Date	Comments
MANAGEMENT			
Land & Buildings for Admin, Depot & Workshops			
Replace Administration Airconditioning - Urban	\$175,000	\$149,219	Completed.
Access, Parking and Landscaping			
Levee protection stage 2 Hammond Ave - Urban	\$118,000	\$160,645	Tenders for construction to be advertised early next financial year.
PLANT & EQUIPMENT			
IT Equipment			
Corporate IT software upgrade/improvements - Urban	\$130,000	\$113,394	PC replacements taken place as planned. Printer replacement deferred as current printer will last longer than anticipated.
Working Plant & Vehicle Purchases			
Routine plant & vehicle replacements	\$858,000	\$975,067	
Telemetry & Control Systems Upgrade			
West Wagga WTP & Bores Control System Upgrade	\$210,000	\$122,821	Project associated with 'Radio Communication Upgrade' Project below.  Detailed design completed and purchased hardware. Using part unexpended funds from 'Radio Telemetry SCADA upgrade'
Radio Telemetry SCADA Upgrade	\$130,000	\$50,583	Project completed. Additional cost associated software licensing for 2017/18

Radio Communications Upgrade/Replacements/Improvements			
Radio Communication	\$130,000	\$153,252	Detailed design completed and purchased Bomen Res communication hut and comms equipment. Using part unexpended funds from 'Radio Telemetry SCADA upgrade'
SOURCES			
Bores-renew/refurbish/decommission			
Bores-renew/refurbish/decommission - Urban	\$170,000	\$122,490	Ongoing motor and pump maintenance during winter period
TREATMENT PLANTS			
Aeration Tower Covers			
East Wagga Aeration Basin cover - Urban	\$0	\$118	Project deferred until WTP complete and site handed back to RWCC
Treatment Plant Refurbishments			
WTP Stage 1 - Urban	\$10,805,809	\$12,261	Commissioning anticipated in November 2017.
Urana WTP replacement - Non-Urban	\$237,171	\$248,382	Stage 1 completed.
Woomagama WTP - Non-Urban	\$0	\$3,595	Deferred to 2019/20, awaiting reticulation mains improvements
RESERVOIRS			
New/Replacement Reservoirs			
Shires Reservoir Relocation - Non-Urban	\$1,317,430	\$269,834	Earthworks 95% completed.
MAINS, SERVICES & METERS			
MAINS			
System Improvements			
System Improvements - Non Urban	\$120,000	\$68,635	

Reticulation for Developers (including other extensions)			
Reticulation for Developers - Urban	\$800,000	\$664,119	
Renew Reticulation Mains			
Renew Reticulation Mains - Non-Urban	\$300,000	\$95,410	
Renew Reticulation Mains - Urban	\$528,000	\$767,571	Additional capital works and income associated with RIFL development
Lake Albert Rd Replacement	\$131,000	\$132,314	Completed
The Gap / Brucedale System - Non-Urban	\$100,000	\$56,556	Completed
Main St, Lake Albert - Urban	\$150,000	\$27,157	
Angel St, Lake Albert - Urban	\$100,000	\$18,104	
Beckwith St - Urban	\$165,000	\$167,843	Completed
Renew Trunk Mains			
Bomen Trunk Main B (north of river) - Urban	\$300,000	\$140,523	
Southern Trunk - Highway to New Reservoir 1.8km 450mm DICL	\$1,330,000	\$881,227	
Low & high Rising Mains from CWS	\$1,100,000	\$1,097	
SERVICES			
Service Connections, new including Meters			
Service Connections, new - Urban	\$500,000	\$301,633	
Renew Services			
Renew Services - Urban	\$100,000	\$74,939	
METERS			
Water Meters Replacement			
Water meters replacement - Urban	\$150,000	\$70,865	
Remote Metering			
Remote metering - Urban	\$0	\$42	



Bede Spannagle
DIRECTOR OF ENGINEERING

#### 3. CONTRACT W195 - WATER TREATMENT PLANT (WTP) PROGRESS REPORT

**RECOMMENDATION** that Council receive and note this report.

Stage 1 of the roadworks has been completed during the last 2 months which has tied up the site.

UGL continue to struggle with the construction of the Raw Water Intake. Although some progress has been made, UGL suspended work due to safety concerns. UGL now intend to construct an additional sheet pile coffer dam outside of the existing coffer dam and have indicated that the Raw Water Intake may not be completed in time to commission the plant in October. UGL and RWCC have been discussing an alternate temporary raw water supply from RWCC's existing intakes.

Installation of the Lamella frames and plates has now been completed and roofing material for the tank has arrived on site.

UGL have bubble tested the filters and the 3 layers of Filter garnet have been installed. Washing the garnet layers will commence in late June. The next media layer, filter sand, will be delivered to site in July in installed shortly afterwards. The final layer of media layer is filter coal and this material has been reordered by UGL. The original filter coal was supplied from overseas and did not meet the specification.

#### **Progress on Contract issues**

RWCC have had meetings with UGL to resolve a number of contractual issues.

Some progress has been made, with several variations now being agreed and closed out.

There are a number of significant unresolved issues that the project team are continuing to work on including;

- Non-compliant or defect work
- Capacity of the Lamella Clarifier
- Design responsibility

The UGL project status reports issued since the last Council meeting are attached.

- UGL Project Status report April 2017
- UGL Project Status report May 2017



# **PROJECT STATUS REPORT**



## **April 2017**

PROJECT: Wagga Wagga WTP Upgrade

CLIENT: Riverina Water County Council

CONTRACT NO.: W195

UGL PROJECT NO.: 3200-0485

REPORT DATE: 16<sup>th</sup> May 2017

REPORT NO.: 21

PROJECT MANAGER: Doug Anderson

PREPARED BY: Doug Anderson



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#### 1.0 SUMMARY

Project progress in April was focussed on progressing the road works and Raw Water works

Electrical works continue to be focussed on punchlist works within the filter, lamella and chemical areas as works principally were complete - along with associated test and quality documentation within the month. Cabling works in the clear water storage switchroom.

The raw water works undertaken during the month were focussed on improving access following Geotech report requiring some further bank & crane pad stabilisation as well as commencement of dewatering activities. The existing sludge handling infrastructure was reconfigured to treat the silt laden water pumped from the coffer dam

Mechanical installation progress has been substantively focussed on lamella grouting, repairs to the backwash discharge pipe and reconfiguration of the sludge handling facilities.

• Underground works focussed on completion of remaining works to facilitate the road works as well as potable water, process water and sample lines

Key Milestones achieved in the Period were:

- Roadworks excavation and sub-base preparation
- Completion of RWI access & crane pads
- Potable water, process water and sample lines

While safety performance across the site continues to be good in terms lag indicators such as injuries, there remains scope for improvement in performance of hazard reporting. A key area of focus has been works planning and communication.

#### 2.0 SCOPE OF WORK

The project scope of works is to replace the Wagga Wagga Water Treatment Plant (WTP) to provide additional process capacity and asset reliability to produce up to 55ML/day of water for the residents of Wagga Wagga.

Refer to Appendix A for a summary of scope of works for the project.

#### 3.0 HSSE

The total hours worked on the project in April was 4,690 hours. Subcontractor hours recorded on site was 3970 hours. Total hours worked on the project to date is 177,657.

No lost time injuries (LTI) or MTI and no First Aid (FAI) were recorded in the month of April.

Site inductions of 12 individuals have been undertaken with current total of 573 inductions completed not including visitor inductions and 25 UGL HSSE pre-start meetings were held also individual subcontractor pre-start meetings occurred on site daily. There were 2 positive alcohol tests, both from the same contractor who has been excluded from site, there were also 4 damage incidents during the month which applied to contact with buried services within the road formation.

Looking towards May/June we will be focussed on the following:

- Works preparation and planning
- Review of the AMS (activity method statement) for the Raw Water Intake



- SWMS development by subcontractors and UGL.
- Continuing training site personnel in UGL Utake 5 and HAZOB
- UGL new Critical Risk Protocols all site personnel

Routine random alcohol breath testing was undertaken on a number of occasions with total tests completed now on site 2782.

While safety performance across the site continues to be good in terms lag indicators such as injuries, hazard reporting needs improvement.

The April Safety Report is shown in Appendix B.

#### 4.0 RISK / CRITICAL ACTION AREAS

Summary of Top Risks at April:-

Risk Description	Potential Impact	Control Measures
Raw Water Works	Overrun to construction	Where possible undertake preparatory works
Construction overrun	programme	and assess works wherever possible.
		Contractors in place and planning completed
		Have planning in place for water disposal
Filter media sampling and	Overrun to construction and	Undertake sampling at point of manufacture
logistics impacts	commissioning programme	Improve sampling methodology.
construction		Staged deliveries and loading where possible.
		Utilise local sampler and analysis to expedite.
Quality and specification	Impact to project efficiency and	Engage in regular forums for resolution of
issues	rate of completion	issues
	Additional resources required	Apply additional resources
	for investigation and remedy.	Ensure suppliers and subcontractors
	Subcontractor	
	Impact to Client Relations and	
ļ.,	Perceptions	
Unexpected ground	Revisions to works	Temporary works and geotechnical engineer
conditions (RW)	methodology and overrun to	engaged/available
	construction programme	Access site as early as possible.
		Works methodology to include for
		contingency actions for poor ground;
		including surface preparation, temporary materials and water management.
Commissioning Program	Plant not ready for	Commission plant in stages and work with
Overrun	performance trial by the	RWCC to optimise sign-off processes.
Overruii	required date.	Weekend work required to commission plant
	required date.	by the required date.
		Additional commissioning resources as
		needed.
Exceptional Inclement	Delays associated with site	Use construction methodologies which
Weather	inundation due to additional	mitigate impacts.
	rainfall on site and rise in river	Inlet structure works completed during low
	levels.	flows in the river.
	1.0.0.0.	Insurance policies in place
		Ensure familiarity with RWCC flood response
		plan
	<u>I</u>	I In



## 5.0 CONTRACT/COMMERCIAL

## **5.1 Progress Claim**

The table below summarises the progress to the 23<sup>rd</sup> April.

	WAGGA WAGGA WATER TREATMENT PLANT	Month	Apr-
Item No.	Schedule of Prices	Total Claim	to date
1	Provision of Preconstruction Activities		
	Preconstruction Activities subtotal (1)	100%	
2	Provision of Project Management and Site Running Activities  Prooject Management Activities subtotal (2)	95%	
	1 Toojeet Wariagement Activities subtotal (2)	3370	
3	Complete all additional designs, where required		
	Design and Documentation subtotal (2)	100%	
4	Intake Works		
4	Intake Works - General subtotal (3)	26%	
	intake works deneral subtotal (s)	20/0	
5	Raw Water Piping System		
	Raw Water Piping subtotal (4)	53%	
6	Lamella & Rapid Mix Tank		
	Lamella & Rapid Mix Tank subtotal (5)	98%	
	Editicia di Napid Mix Talik Subtotal (5)	3070	
7	Filters		
	Filters subtotal (7)	97%	
_	=" w = 100 l l		
8	Filter Water Tank & Backwash Filter Water Tank & Backwash subtotal (8)	100%	
	Filter Water Falls & Backwash Subtotal (6)	100%	
9	Machinery Room		
	Machinery Room subtotal (9)	96%	
10	Clear Water Storage & Pumping System	049/	
	Clear Water subtotal (10)	91%	
11	Aluminuium Dosing Plant		
	Aluminium Dosing Plant subtotal (11)	98%	
12	PACL Dosing Plant		
	PACL Dosing Plant subtotal (12)	95%	
13	Caustic Soda Dosing Plant Facilities		
	Caustic Soda Dosing Plant subtotal (13)	97%	
14	Sodium Hydrochlorite Dosing Plant	9994	
	Sodium Hydrochlorite Dosing Subtotal (14)	98%	
15	Polymer Dosing Plant		
	Polymer Dosing Plant subtotal (15)	98%	
16	Fluoride Dosing Plant	9971	
	Fluoride Dosing subtotal (16)	99%	
17	Other Items		
	Other Items subtotal (17)	72%	
18	Electrical Items	Dani	
	Electrical subtotal (18)	94%	
19	Testing Demonstration Commissioning		
	Testing Demonstration and Commissioning (19)	9%	
20	Post Process Proving		
	Post Process Proving (20)	0%	
21	Sludge Handling & Dewatering System		
	Sludge Handling subtotal (19)	96%	
	, , , , , , , , , , , , , , , , , , ,		
22	Other Options Accepted		
	Options subtotal (20)	82%	
23	Variations		
25	Variations Variations Subtotal	87%	



### 5.2 Variations

The table below provides a summary of variations against the contract, which has not been updated from last month

Variation No.	Title	Amount (\$ 000) Excl. GST	Status (April)
VO01	Control System Design for fully networked plant	15	Approved
VO02	AC Road Surface	101	Approved
VO03	Future UV	21	Approved
VO04	Disabled Access	278	Approved
VO05	Aggressive Water Response	79	Approved
VO06	NSC02 – removal of Gyprock	5	Approved
VO07	Transformer supplied by principle	- 244	Approved
VO08	Existing Balance Tank Permanent Walkway	127	Not proceeding.
VO09	Chemical Dosing – Alum Storage	81	Approved
VO10	Switchboards additional spare capacity	8	Approved
VO11	Lamella plate capacity	45	Approved
VO12	Sewer pump station	5	Approved
VO13	Manual Penstocks on Clarifier Inlet	9	Approved
VO14	Increased bearing capacity in the filters	31	Approved
VO15	Waste in excavation NSC04 & NSC06	10	Approved
VO16	Asbestos in Levee	26	Approved
VO17	Warehouse Facility	- 18	Approved
VO18	Filter Gallery Trenches	41	Approved
VO19	Additional 25mm cover to Slab	8	Approved
VO20	Raw Water Intake	105 260	20A Approved 20B Approved
VO21	Material Compatibility Changes	- 17	Approved
VO22	Non-relocation of Workshop Sewer	- 6	Submitted
VO23	Pits under existing centrifuge building - NSC10	8	Approved
VO24	Clear Water Pumps Mechanical Seal	78	Not Proceeding
VO25	Bomen Line	132	Rejected – UGL Issue NOI09
VO26	NSC11 Material Excavated under UGL Carpark	27	Approved
VO27	NSC12 Asbestos at Wash Water Holding Tank	3	Rejected – UGL Issue NOI10
VO28	NSC13 Poor Ground at Sludge Thickener Tank	20	Submitted
VO29	Filter Water Overflow Changes	-80	Approved
VO30	Site Road Realignment	17	Submitted
VO31	Roof Access Ladder to Centrifuge Building	14	Approved



VO32	NSC14 Damage to Scour Line & Repair	11	Rejected – UGL Issue NOI06
VO33	Flowmeter Modbus Communications	22	Submitted
VO34	Caustic Building Lighting Changes	3	Submitted
VO35	Provision of Eave Linings to buildings	80	Rejected – UGL to Respond
VO36	Sludge Thickener Infill Slab	90	Approved
VO37	NSC15 Reinstall DICL	22	Rejected – UGL Issue NOI07
VO38	Modification to Filter Building Stair	38	Rejected – UGL Issue NOI08
VO39	Field Isolators	67	Rejected – UGL to Respond
VO40	Street Light Fittings	9	Approved
VO41	Offsite cleaning of SS Reo	26	Rejected – UGL to Respond
VO42	Design changes roads and gutters	0	Submitted
VO43	S&I 4.8 to 9.6 Garnet Filter Media	86	Approved
VO44	Lamella Corrosion	-300	Approved
VO45	Concrete slab between filters and Lamella	1	Not proceeding at \$35
VO46	NSC16 Remove Concrete Slab	4	Approved
VO47	Failed Pressure Test due to Existing Sludge Suction Valve	9	Submitted
VO48	Changes to Sludge Discharge Pipework	25	Rejected – UGL Issue NOI10
VO49	Bore Water Pressure Line Changes	63	Submitted
VO50	Filter Building Pop out Power Outlets	2	Approved
VO51	Centrate Pump Station Re-route to wash water holding	71	Submitted
VO52	Additional Landscaping & Footpaths	167	Rejected – UGL to Respond
VO53	NSC17 Asbestos at A2 to A203	4	Submitted
VO54	Buildings Roof Drainage Connection to Stormwater System	74	Submitted
VO55	High Low Lift Check Valves	24	Submitted
VO56	Rework External Chemical Delivery Pipework	15	Submitted
VO57	Rework of Sludge Thickener Riser	9	Submitted
VO58	Encase Stormwater A4_1 to A4_1_1	11	Submitted
VO59	Encase Stormwater A4_3 to A4_3_2	15	Submitted
VO60	Encase Wash Water under Roadway	42	Submitted
VO61	Raw Water Piping Hazop Changes	54	Submitted
VO62	Ancillary Pipework Material Changes	80	Submitted
VO63	Dewatering Controls Changes	7	Submitted
VO64	Control Room Joinery Changes	22	Submitted



VO65	Thickener Rake Bearing Flushing Line	16	Submitted
VO66	Power Monitor Comms with PLC	5	Submitted
VO67	Additional Reinforcement in WRS	313	Submitted
VO68	Additional Hydrotite Jointing to WRS	43	Submitted

There are number of unresolved commercial issues some of which may have to be resolved by senior management

#### 6.0 FINANCE

The table below summarises the invoices and payment status within each of the contract.

Claim Description	Invoice no.	Amount	Claim/Invoice Status
W195 Progress Claim 1	Invoice # 1	\$ 879,128.59	Paid
W195 Progress Claim 2	Invoice # 2	\$ 1,428,346.00	Paid
W195 Progress Claim 3	Invoice # 3	\$ 1,246,918.00	Paid
W195 Progress Claim 4	Invoice # 4	\$ 2,341,562.00	Paid
W195 Progress Claim 5	Invoice # 5	\$ 2,269,089.00	Paid
W195 Progress Claim 6	Invoice #6	\$ 1,652,403.00	Paid
W195 Progress Claim 7	Invoice #7	\$ 2,039,696.00	Paid
W195 Progress Claim 8	Invoice #8	\$ 1,764,615.00	Paid
W195 Progress Claim 9	Invoice #9	\$ 2,037,494.00	Paid
W195 Progress Claim 10	Invoice #10	\$ 2,540,706.00	Paid
W195 Progress Claim 11	Invoice #11	\$ 3,296,966.00	Paid
W195 Progress Claim 12	Invoice #12	\$1,309,013.00	Paid
W195 Progress Claim 13	Invoice #13	\$1,208,270.00	Paid
W195 Progress Claim 14	Invoice #14	\$ 967,609.00	Paid
W195 Progress Claim 15	Invoice #15	\$ 714,741.00	Paid
W195 Progress Claim 16	Invoice #16	\$ 582,416.00	Paid
W195 Progress Claim 17	Invoice #17	\$ 723,083.00	Paid
W195 Progress Claim 18	Invoice #18	\$ 614,612.00	Paid
W195 Progress Claim 19	Invoice #19	\$ 502,532.00	Paid
W195 Progress Claim 20	Invoice #20	\$ 480,610.00	Approved
W195 Progress Claim 21	Invoice #21	\$ 327,361.10	Approved

During the period no variations were approved as part of the W195 Contract. The table below summarises the current approved Contract value of the Contract.

Contract	Value (incl GST)	Contract Value Status (April)
W195	\$ 36,619,005	No Change



#### 7.0 PROGRAMME

A revised programme has been produced which encompasses the remaining works and the most recent version is included in App C.

This programme is not yet fully developed but does contain most of the key activities; the programme has been constructed with Microsoft Project and will be managed by site, it will remain a live document which will be continually updated as circumstances dictate.

Key revised target construction dates for the month ahead are as follows:-

Activity	Target
Filter Media Loading and Washing	Late July 2017
Completion Lamella Installation	Late June 2017
Road Works Stage One Completion	Early May 2017
Raw Water Intake Concrete works	Mid June 2017

#### 8.0 QUALITY

Production of Inspection and Test Reports (ITPs) continues for civil/structural, mechanical and electrical works across the site.

We continue to work through finalising the quality issues with some of fabricated equipment with many of the issues now closed out. There is an ongoing process of working through answering a number of RWCC queries on specification compliance within the work. In some instances remedial works have been required to meet the aspects of the specification and we are working with suppliers as needed to remedy these.

#### 9.0 ENVIRONMENTAL

Project Construction Environmental Management Plan continues to be implemented.

### 10.0 INDUSTRIAL RELATIONS

No significant issues.

#### 11.0 DESIGN AND TECHNICAL

Design is 95% complete, area lighting design for the UV building, clearwater storage and clearwater pump building will be submitted shortly for review and approval.



#### 12.0 COMMISSIONING

Commissioning has been focused on confirming equipment operations in the lamella and filter areas and that communications are functioning. There has also been works to set-up instrumentation in field and confirm communications with the PLC. The filter waste water pumps and blowers were operated. The sludge handling facility has been partially commissioned to allow processing of the coffer dam water

The continuing focus of commissioning in the next month will be on the chemical area and filter area as part of filter media loading.

#### 13.0 STAKEHOLDERS

The UGL site have continued to engage with other contractors on site as well RWCC staff and construction teams and no issues arising.

Outside of the interactions with Department of Planning and EPA, no other significant issues to report with External Stakeholders in the month.



## **14.0 SITE PROGRESS**



Photo 1: Road Construction



Photo 2: Raw Water Access





Photo 3: Raw Water Access



Photo 4: Raw Water Crane Pads



#### APPENDIX A - SCOPE OF WORKS SUMMARY

The project scope of works is to replace the Wagga Wagga Water Treatment Plant (WTP) to provide additional process capacity and asset reliability to produce up to 55ML/day of water for the residents of Wagga Wagga.

The WTP shall be designed to operate at a treated water production rate anywhere between 60 ML/d (695 L/s) and 22 ML/d (255 L/s).

The main treatment process of the WTP shall include coagulation and flocculation, inclined plate clarification, dual media filtration, chlorination, and fluoridation. Process wastewater shall be managed using gravity thickening and mechanical dewatering.

Product water shall be produced to meet the quality requirements of the specification and shall treat the required quality. The project target completion periods are for a design and construction period of 60 weeks, followed by a 10 week commissioning and proving period.

The scope of on-site works for UGL Engineering and its subcontractors as described in the contract are limited to the following;

The new water treatment facility shall consist of the following elements for a new 60ML/d Water Treatment Plant:

- Raw water intake and pumping station. The intake would be constructed within the river. The
  pumping station would be built on Crown Land adjacent to the WTP on the bank of the
  Murrumbidgee River to supply raw water to the plant;
- Alum and polymer dosing systems;
- Inclined plate clarifiers (Lamella clarifiers);
- Six dual media filters including backwash pumps and air scour blowers;
- Chlorine storage and dosing system and channel-type static mixer for clear water storage;
- Fluoride dosing system;
- pH correction dosing systems;
- Dewatering building with two new centrifuges to dewater sludge material produced from clarification and filtration during the water treatment process.
- Backwash wastewater collection tank and pumping station for the wastewater produced from the clarification and filtration process;
- Clear water system upgrade including a new 3 ML clear water storage tank and low level and high level pumping stations each fitted with three pumps;
- Electrical works including switch-rooms, automation and control infrastructure, electrical substations and two new 1500kVA transformers:
- Filter wastewater collection sump and transfer pumps;
- Pipework and valves;
- Control room, water testing and analysing facilities;
- Internal access roads:



UGL is responsible for undertaking the detailed design, construction, commissioning, training and handover for aspects of the scope of works above.

UGL will also provide post completion technical support comprising, where necessary some site visits, to assist RWCC in operating and optimising the plant.



## **APPENDIX B - MONTHLY SAFETY REPORT**





## **HSSE Monthly Safety Report -April 2017**

### 1.0 Overview Statistics

	April 2017	Total to Date
UGL Hours	2230	50,922
Subcontractor hours	2460	126,735
Total Site Hours	4690	177,657
LTIFR: Target <.50	0	0
TRIFR: Target 2.70	0	0
MTIFR:	0	0
Lost Time Injuries (LTI)	0	0
Days lost to LTI	0	0
Medical Treatment Injuries (MTI)	0	0
1 <sup>st</sup> Aid Injuries	0	5
Incidents:		
Injury	0	5
Damage/ Loss	4	19
Near Miss	5	40
Hazard	8	51
Report Only	1	7
Journey Incident	1	1
Non-work related injury	0	0
Environmental	0	8
Safety Initiatives:	1	12
Workplace Safety Inspections	15	567
Environmental Inspections	4	64
Safety Conversations (UGL)	21	927

Utake 5 (UGL)	150	4848
Hazobs	8	439
Site audit (e.g. Plant pre-start)	4	59
SWMS reviews	23	260
Site inductions	12	573
Tool box meetings	2	58
Training hours	0	121
Plant delivery inspections	4	143
Checkit compliance (UGL)	100%	100%
UGL/ External Audits	0	3
Alcohol Breath tests	100	2782
Drug tests	0	141

### 2.0 Incident Summary

The following incidents occurred on site in April 2017.

**Near Miss**: Fosters excavation personnel Michael De long returned a positive result for alcohol at prestart meeting site alcohol testing. This was Michael 3rd returned positive result for alcohol .A warning letter was issued for the 1st positive result and 2nd positive result was a low positive result which Michael returned a negative result after 20 minutes. Today Michael returned a 3rd positive alcohol test result (on passive setting) and refused to return a reading on standard setting so no actual alcohol level was obtained, Michael walked off site.

**Actions:** An email was sent to Michael's employer R Foster (21/4/2017)after the 2nd positive test result informing Fosters Excavation that and another positive test result for alcohol by Michael DeLong would result in Michael's site access been removed. Michael site access removal has been confirmed by Project Manager D Anderson. 27/4/2017. R Foster was advised he should transport his personnel home.

**Damage**: Whist travelling home on Saturday 22/4/2017 along Trungelly Hall road Trungelly (Temora) through roads where the 1/2 the road was closed due to stockpiles of gravel stored on the road, while travelling around a corner during the road works at the sign posted speed of 40 kph (vision was obscured), I observed rear wheel guard had been dislodged of a truck previously using the road in the middle of the only available lane of the road. The only option available to me was to brake hard as there

was stockpiles of gravel on my right and deep V drain to my left and the truck rear wheel guard became struck under the front bumper guard causing damage to the bumper guard. I had pasted a couple double gravel trucks heading back to Temora prior to reaching the road works location

**Actions:** I removed the truck rear wheel guard from under the UGL vehicle and travelled home, the vehicle front bumper was secured and made safe. Vehicle is still in a safe road condition but with damage to front bumper.

**Near miss:** Road works subcontractor was mixing cement powder and road base mixture with excavator to improve the base for new road, due to inappropriate soil material. Road works subcontractor was mixing road base and cement powder while the cement powder was being unloaded from a rigid tipper causing cement powder dust problem.

**Actions:** Tipping and mixing of cement powder & road base material was stopped and UGL instructed another site subcontractor to supply a water cart and to spray water mist onto the cement powder as the powder was unload and mixed with road base work continued.

**Damage:** DTD personnel where operating an EWP (Scissor lift) inside the lamella tank to gain access to the end of lamella troughs to assist installing formwork for concrete pour, while operating the EWP in a restricted and tight work location the operator raised the EWP to access the top of the lamella trough as the EWP was raised the rear of the EWP (handrail)struck the lamella trough stainless steel sheeting causing damage to the stainless-steel sheeting. A spotter was in place inside the lamella tank and the EWP operator holds a HRW ticket WP and has been VOC on site.

**Actions:** DTD to replace the stain steel sheeting

**Report Only:** During excavation for new site road by excavator several unidentified bones were discovered in virgin soil. Road works is in front of a 100-year-old site cottage, not near river.

Actions: Excavation stopped/ area barricaded. CS University animal expert called to site but could not identify all bones as farm animals. Report to NSW Police made by RWCC (client). NSW police attended site 13/4/2017 (general duties & detectives) and could not confirm all bones where of farm animals. Photos and bones taken away by NSW Police for forensic testing. Also bones taken back to CS University animal expert for additional assessment prior to bones been sent to NSW Police forensic testing. Area barricaded no work within 20 metres of bones location until the informed by NSW Police that the bones are from farm animals resulting in the area been barricaded off for a unknown period of time. 18/4/2018 bones identified as cattle and sheep by surgeons at Wagga Wagga referral hospital and report provided to N SW Police at Wagga Wagga

**Near Miss:** Positive alcohol test result returned at pre-start meeting site wide testing. 1st test 7.00am result .058 & 2nd test 7.40am result .054.

Actions: Personnel taken home by subcontractor, warning letter to be issued by project manager

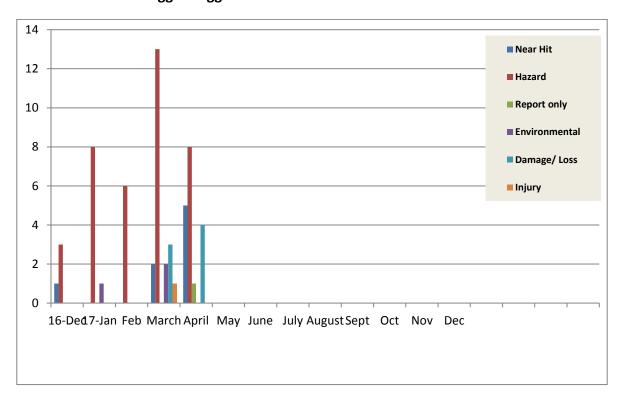
**Near Miss:** Underground communication conduits under new WTP roads had been exposed to allow for concrete encasement of the conduits under the new road but 0.5 of a metre of conduits length was not required to be concrete encased and was left exposed. Unreported damage to conduit was observed by UGL personnel - small hole and cracking in the communication conduit possibly caused by a rock another item dropped or kicked into excavation and onto the conduit. Conduit excavation had barrier boarding around the small excavation.

**Actions:** Conduit repaired

**Near Miss:** During excavation for new site road, the excavator struck a redundant and unknown underground asbestos storm water pipe, causing part of the asbestos pipe to be damaged. The excavator was loading the excess soil into a rigid tipper for removal of excess spoil to local sporting ground with permission of Wagga Wagga City Council. The excavator operator was unaware that the asbestos pipe had been hit and keep loading excess spoil into a rigid tipper and the tipper was sent to the sporting for disposal of the excess spoil.

**Actions**: Work stopped on site in the pipe location with the RWCC (client) taking charge of the asbestos pipe removal. The load of excess spoil tipped at the local sporting field was taped off and arrangement has been made for the recovery of the load of spoil back to Wagga WTP site for storage. NOTE: 10/4/201 pm 3.30pm the load of excavated spoil containing asbestos pipe tipped at local sporting filed was returned to Wagga WTP site and covered with black plastic

#### Wagga Wagga WTP Incident trends



- > April 2017 12 Site inductions not including visitor's inductions
- Continuing education of local subcontractors in regards to SWMS & Safety Culture Development/ Awareness
- Safety Award April 2017 Not issued

### 3.0 Project Safety Initiatives for May 2017

#### > Training:

- SWMS development by subcontractors
- Continuing training site personnel in UGL Utake 5 and HAZOB

- UGL new Critical Risk Protocols all site personnel
- Continuing with Project Manager Monthly Safety Awards

#### UGL Daily Pre-start meetings:

Daily site hazards, site hazard board updates, continuing discussion of subcontractor interfacing requirement to, site personnel consultation

> Subcontractor individual pre-start meetings conducted after site pre-start. Subcontractor individual work tasks & hazards involved

#### > UGL Weekly Toolbox meeting:

- Site incidents / actions, industry safety alerts, continuing discussion of site safety hazards,
   site personnel consultation. Update of the site notice board.
- Weekly supervisor/subcontractor HSE meeting discussing HSE initiatives for the project as well as subcontractor interfaces.

0

#### > Site Safety Inspections:

Continuing compliance with UGL WWWTP Project Safety Management Plan via:

- ✓ Site safety inspections
- ✓ UGL Safety conversations
- ✓ UGL UTake 5
- ✓ UGL Hazobs
- ✓ Plant operator pre-start inspection audits
- ✓ SWMS reviews, work permit audits

#### > Fitness for Work:

- Continuing Alcohol testing at pre-start meetings
- Drug testing as per Project Safety Management Plan
- Continuing Site Environmental inspections and education to subcontractors regarding environmental compliance.

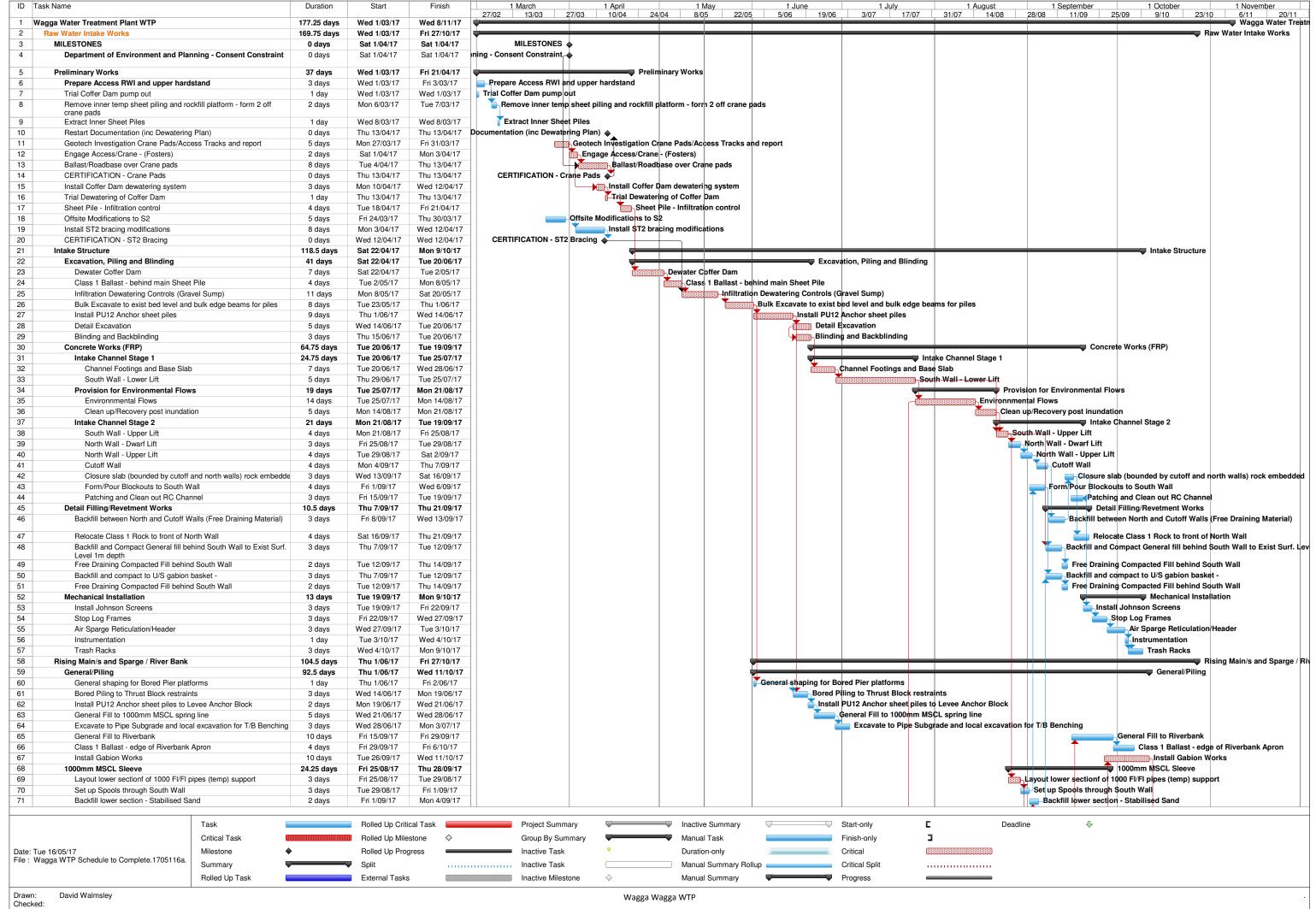
Mark Hunter

**UGL Safety Advisor** 

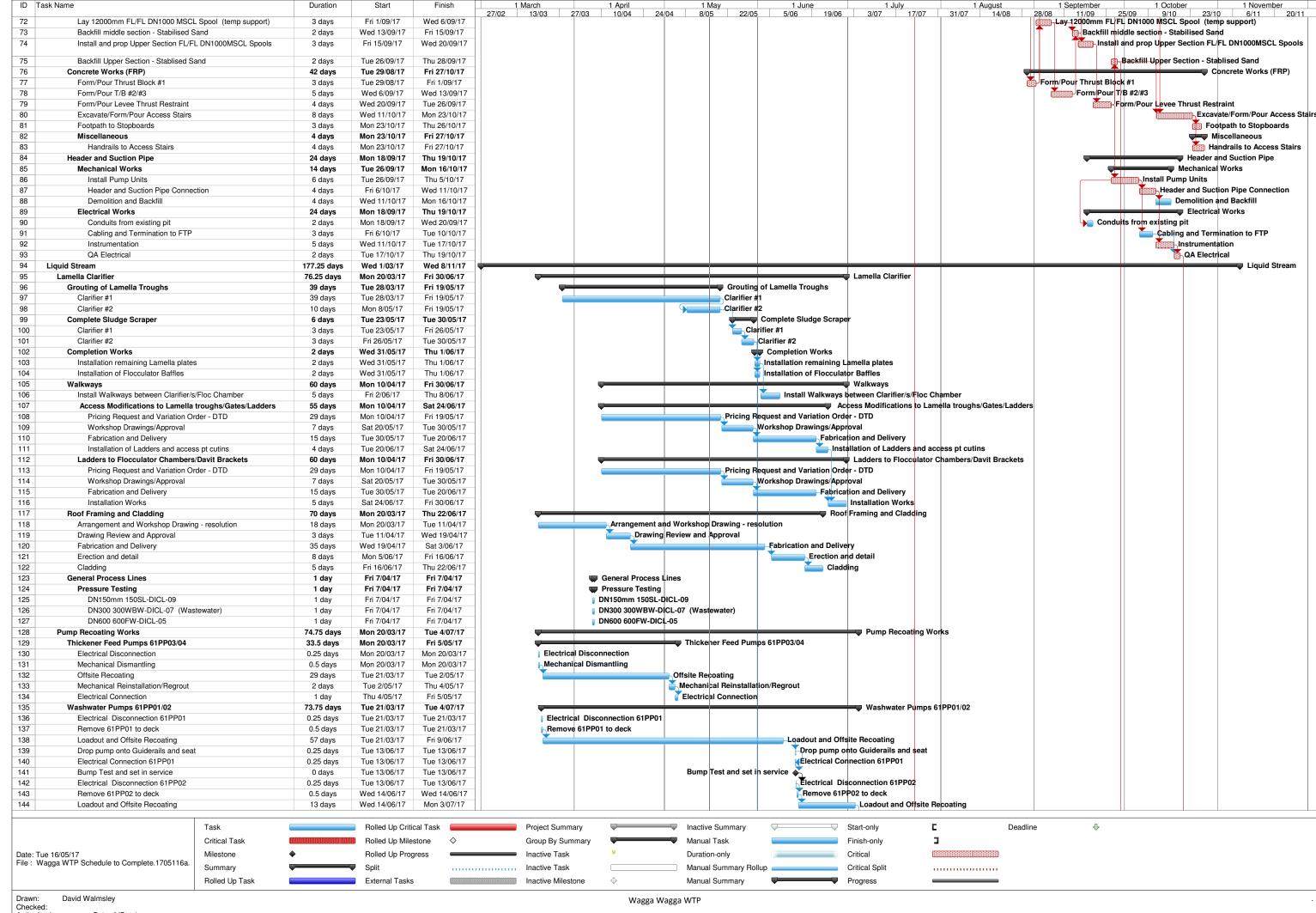


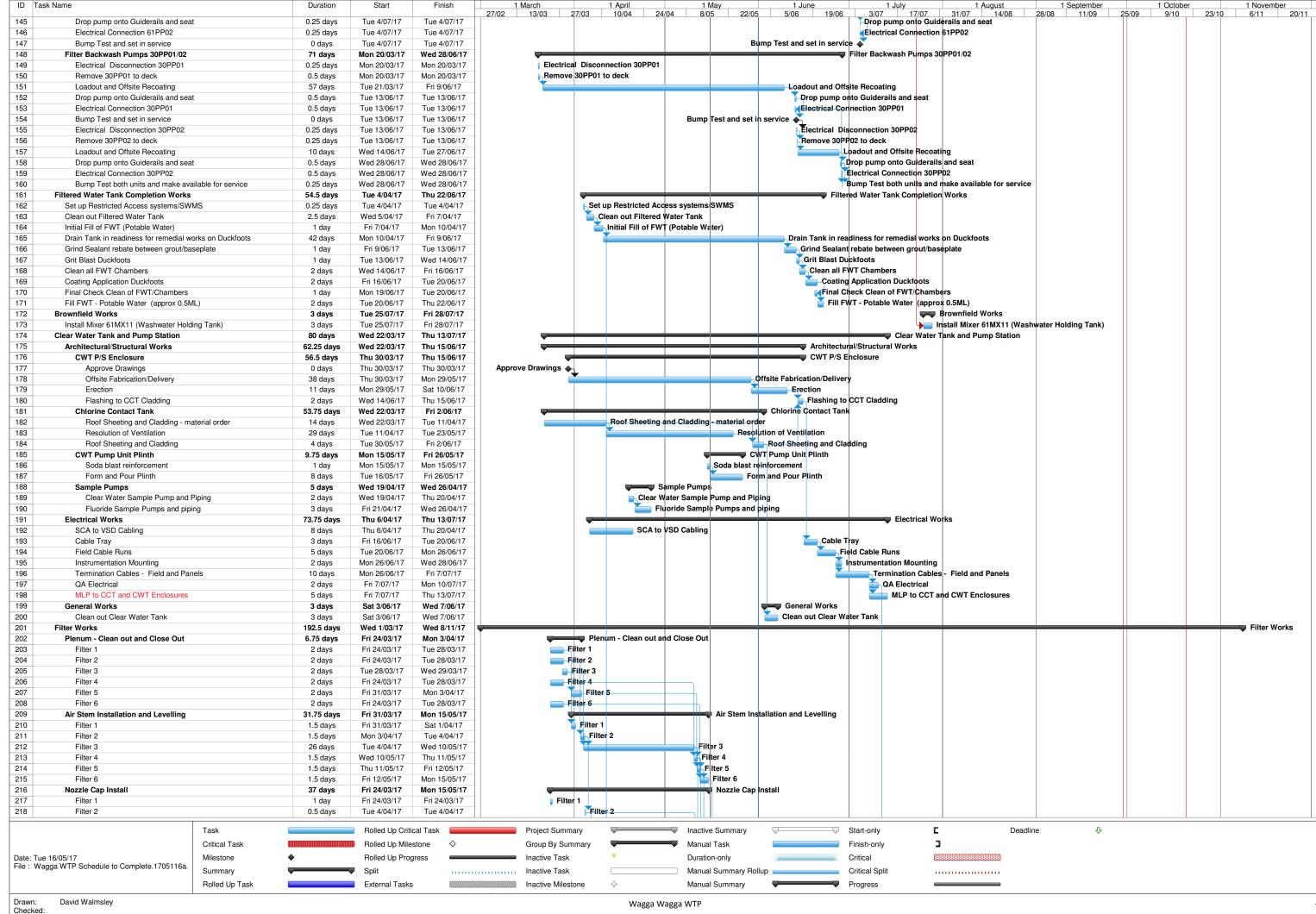
## APPENDIX C - PROJECT PROGRAMME

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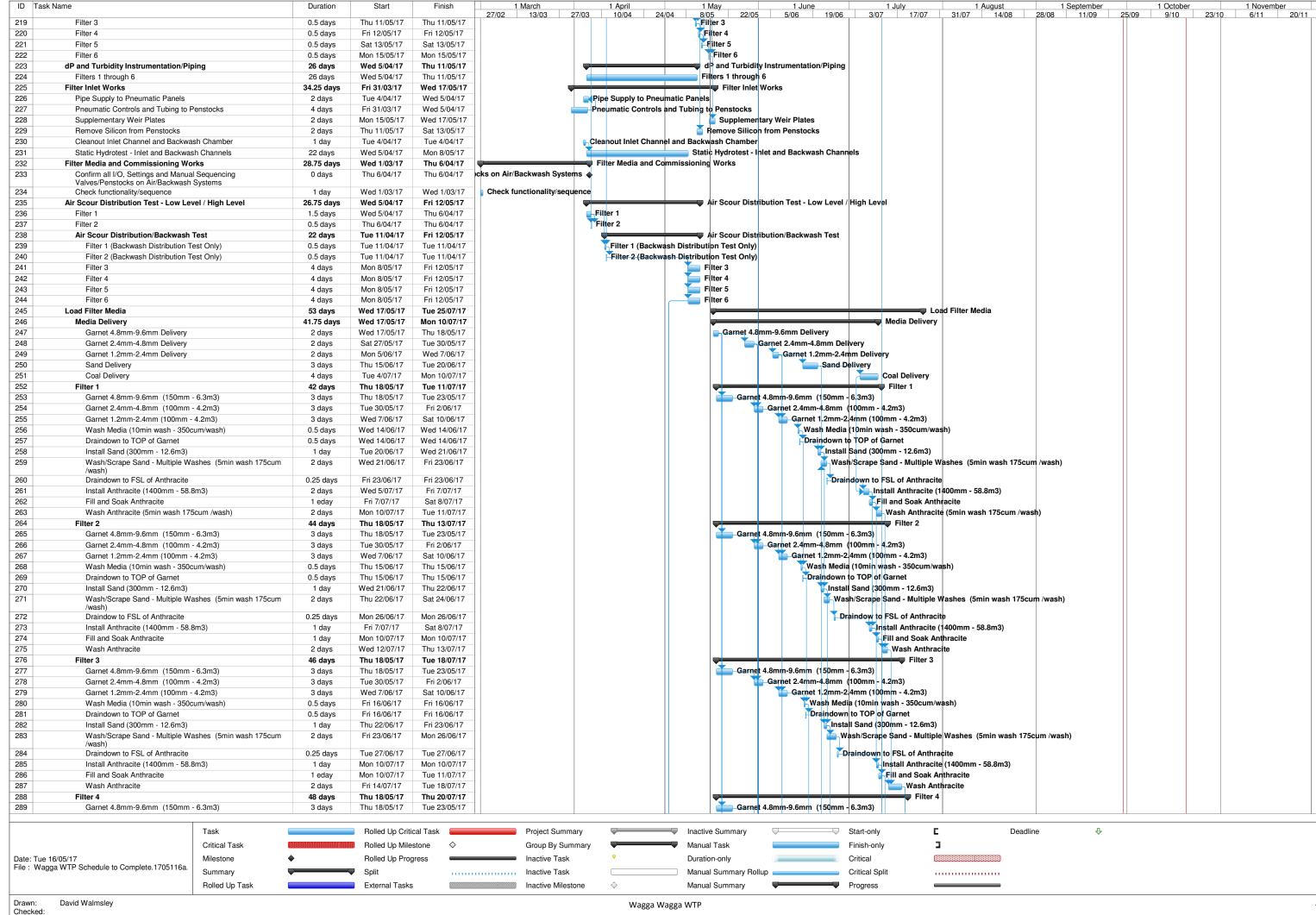


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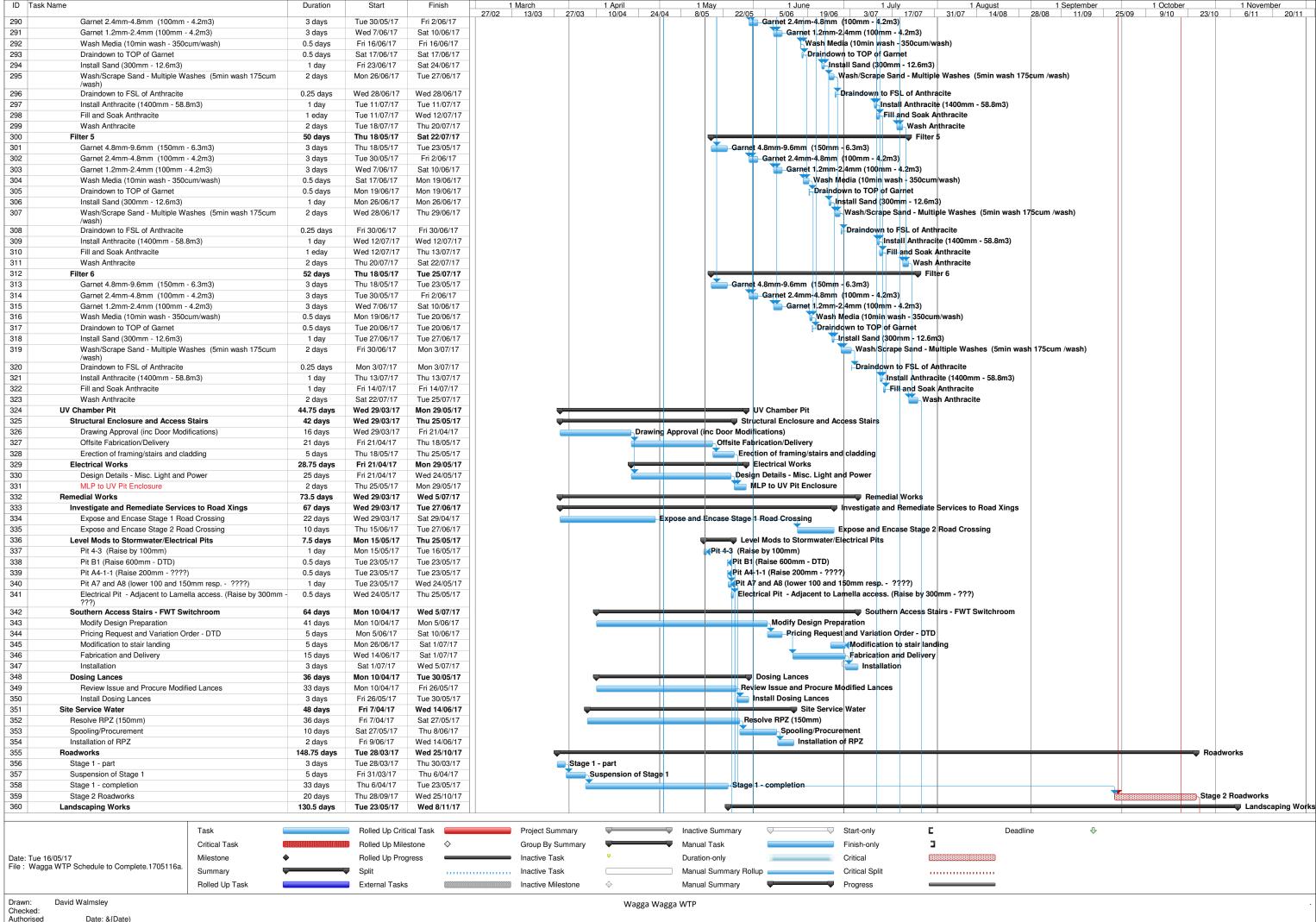


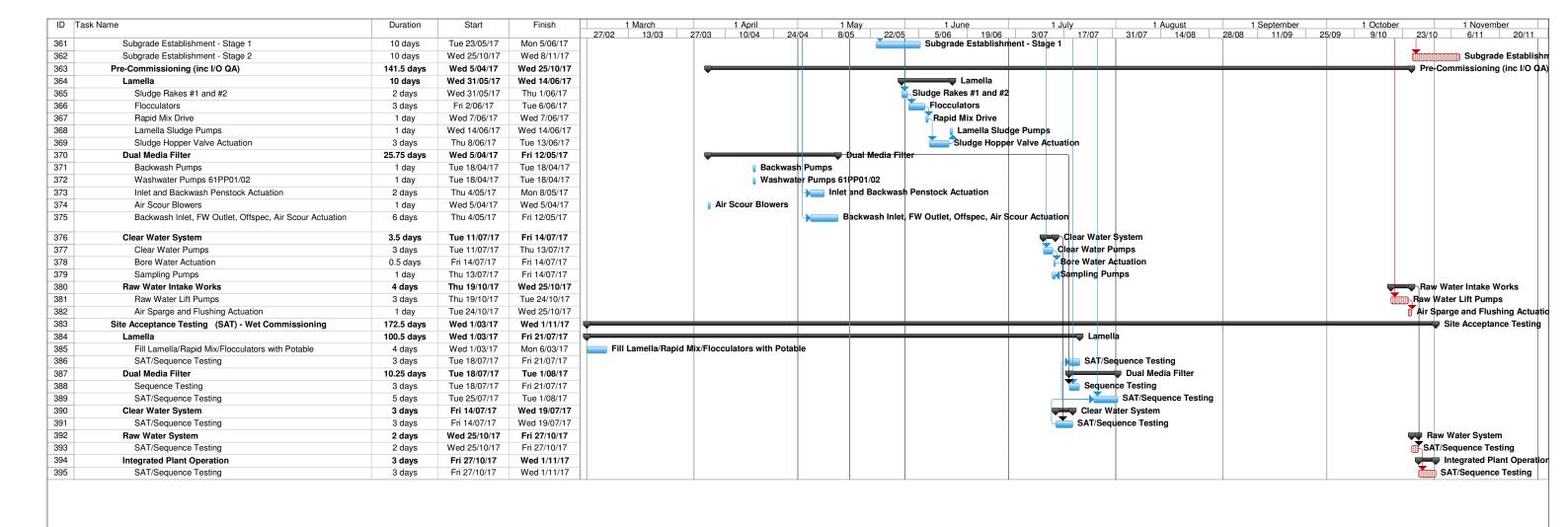


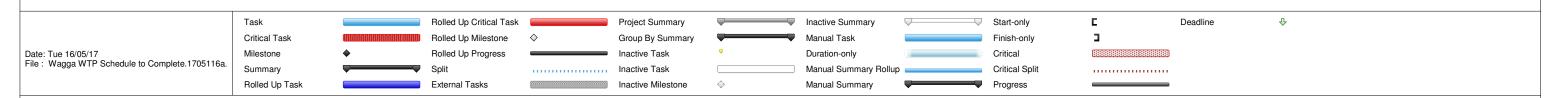
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Date: &{Date)

Authorised

Wagga Wagga WTP



# **PROJECT STATUS REPORT**



## May 2017

PROJECT: Wagga Wagga WTP Upgrade

CLIENT: Riverina Water County Council

CONTRACT NO.: W195

UGL PROJECT NO.: 3200-0485

REPORT DATE: 20<sup>th</sup> June 2017

REPORT NO.: 22

PROJECT MANAGER: Doug Anderson

PREPARED BY: Doug Anderson



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#### 1.0 SUMMARY

Project progress in May was focussed on progressing the Raw Water works; road works and filter media loading

Electrical works continue to be focussed on punchlist works within the filter, lamella and chemical areas as works principally were complete - along with associated test and quality documentation within the month. Cabling works in the clear water storage switchroom.

Excavation commenced within the cofferdam for the raw water inlet structure but was suspended late May due to safety concerns, geotechnical assessment of the bearing capacity would necessitate over-excavation to achieve design bearing capacity bringing into question the stability of the ballast rock and sheet piles, cofferdam design is currently under review with an outcome expected by the 23/6/17, most likely outcome will be a recommendation for a second containment.

Mechanical installation progress has been substantively focussed on lamella grouting and defect rectification

Civil works other than the RWI focussed on preliminary landscaping

The UV pit structural steel was installed and framing installed for ventilation of the clearwater storage structure, roofing and cladding to commence 22/6/17.

Key Milestones achieved in the Period were:

- Stage 1 road, minus AC
- Completion of Lamella grouting
- Completion of bubble testing and commencement of media loading for the filters

While safety performance across the site continues to be good in terms lag indicators such as injuries, there remains scope for improvement in performance of hazard reporting. A key area of focus continues to be works planning and communication.

#### 2.0 SCOPE OF WORK

The project scope of works is to replace the Wagga Wagga Water Treatment Plant (WTP) to provide additional process capacity and asset reliability to produce up to 55ML/day of water for the residents of Wagga Wagga.

Refer to Appendix A for a summary of scope of works for the project.

#### 3.0 HSSE

The total hours worked on the project in May was 6,362 hours. Subcontractor hours recorded on site were 3990. Total hours worked on the project to date is 184,019.

No lost time injuries (LTI) or MTI and no First Aid (FAI) were recorded in the month of April.

Site inductions of 18 individuals have been undertaken with current total of 591 inductions completed not including visitor inductions and UGL HSSE pre-start meetings were conducted on all working days, also individual subcontractor pre-start meetings occurred on site daily. There was one positive drug test, and the individual has been excluded from site.



Looking towards June/July we will be focussed on the following:

- Works preparation and planning
- Review of the AMS (activity method statement) for the Raw Water Intake to address the new cofferdam installation.
- SWMS development by subcontractors and UGL.
- Continuing training of site personnel in UGL Utake 5 and HAZOB

While safety performance across the site continues to be good in terms lag indicators such as injuries, hazard reporting still requires a more proactive approach.

The May Safety Report is shown in Appendix B.

#### 4.0 RISK / CRITICAL ACTION AREAS

Summary of Top Risks at May: -

Risk Description	Potential Impact	Control Measures
Raw Water Works	Overrun to construction	Redesign of cofferdam to provide a safe &
Construction overrun	programme	secure working area
Quality and specification issues	Impact to project efficiency and rate of completion Additional resources required for investigation and remedy.	Ensure incoming inspections are completed with due diligence  Engage with subcontractors & suppliers about
	Subcontractor Impact to Client Relations and Perceptions	prompt rectification of issues
Unexpected ground conditions (RW)	Revisions to works methodology and overrun to construction programme	Temporary works and geotechnical engineer engaged/available Access site as early as possible.
		Works methodology to include for contingency actions for poor ground; including surface preparation, temporary materials and water management.
Commissioning Program Overrun	Plant not ready for performance trial by the required date.	Commission plant in stages and work with RWCC to optimise sign-off processes. Additional commissioning resources as needed.
Raw Water Works Construction overrun	Constraint on commissioning activities	Plan and execute a temporary raw water supply utilizing the existing RWCC river pumps
Exceptional Inclement Weather	Delays associated with site inundation due to additional rainfall on site and rise in river levels.	Use construction methodologies which mitigate impacts. Inlet structure works completed during low flows in the river. Insurance policies in place Ensure familiarity with RWCC flood response plan



# 5.0 CONTRACT/COMMERCIAL

# **5.1 Progress Claim**

The table below summarises the progress to the 19<sup>th</sup> June.

	WAGGA WAGGA WATER TREATMENT PLANT	Month	Jun-1
Item No.	Schedule of Prices	Total Cla	im to date
1	Provision of Preconstruction Activities		
	Preconstruction Activities subtotal (1)	100%	
_	Provision of Project Management and Site Running	9/	Claim Value
2	Activities Prooject Management Activities subtotal (2)	% complete 95%	Claim Value
	Probject Management Activities subtotal (2)	95/6	
3	Complete all additional designs, where required		
	Design and Documentation subtotal (2)	100%	
4	Intake Works		
	Intake Works - General subtotal (3)	26%	
5	Raw Water Piping System	54%	
	Raw Water Piping subtotal (4)	34/6	
6	Lamella & Rapid Mix Tank		
	Lamella & Rapid Mix Tank subtotal (5)	98%	
7	Filters		
	Filters subtotal (7)	99%	
8	Filter Water Tank & Backwash		
	Filter Water Tank & Backwash subtotal (8)	100%	
9	Machinery Room		
<u> </u>	Machinery Room subtotal (9)	96%	
	iviacimiery Room subtotal (5)	30%	
10	Clear Water Storage & Pumping System		
	Clear Water subtotal (10)	92%	
11	Aluminuium Dosing Plant		
	Aluminium Dosing Plant subtotal (11)	98%	
12	PACL Dosing Plant	050/	
	PACL Dosing Plant subtotal (12)	95%	
13	Caustic Soda Dosing Plant Facilities		
	Caustic Soda Dosing Plant subtotal (13)	97%	
14	Sodium Hydrochlorite Dosing Plant		
	Sodium Hydrochlorite Dosing Subtotal (14)	98%	
15	Polymer Dosing Plant		
	Polymer Dosing Plant subtotal (15)	98%	
16	Fluoride Dosing Plant		
	Fluoride Dosing Flant Fluoride Dosing subtotal (16)	99%	
		33%	
17	Other Items		
	Other Items subtotal (17)	79%	
18	Electrical Items		
	Electrical subtotal (18)	95%	
40	T		
19	Testing Demonstration Commissioning	2501	
	Testing Demonstation and Commissioning (19)	16%	
20	Post Process Proving		
	Post Process Proving (20)	0%	
21	Sludge Handling & Dewatering System		
	Sludge Handling subtotal (19)	97%	
22	Other Options Accepted		
	Options subtotal (20)	84%	
22	Variations		
23	Variations Variations Subtatal		
	Variations Subtotal	87%	



### **5.2 Variations**

The table below provides a summary of variations against the contract.

Variation	Title	Amount	Status
No.	Title	(\$ 000)	(May)
		Excl. GST	()
VO01	Control System Design for fully networked plant	15	Approved
VO02	AC Road Surface	101	Approved
VO03	Future UV	21	Approved
VO04	Disabled Access	278	Approved
VO05	Aggressive Water Response	79	Approved
VO06	NSC02 – removal of Gyprock	5	Approved
VO07	Transformer supplied by principle	- 244	Approved
VO08	Existing Balance Tank Permanent Walkway	127	Not proceeding.
VO09	Chemical Dosing – Alum Storage	81	Approved
VO10	Switchboards additional spare capacity	8	Approved
VO11	Lamella plate capacity	45	Approved
VO12	Sewer pump station	5	Approved
VO13	Manual Penstocks on Clarifier Inlet	9	Approved
VO14	Increased bearing capacity in the filters	31	Approved
VO15	Waste in excavation NSC04 & NSC06	10	Approved
VO16	Asbestos in Levee	26	Approved
VO17	Warehouse Facility	- 18	Approved
VO18	Filter Gallery Trenches	41	Approved
VO19	Additional 25mm cover to Slab	8	Approved
VO20	Raw Water Intake	105 260	20A Approved 20B Approved
VO21	Material Compatibility Changes	- 17	Approved
VO22	Non-relocation of Workshop Sewer	- 6	Submitted
VO23	Pits under existing centrifuge building - NSC10	8	Approved
VO24	Clear Water Pumps Mechanical Seal	78	Not Proceeding
VO25	Bomen Line	80	Approved at with agreed discount
VO26	NSC11 Material Excavated under UGL Carpark	27	Approved
VO27	NSC12 Asbestos at Wash Water Holding Tank	3	Rejected – UGL Issue NOI10
VO28	NSC13 Poor Ground at Sludge Thickener Tank	20	Submitted
VO29	Filter Water Overflow Changes	-80	Approved
VO30	Site Road Realignment	17	Submitted



VO31	Roof Access Ladder to Centrifuge Building	14	Approved
VO32	NSC14 Damage to Scour Line & Repair	11	Rejected – UGL Issue NOI06
VO33	Flowmeter Modbus Communications	22	Submitted
VO34	Caustic Building Lighting Changes	3	Submitted
VO35	Provision of Eave Linings to buildings	80	Rejected – UGL to Respond
VO36	Sludge Thickener Infill Slab	90	Approved
VO37	NSC15 Reinstall DICL	22	Rejected – UGL Issue NOI07
VO38	Modification to Filter Building Stair	38	Rejected – UGL Issue NOI08
VO39	Field Isolators	67	Rejected – UGL to Respond
VO40	Street Light Fittings	9	Approved
VO41	Offsite cleaning of SS Reo	26	Rejected – UGL to Respond
VO42	Design changes roads and gutters	0	Submitted
VO43	S&I 4.8 to 9.6 Garnet Filter Media	86	Approved
VO44	Lamella Corrosion	-300	Approved
VO45	Concrete slab between filters and Lamella	1	Not proceeding at \$35
VO46	NSC16 Remove Concrete Slab	4	Approved
VO47	Failed Pressure Test due to Existing Sludge Suction Valve	9	Submitted
VO48	Changes to Sludge Discharge Pipework	25	Rejected – UGL Issue NOI10
VO49	Bore Water Pressure Line Changes	63	Submitted
VO50	Filter Building Pop out Power Outlets	2	Approved
VO51	Centrate Pump Station Re-route to wash water holding	71	Submitted
VO52	Additional Landscaping & Footpaths	167	Rejected – UGL to Respond
VO53	NSC17 Asbestos at A2 to A203	4	Submitted
VO54	Buildings Roof Drainage Connection to Stormwater System	74	Submitted
VO55	High Low Lift Check Valves	24	Submitted
VO56	Rework External Chemical Delivery Pipework	15	Submitted
VO57	Rework of Sludge Thickener Riser	9	Submitted
VO58	Encase Stormwater A4_1 to A4_1_1	11	Submitted
VO59	Encase Stormwater A4_3 to A4_3_2	15	Submitted
VO60	Encase Wash Water under Roadway	42	Submitted
VO61	Raw Water Piping Hazop Changes	54	Submitted
VO62	Ancillary Pipework Material Changes	80	Submitted
VO63	Dewatering Controls Changes	7	Submitted



VO64	Control Room Joinery Changes	22	Submitted
VO65	Thickener Rake Bearing Flushing Line	16	Submitted
VO66	Power Monitor Comms with PLC	5	Submitted
VO67	Additional Reinforcement in WRS	313	Submitted
VO68	Additional Hydrotite Jointing to WRS	43	Submitted
VO69	Provision of Water Meters	12	Submitted
VO70	NSC18 Reroute and Extend Control Room Sewer	15	Submitted
VO71	Encase Stormwater A10 to A11	24	Rejected
VO73	Road Subgrade Replacement	76	Submitted

There are number of unresolved commercial issues some of which may have to be resolved by senior management

### 6.0 FINANCE

The table below summarises the invoices and payment status within each of the contract.

Claim Description	Invoice no.	Amount	Claim/Invoice Status
W195 Progress Claim 1	Invoice # 1	\$ 879,128.59	Paid
W195 Progress Claim 2	Invoice # 2	\$ 1,428,346.00	Paid
W195 Progress Claim 3	Invoice #3	\$ 1,246,918.00	Paid
W195 Progress Claim 4	Invoice # 4	\$ 2,341,562.00	Paid
W195 Progress Claim 5	Invoice # 5	\$ 2,269,089.00	Paid
W195 Progress Claim 6	Invoice #6	\$ 1,652,403.00	Paid
W195 Progress Claim 7	Invoice #7	\$ 2,039,696.00	Paid
W195 Progress Claim 8	Invoice #8	\$ 1,764,615.00	Paid
W195 Progress Claim 9	Invoice #9	\$ 2,037,494.00	Paid
W195 Progress Claim 10	Invoice #10	\$ 2,540,706.00	Paid
W195 Progress Claim 11	Invoice #11	\$ 3,296,966.00	Paid
W195 Progress Claim 12	Invoice #12	\$1,309,013.00	Paid
W195 Progress Claim 13	Invoice #13	\$1,208,270.00	Paid
W195 Progress Claim 14	Invoice #14	\$ 967,609.00	Paid
W195 Progress Claim 15	Invoice #15	\$ 714,741.00	Paid
W195 Progress Claim 16	Invoice #16	\$ 582,416.00	Paid
W195 Progress Claim 17	Invoice #17	\$ 723,083.00	Paid
W195 Progress Claim 18	Invoice #18	\$ 614,612.00	Paid
W195 Progress Claim 19	Invoice #19	\$ 502,532.00	Paid
W195 Progress Claim 20	Invoice #20	\$ 480,610.00	Paid
W195 Progress Claim 21	Invoice #21	\$ 327,361.10	Paid
W195 Progress Claim 22	Invoice #22	\$ 170,888.00	Approved
W195 Progress Claim 23	Invoice #23	\$ 304,322.00	Under Review



#### 7.0 PROGRAMME

A revised programme has been produced which encompasses the remaining works and the most recent version is included in App C.

This programme is not yet fully developed but does contain most of the key activities; the programme has been constructed with Microsoft Project and will be managed by site, it will remain a live document which will be continually updated as circumstances dictate.

Key revised target construction dates for the month ahead are as follows:-

Activity	Target
Filter Media Loading and Washing	Late August 2017
Completion Lamella Installation	Early August 2017
Road Works Stage One Completion	Early May 2017
Raw Water Intake Concrete works	Mid October 2017

#### 8.0 QUALITY

Production of Inspection and Test Reports (ITPs) continues for civil/structural, mechanical and electrical works across the site.

We continue to work through finalising the quality issues with some of fabricated equipment with many of the issues now closed out. There is an ongoing process of working through answering a number of RWCC queries on specification compliance within the work. In some instances remedial works have been required to meet the aspects of the specification and we are working with suppliers as needed to remedy these.

#### 9.0 ENVIRONMENTAL

Project Construction Environmental Management Plan continues to be implemented.

#### 10.0 INDUSTRIAL RELATIONS

No significant issues.

#### 11.0 DESIGN AND TECHNICAL

Design is 95% complete, area lighting design for the UV building, clearwater storage and clearwater pump building have been submitted for review.



#### 12.0 COMMISSIONING

Commissioning has been focused on confirming equipment operations in the lamella and filter areas and that communications are functioning. There has also been works to set-up instrumentation in field and confirm communications with the PLC. The filter waste water pumps and blowers were operated. The sludge handling facility has been partially commissioned to allow processing of the coffer dam water

The continuing focus of commissioning in the next month will be on the chemical area and filter area as part of filter media loading and washing.

#### 13.0 STAKEHOLDERS

The UGL site have continued to engage with other contractors on site as well RWCC staff and construction teams and no issues arising.

Outside of the interactions with Department of Planning and EPA, no other significant issues to report with External Stakeholders in the month.

# **UGL**

# **14.0 SITE PROGRESS**



Photo 1: Road Construction and initial landscaping



Photo 2: Road Construction and initial landscaping





Photo 3: Lamella Grouting



Photo 4: Media loading (Garnet)





Photo 5: UV Structure



Photo 6: UV Structure



#### APPENDIX A - SCOPE OF WORKS SUMMARY

The project scope of works is to replace the Wagga Wagga Water Treatment Plant (WTP) to provide additional process capacity and asset reliability to produce up to 55ML/day of water for the residents of Wagga Wagga.

The WTP shall be designed to operate at a treated water production rate anywhere between 60 ML/d (695 L/s) and 22 ML/d (255 L/s).

The main treatment process of the WTP shall include coagulation and flocculation, inclined plate clarification, dual media filtration, chlorination, and fluoridation. Process wastewater shall be managed using gravity thickening and mechanical dewatering.

Product water shall be produced to meet the quality requirements of the specification and shall treat the required quality. The project target completion periods are for a design and construction period of 60 weeks, followed by a 10 week commissioning and proving period.

The scope of on-site works for UGL Engineering and its subcontractors as described in the contract are limited to the following;

The new water treatment facility shall consist of the following elements for a new 60ML/d Water Treatment Plant:

- Raw water intake and pumping station. The intake would be constructed within the river. The
  pumping station would be built on Crown Land adjacent to the WTP on the bank of the
  Murrumbidgee River to supply raw water to the plant;
- Alum and polymer dosing systems;
- Inclined plate clarifiers (Lamella clarifiers);
- Six dual media filters including backwash pumps and air scour blowers;
- Chlorine storage and dosing system and channel-type static mixer for clear water storage;
- Fluoride dosing system;
- pH correction dosing systems;
- Dewatering building with two new centrifuges to dewater sludge material produced from clarification and filtration during the water treatment process.
- Backwash wastewater collection tank and pumping station for the wastewater produced from the clarification and filtration process;
- Clear water system upgrade including a new 3 ML clear water storage tank and low level and high level pumping stations each fitted with three pumps;
- Electrical works including switch-rooms, automation and control infrastructure, electrical substations and two new 1500kVA transformers;
- Filter wastewater collection sump and transfer pumps;
- Pipework and valves;
- Control room, water testing and analysing facilities;
- Internal access roads;

UGL is responsible for undertaking the detailed design, construction, commissioning, training and handover for aspects of the scope of works above.

UGL will also provide post completion technical support comprising, where necessary some site visits, to assist RWCC in operating and optimising the plant.



# **APPENDIX B - MONTHLY SAFETY REPORT**





# **HSSE Monthly Safety Report -May 2017**

### 1.0 Overview Statistics

	May 2017	Total to Date
UGL Hours	2372	53,294
Subcontractor hours	3990	130,725
Total Site Hours	6362	184,019
LTIFR: Target <.50	0	0
TRIFR: Target 2.70	0	0
MTIFR:	0	0
Lost Time Injuries (LTI)	0	0
Days lost to LTI	0	0
Medical Treatment Injuries (MTI)	0	0
1 <sup>st</sup> Aid Injuries	0	5
Incidents:		
Injury	0	5
Damage/ Loss	1	22
Near Miss	2	40
Hazard	14	65
Report Only	0	7
Journey Incident	0	1
Non-work related injury	0	0
Environmental	0	8
Safety Initiatives:	1	13
Workplace Safety Inspections	28	595
Environmental Inspections	4	68
Safety Conversations (UGL)	55	982

Utake 5 (UGL)	150	4998
Hazobs	14	453
Site audit (e.g. Plant pre-start)	4	63
SWMS reviews	15	275
Site inductions	18	591
Tool box meetings	2	60
Training hours	0	121
Plant delivery inspections	10	153
Checkit compliance (UGL)	100	100%
UGL/ External Audits	0	3
Alcohol Breath tests	146	2923
Drug tests	35	176

### 2.0 Incident Summary

#### The following incidents occurred on site in May 2017.

**Near Miss**: Earthworks subcontractor 5ton excavator became bogged over the tracks in coffer dam during excavation of a sump in coffer dam to allow the installation of a dewatering pump into the coffer dam. Excavation task was occurring during local rain event.

**Actions:** Work stopped, retrieval plan developed, appropriate retrieval equipment supplied by subcontractor and excavator removed from coffer dam at 3.30pm 19/5/2017

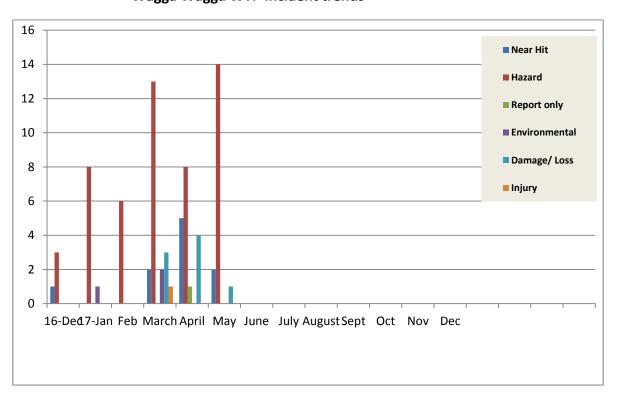
**Damage:** During rolling of new road sub base material, the roller operator hit the base of centrifuge building outer wall sheeting with the roller

Actions: Work stopped. SWMS revised no rolling within 1 meter of centrifuge building.

Near Miss: 1 Positive drug test result returned

Action: Site access withdrawn

### Wagga Wagga WTP Incident trends



- > May 2017 18 Site inductions not including visitor's inductions
- Continuing education of local subcontractors in regards to SWMS & Safety Culture Development/ Awareness
- > Safety Award May 2017 Not issued

#### 3.0 Project Safety Initiatives for June 2017

#### > Training:

- SWMS development by subcontractors
- Continuing training site personnel in UGL Utake 5 and HAZOB
- UGL new Critical Risk Protocols all site personnel
- Continuing with Project Manager Monthly Safety Awards

#### UGL Daily Pre-start meetings:

Daily site hazards, site hazard board updates, continuing discussion of subcontractor interfacing requirement to, site personnel consultation

> **Subcontractor** individual pre-start meetings conducted after site pre-start. Subcontractor individual work tasks & hazards involved

#### > UGL Weekly Toolbox meeting:

- Site incidents / actions, industry safety alerts, continuing discussion of site safety hazards,
   site personnel consultation. Update of the site notice board.
- Weekly supervisor/subcontractor HSE meeting discussing HSE initiatives for the project as well as subcontractor interfaces.

#### > Site Safety Inspections:

Continuing compliance with UGL WWWTP Project Safety Management Plan via:

- ✓ Site safety inspections
- ✓ UGL Safety conversations
- ✓ UGL UTake 5
- ✓ UGL Hazobs
- ✓ Plant operator pre-start inspection audits
- ✓ SWMS reviews, work permit audits

#### > Fitness for Work:

- Continuing Alcohol testing at pre-start meetings
- Drug testing as per Project Safety Management Plan
- Continuing Site Environmental inspections and education to subcontractors regarding environmental compliance.

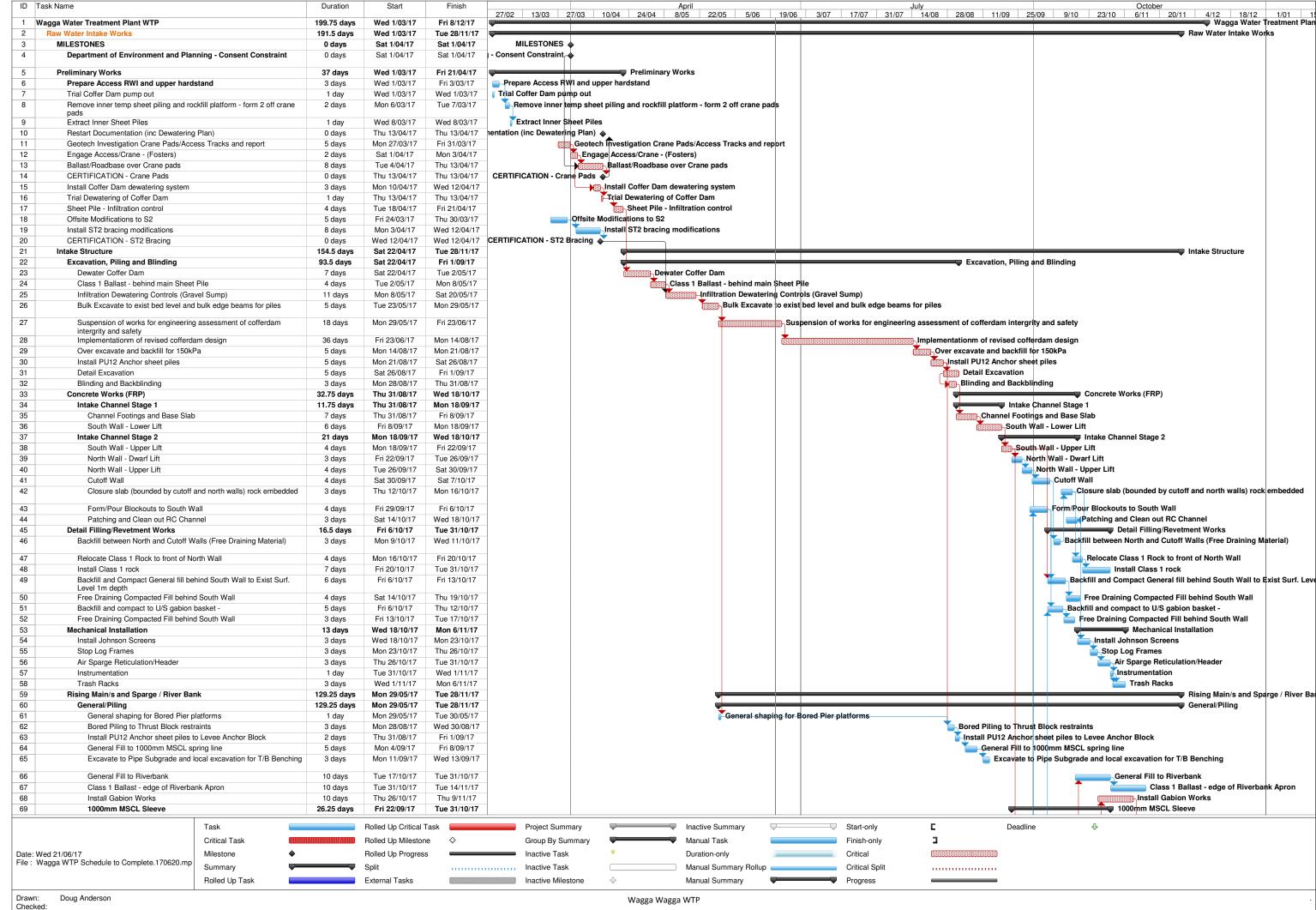
Mark Hunter

**UGL Safety Advisor** 

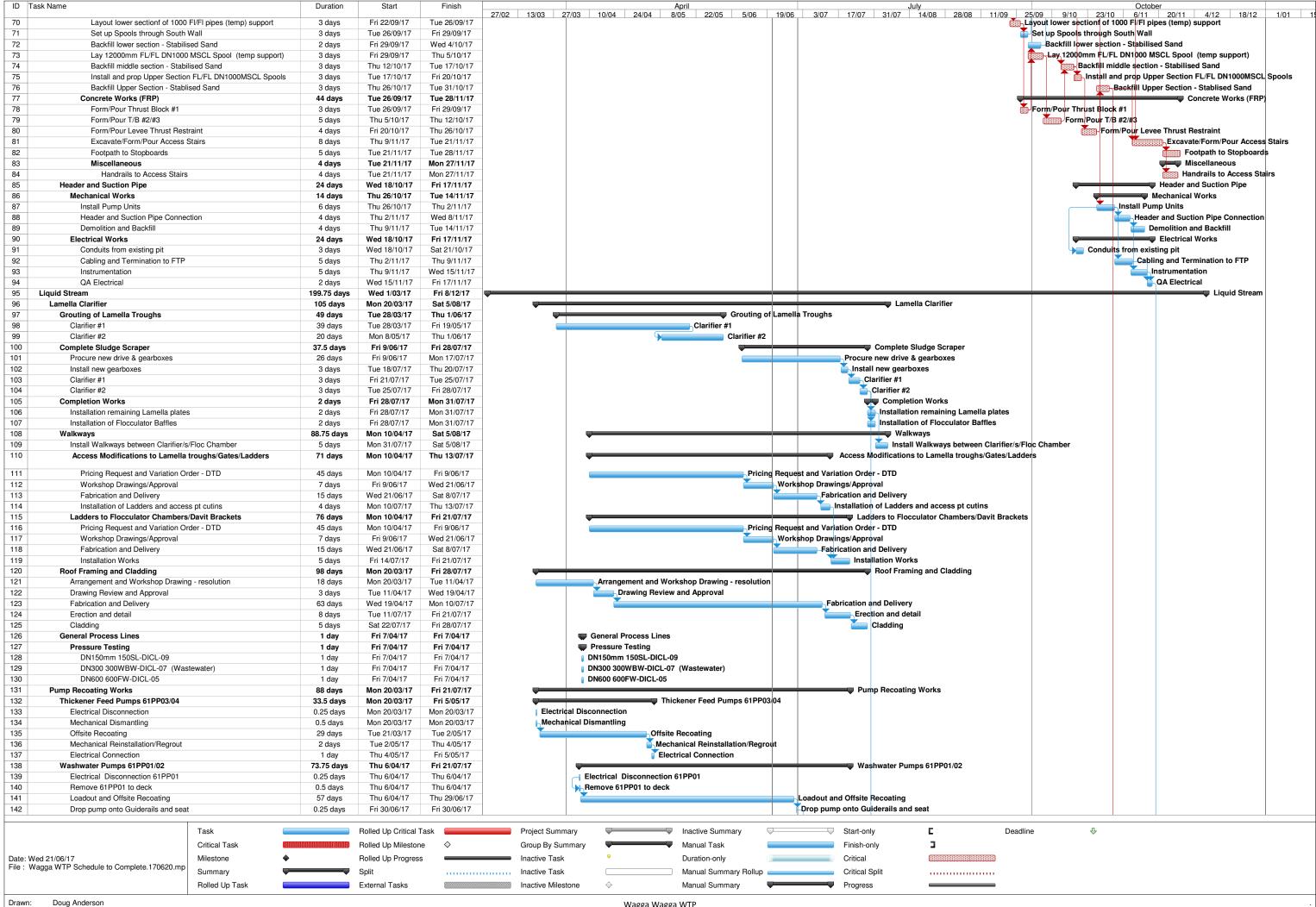


# APPENDIX C - PROJECT PROGRAMME

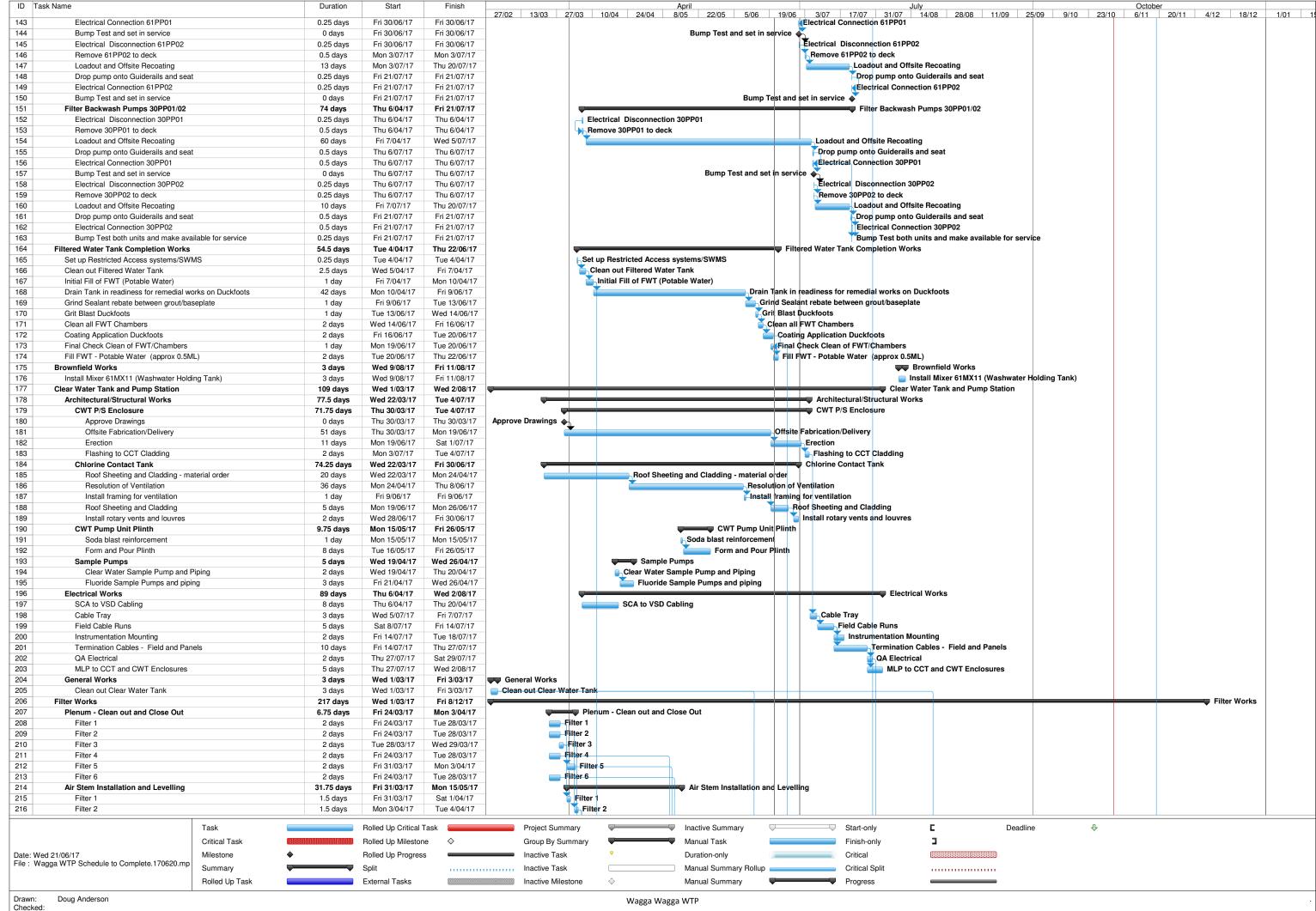
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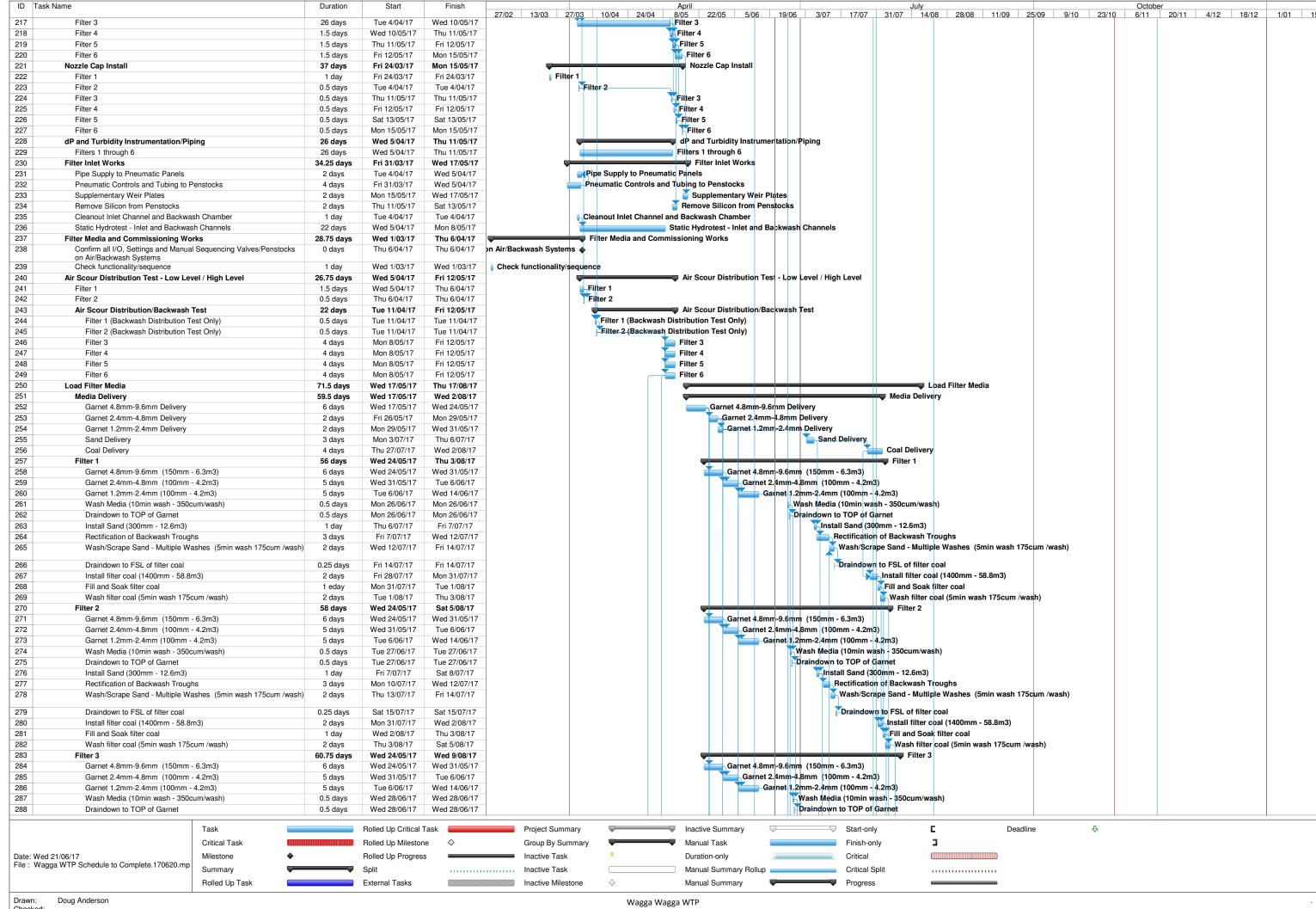
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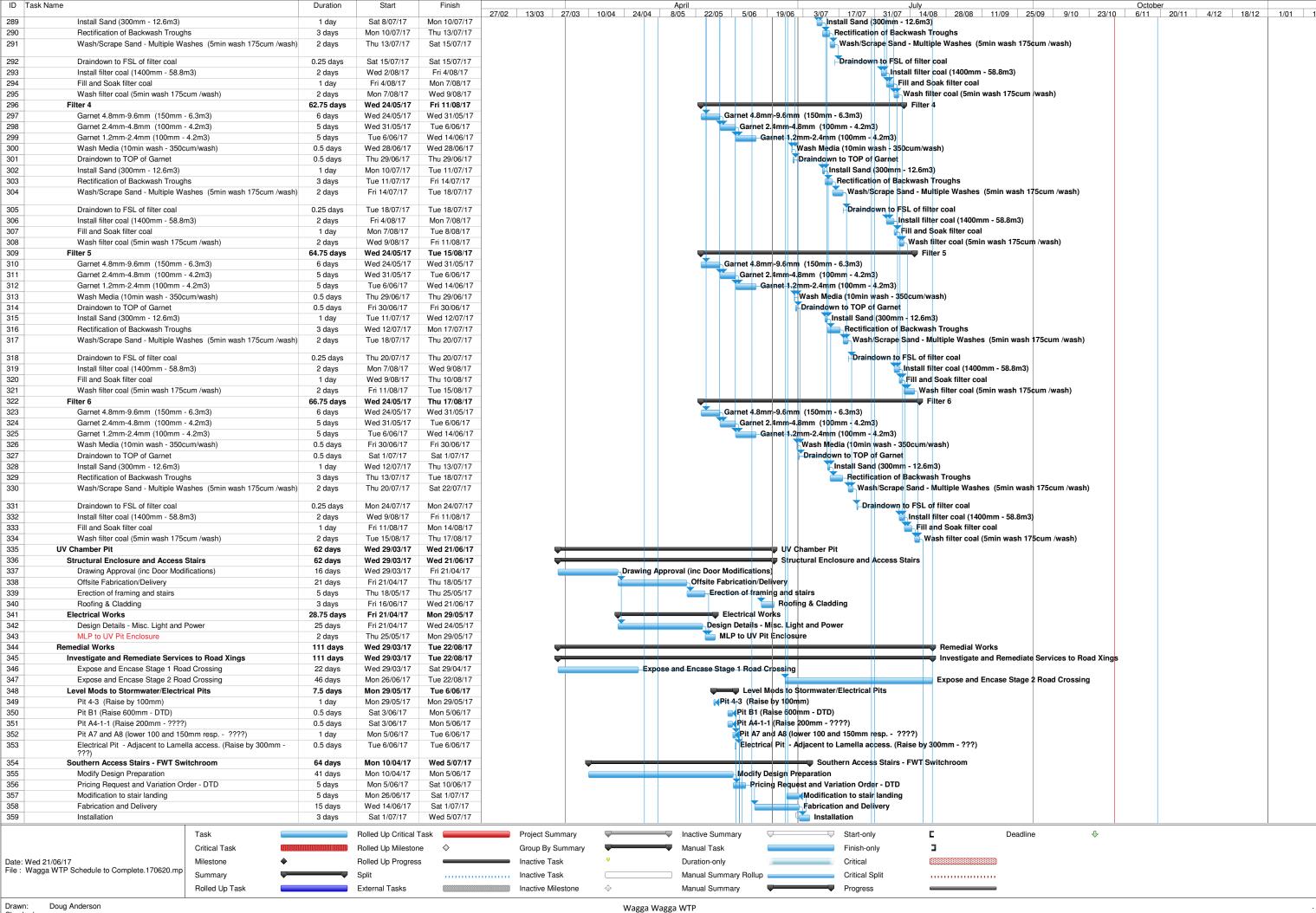
Checked Authorised Wagga Wagga WTP



Authorised



Checked: Authorised



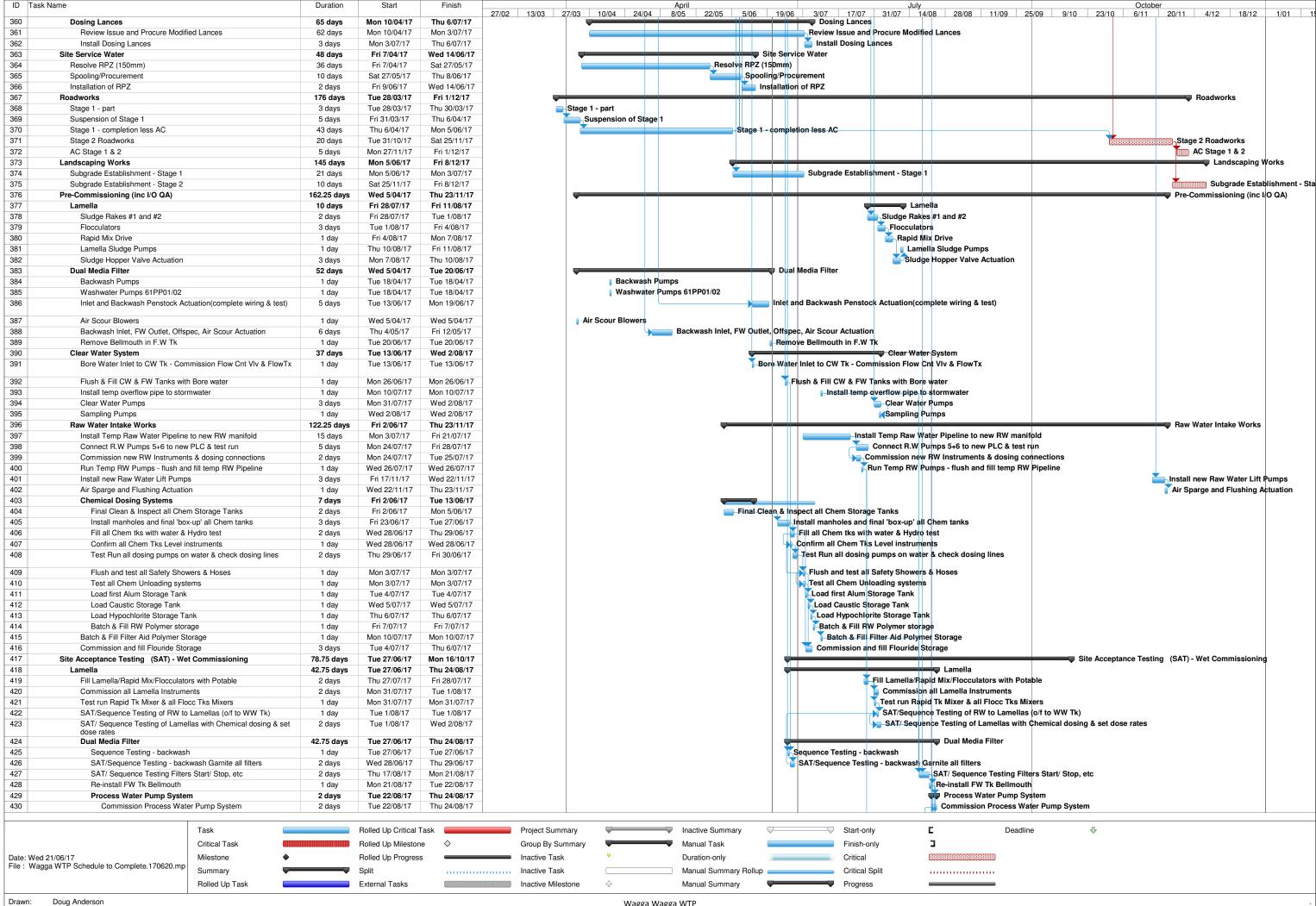
Checked Authorised

ID Task Name

Duration

Start

Finish



Checked Authorised

ID Task Name

Duration

Start

Finish

Wagga Wagga WTP

ID	Task Name	Duration	Start	Finish						April							July							С	ctober (					
					27/02	13/03	27/03	10/04	24/04	April 8/05	22/05	5/06	19/06	3/07	17/07	31/07	14		8/08 11/		25/09	9/10	23/10	6/		20/11	4/12	18/1	2 1	1/01
431	Flush and fill Process System & pressurise (isolate temp connection)	1 day	Tue 22/08/17	Wed 23/08/17													Ĺ	Flush	and fill Pro	ess Sys	stem & pi	essurise	(isolate	temp	connec	tion)				
432	Clear Water System	1 day	Tue 22/08/17	Wed 23/08/17														Clea	r Water Syst	em										
433	SAT/Sequence Testing of Level Controls	1 day	Tue 22/08/17	Wed 23/08/17														SAT/S	Sequence Te	sting of	f Level Co	ntrols								
434	Raw Water System	2 days	Thu 27/07/17	Fri 28/07/17											ų,	Raw Wa	ter Sys	tern												
435	SAT/Sequence Testing of Temp RW System	2 days	Thu 27/07/17	Fri 28/07/17												SAT/Sequ	uence ·	Testing o	f Temp RW	System										
436	Integrated Plant Operation	37 days	Wed 23/08/17	Mon 16/10/17														<b>—</b>				Inte	egrated F	Plant C	Operatio	n				
437	SAT/Sequence Testing with temp RW Supply	3 days	Wed 23/08/17	Mon 28/08/17														S	AT/Sequence	Testing	g with ter	np RW S	upply							
438	Test Run & Operate Plant - fine tune & adjust (o/f to stormwater)	5 days	Mon 28/08/17	Mon 4/09/17															Test Run	& Oper	rate Plant	- fine tur	ne & adju	ust (o/f	to stor	mwater	)			
439	Drain CW Storage & final inspect (blank temp overflow)	2 days	Mon 4/09/17	Wed 6/09/17															TDrain C	W Stora	age & fina	l inspect	(blank te	emp o	verflow	·)				
440	Operate Plant and commence post Chlorine and Flouride dosing, fine tune & Adjust - Fil CW Tk, sample & test water quality	2 days	Wed 6/09/17	Fri 8/09/17															Opera	te Plant	t and com	mence p	ost Chlo	orine a	nd Flou	ride do	sing, fine	tune &	Adjust -	Fil CW
441	Test Run CW Pumps - HL & LW Pumps	2 days	Fri 8/09/17	Tue 12/09/17															Te:	t Run C	W Pump	s - HL &	LW Pum	ps						
442	Confirm HL & LL Storage Tanks Level Signals & Controls	1 day	Fri 8/09/17	Mon 11/09/17															Cor	firm HL	. & LL Sto	rage Tan	ks Level	l Signa	als & Co	ntrols				
443	SAT/ Sequence Testing with CW Pumps on demand	3 days	Mon 11/09/17	Thu 14/09/17															S	AT/ Seq	uence Te	sting wit	h CW Pu	ımps d	n dema	and				
444	Commence Operation on demand, fine tune & adjust	7 days	Thu 14/09/17	Mon 25/09/17																C	commenc	e Operati	ion on de	emand	l, fine tu	ıne & a	djust			
445	Operate Plant in Auto - monitor & adjust	14 days	Mon 25/09/17	Mon 16/10/17																		Оре	rate Plan	nt in A	uto - mo	onitor 8	adjust			

Start-only Task Rolled Up Critical Task Project Summary Deadline Critical Task Rolled Up Milestone 🔷 Group By Summary Manual Task Finish-only 3 Date: Wed 21/06/17 File: Wagga WTP Schedule to Complete.170620.mp Rolled Up Progress Milestone Inactive Task Duration-only Critical Summary Split Inactive Task Manual Summary Rollup = Critical Split ..... Rolled Up Task Manual Summary Progress External Tasks Inactive Milestone

Drawn: Checked: Authorised Doug Anderson

Wagga Wagga WTP

# 4. CONTRACT W221 - 1in100 LEVEE REVIEW OF ENVIRONMENTAL FACTORS (REF)

#### **RECOMMENDATION**: that Council;

- 1) Adopt the updated REF completed by Hunter Water Australia and Nghenvironmental and,
- 2) Determine to proceed with the construction of 1 in 100 Levee.

RWCC commenced planning the 1in100 year Levee in 2014.

Prior to finalising the WTP and Depot/store design, the RWCC board requested a report to compare making the buildings at Hammond Avenue flood resilient compared to protecting the site with a Levee.

This report was presented to Council 15 October 2014.

Council determined to proceed with construction of the 1in100 Levee to protect the new WTP and existing structures.

NSW Public Works have undertaken the design of the 1in100 year Levee. The design is all but complete with only minor changes required to finalise the design and drawings.

Nghenvironmental have updated the REF that was initially prepared by Hunter Water Australia. The revised REF considers the final design by NSW Public Works and addresses the associated environmental issues.

The executive summary from the REF is attached.

RWCC's intention is to advertise the tender for construction in July 2017 pending the approval of Council.

# **Executive Summary**

#### Background

The Wagga Wagga Water Treatment Plant (WTP) is located off the Sturt Highway (Hammond Avenue) (Lot 2, DP 540063) in Wagga Wagga. The WTP in combination with the West Wagga Wagga WTP, North Wagga WTP and smaller bore systems supplies reticulated water to the City of Wagga Wagga and the Shires of Lockhart, Greater Hume, and Urana. The current WTP can produce approximately 44 ML/d of potable water from the Murrumbidgee River under typical river conditions. The current and future WTP, Riverina Water County Council's (RWCC) maintenance depot, and RWCC administration buildings occupy the same site.

The WTP and nearby RWCC facilities are located on flood prone land. An earthen levee borders the site which provides protection for a 1 in 20 year flood. RWCC is proposing to upgrade the existing 1 in 20 year levee to a levee with 1 in 100 year protection.

The proposed works assessed in this REF involve upgrading the existing levee surrounding the entire RWCC site. The RWCC site covers an area of 8.43 ha and the length of the existing levee is around 1100 m. The proposed levee would be primarily sheet piling with a concrete block wall along a small section of Marshalls Creek.

#### Environmental Planning

The proposed levee upgrade is flood mitigation work and is permitted without development consent under Clause 50 of *State Environmental Planning Policy (Infrastructure) 2007* ('Infrastructure SEPP'). The REF can be determined by RWCC pursuant to Part 5 of the Environmental Planning and Assessment Act 1979 (EP&A Act). Under Section 111 of the EP&A Act, RWCC is required to complete an environmental impact assessment (EIA) of the proposed works. This Review of Environmental Factors (REF) has been prepared to fully consider the environmental impacts of the proposed works.

#### Environmental Impacts

Key environmental considerations for the Proposal from the construction phase include:

- Waste management minimisation, containment and removal of waste to avoid pollution.
- Surface water effective erosion and sediment control following ground disturbance.
- Heritage Wagga Wagga WTP is listed as a local heritage item under the Wagga Wagga Local Environmental Plan (LEP). The proposed works have be planned so as to minimise any impacts to the heritage values of the site. Mitigation measures have been identified to minimise impact to the heritage value of the site.
- Construction noise there would be temporary noise impacts to adjoining sensitive noise receivers due to construction. It is not anticipated that noise levels would exceed the highly affected noise trigger level of 75 dB(A).
- Flora and fauna The proposed works would require the removal of juvenile and adult River Red Gums. Additionally large hollow bearing redgums would also require some pruning. No hollows are proposed to be removed. Ground cover vegetation dominated phalaris and some Black Wattle (Lime Pit) on the western side of the RWCC site would also be removed. Construction work has the potential to impact on a colony of grey-headed flying foxes. Mitigation measures have been identified to minimise impacts by constructing the levee within 200m of the grey-headed flying fox colony outside the breeding season.

Key environmental considerations for the operation of the levee are:

- Improved protection of the WTP facility during larger flood events. This would ensure security of water supply to the city and surrounding area.
- Changes in flooding patterns due to the increased height of the levee.

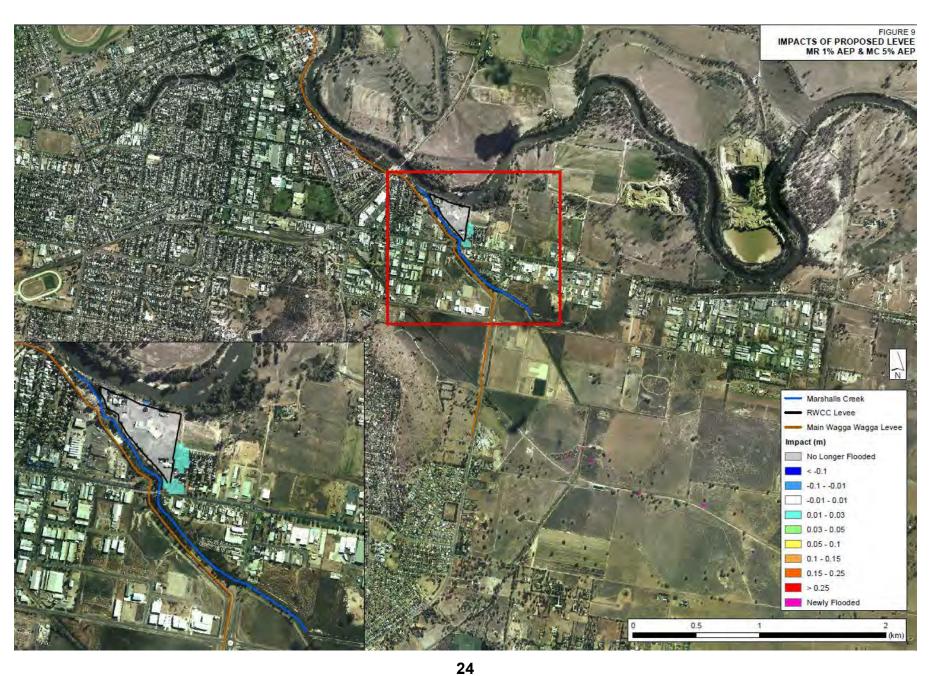
• Visual – Sheet piling would be a new visual feature. This would be mitigated with plantings, capping and where reasonable and feasible limited painting.

#### Conclusion

Based on the information presented in this REF it is concluded that by adopting the safeguards identified in this assessment it is unlikely that there would be significant adverse environmental impacts associated with the proposed works. Preparation of an Environmental Impact Statement is not required.

#### Attachment 2

Levee Council Report October 2014



#### 3. REVIEW OF STRATEGIC DESIGN ON 1:100 YEAR FLOOD LEVY

#### **RECOMMENDATION** that Council:

- 1) Proceed with the 1:100 year Flood Levee Project as the preferred solution for flood protection for the Hammond Ave site.
- 2) Complete the detailed design of the 1:100 year levee prior to commencing public consultation.

#### **Background**

Council at its last meeting, 20<sup>th</sup> August 2014, resolved the following: 1 in 100 YEAR FLOOD LEVEE – FLOOD IMPACT ASSESSMENT

14/100 RESOLVED on the motion of Clrs. Funnell and Poynter that:

- a) Council accept the Flood Impact Assessment as tabled, for information purposes only and that Council permit Mr, Stephen Gray (author of the report) to present to Council an overview of the report;
- b) Director of Engineering prepare a comparison report on building the new treatment plant and stores to be flood compatible instead of building the levee; and
- c) Suspend temporarily public consultation on levee, pending further discussions.

The strategic direction of Riverina Water County Council to date has been to protect the Hammond Avenue site by means of a 1:100 year flood levee. As an interim measure, the existing 1:20 year flood levee was built following the 2012 floods. The cost of flood damage and clean up after the 2012 flood was \$220,000.

The 1:100 year levee project was previously included in the 2013/14 Operational Plan and detailed design and flood modelling was commenced at a cost of \$88,000. Council adopted the 2014/15 to 2016/17 Delivery Programme that included \$2,000,000 for construction of the levee over the next 2 financial years. The final Flood Impact Assessment was presented to Council at its August meeting.

The merits of 'flood resistance', i.e. levee verses flood resilience, i.e. flood compatible buildings were discussed by Council at that meeting.

Additional relevant information and the current status of projects affected by the proposed levee:

- The Flood Impact Assessment has been completed for the 1:100 year flood levee with the only measurable impact being on RWCC's immediate neighbours, the caravan park.
- The 1:100 year flood levee design is 70% complete, but further work is currently suspended pending the outcome of Council's deliberations.
- The new Water Treatment Plant (WTP) detailed design is 60% complete and is continuing under existing contractual arrangements.
- The high voltage project is 98% complete and is expected to be complete in the next few weeks.

As part of the review, a detailed estimate of the current levee design was undertaken. Due to the large amount of sheet piling to accommodate width restrictions, the estimate has been revised to \$2,500,000 - \$3,000,000.

At this stage of the design, there are still some issues surrounding constructability, underground services and width restrictions that need to be worked through, however, I believe a realistic final estimate for the construction phase of this project is \$2,750,000.

#### **Option 4 – Flood Compatible New Buildings**

#### **New Water Treatment Plant (WTP)**

The proposed WTP is a 55ML per day plant designed to provide Wagga Wagga and surrounds with high quality drinking water beyond 2040.

The construction budget is approximately \$45 million over a 3 financial year period.

To ensure the WTP can operate under flood conditions, a number of changes need to be made to the design. Our existing detailed design engineers (Department of Public Works) were engaged to provide new estimates for a WTP with critical components raised 2 metres to be above the 1:100 year flood levels. The additional costs involved for this solution are estimated to be \$2,425,000. The detailed breakdown of this amount can be found in the attachment at the end of this report.

#### **New Stores Building**

The proposed stores building has a foot print of 2650sqm and would need to be raised 1.6 metres to be above the 1:100 year flood level. At this height, integration into the surrounding infrastructure is not feasible. The recommended increase to the floor level is approximately 800mm which would provide some protection up to an estimated 1:40 year flood level. Modifications to the electrical wiring, building structure, fuel bowser/tank could then be carried out to provide flood 'resilience' to a 1:100 year flood event.

The combined estimate for raising the floor level and making design changes to the facility is \$380,000.

#### **Existing infrastructure on the site**

The cost of damage and cleaning after the 2012 flood was \$220,000. Since lessons were learnt during this flooding event, we could expect a lower cost for a future event, however, a 1:100 year flood would increase the risk of water velocity damage and this cost is impossible to estimate. Therefore in this report the figure of \$220,000 has been adopted.

#### **High Voltage Transformers**

The recently completed high voltage (HV) relocation project was designed and approved by Essential Energy on the basis that RWCC would construct a 1:100 year flood levee. Essential Energy will require the transformers and switching stations (currently at ground level) to be raised 2 metres if RWCC does not proceed with the levee.

Since Essential Energy will not allow HV cables to be joined, this would also require the replacement of the existing cable. Each transformer and switching station raised is estimated to cost \$30,000 (5 in total equals \$150,000). Some of the current cable is direct buried and may not be able to be reused, so replacement cost is estimated to be \$83,000, plus \$15,000 for new terminations.

The total retrofit would cost approximately \$248,000.

(Note: This is a concept estimate only, based on the recently tendered prices. An allowance has been made to use two sections of existing cable. If these sections of the existing direct buried cable cannot be used, the estimate may be higher).

#### Summary of additional costs for flood compatible buildings.

The additional costs involved in making the new WTP, stores building and existing HV installations flood compatible and allowing for the damage and clean-up on two occasions during the foreseeable life of the infrastructure are summarised below. (All estimates are present day costs);

WTP	\$2	2,425,000
Stores Building	\$	380,000
HV Transformers	\$	248,000
2 flood incidents during life of WTP	\$	440,000
_		
	<u>\$3</u>	3,493,000

	COMPARISON TABLE FOR FLOOD F	PROTECTION OPTIONS
	Advantages	Disadvantages
1:100 Year Flood Levee	<ul> <li>Flood protection for the whole site including existing infrastructure</li> <li>Lower cost option in the order of \$750,000</li> <li>Known level of safety for staff working in flood conditions</li> </ul>	<ul> <li>20mm flood impact on our eastern neighbour</li> <li>Unquantifiable cumulative flood level impact</li> <li>External aesthetics</li> </ul>
Raising new buildings to be flood compatible	Little or no impact to peak flood levels on neighbours	<ul> <li>Higher cost option of \$750,000</li> <li>No flood protection for existing infrastructure including new electricians/fitters workshop, trades workshop, depot offices, training room, amenities, existing WTP and residence (heritage)</li> <li>Whilst stores building and WTP could operate, there would still be access issues for staff, which would require crossing flooded areas by boat</li> <li>Higher buildings would have a detrimental effect aesthetically</li> <li>Larger construction footprint</li> </ul>

• Breakdown Costs of New WTP

WAGGA WTP

Impacts, Modifications and Re-design Requirements, and Increase in Capital Cost without a 1:100 year Levee

255000

Structure	Impact	Modifications	Re-designs required	Estimated hours Engineer Ge	Geotech E Draftperson	Fees ftperson		Increase in Capital cost
Rapid Mixer	Need to raise by 2m. Taller structure	Taller columns with same foundation level	Re-design of columns (now slender)+Geotech advice. Amend drawings	21	2	30	8980	38000
Clarifiers (Reactivator)	Need to raise by 2m. Same structure on a 2m fill	2m filling required. Need geotech advice	No re-design. 2m fill. Amend drgs to show new RLs	12	2	14	4800	320000
Clarifier (Lamella)	Need to raise by 2m	2m filling required. Need geotech advice	No re-design. 2m fill. Amend drawigns to show new RLs	12	2	14	4800	165000
Filters - Units	Need to raise by 2m	None. Geotech advice on foundation preparation	None. Amend drawings to show new RLs etc.	12	4	14	5200	210000
- Pipe gallery	Need to raise by 2m. Will still b Inundated	Need to raise by 2m. Will still be. Raise side wall, provide access, raise cranes, water bars inundated for drainage	Design side walls and modify drawings (5 Nos)	35		35	11900	51000
- FW Channel	Need to raise by 2 m	2m filling required.	No re-design. 2m fill. Amend drawigns to show new RLs	14		21	2880	40000 As for pump option
Clear Water Tank	Raise by 2m	Raise the tank by 2m, Modify pipework, provide access, seek geotech advice for foundation preparation	Amend drawings to show new Ris, access, modified pipework etcand foundation red durements Upliffing check not required as advised by RWCC	21	2	35	9780	165,000 As for pump option
Chemical building	Need to raise by 2m	2m fill is required with batters OR retaining walls	No design changes unless otherwise advised by geotech. Engineer'd fill. Amend drawigns to show new RLs	21	4	35	10180	166000
Electrical switch room - RWPS Raise by 2m	3 Raise by 2m	Raise the building (support on columns) , access	Re-design the floor including foundation	35		28	10780	99000 As for pump option
			Geotech advice Access	2 1		2	360	
Electrical switch room - CW Pumps	Raise by 2m	Raise the building (support on columns) , access	Re-design the floor including foundation with new access	35	2	28	11180	69300 As for pump option
Centrifuge Building	Inundation of electricals	Raise electrical room floor and modify layout	Design electrical room floor and modify building, amend drawigns	35		35	10000	100000
Access road	From the Entry to end of Chemical building need to be raised by 2m.	Need 1:3 batters OR retaining walls dependin on the available space.	Re-design of site layout showing new road levels, fill areas, batters, r/w etc.	35	2	92	17100	000055
Interconnection pipework and Need to raise by 2m walkways	d Need to raise by 2m	Redesign all supports which will be taller by 2m	Redesign and amend drawings	21	2	35	9780	00005
RWPS	Inundation	Raw water pump capacity increased to 190kW	Additional pump cost				2000	00006
Electrical		Switchgear and other field installations to be leterinal installation defitional or raised Additional or Additional purp installation	Switchgear and other equipment Electrical installation additional cost Additional pump installation				2 0000	60000 90000 15000
						vs.	146,700	\$ 2,278,300

TOTAL

\$ 2,425,000

OPTION 2 - GRAVITY - Raise all structures by 2m

# 5. INVESTIGATION INTO THE INCORPORATION OF GHSC WATER FUNCTION INTO RWCC

**RECOMMENDATION** that Council consider and determine whether Riverina Water continue to investigate the option of incorporating all or part of GHSC's water operations into RWCC's operations.

#### **Background**

Council at its April 2017 meeting considered a report regarding the investigation of options for incorporating Greater Hume Shire Councils (GHSC) Villages Potable Water Scheme and the Culcairn Town Water Scheme into RWCC's operations. Council resolved to "further investigate the option of incorporating all or part of GHSC's water operations into RWCC's operations, with the cooperation of GHSC."

The Director Engineering has commenced preliminary investigations and the collection of data for an analysis of both the options of the Villages Scheme and the Township of Culcairn.

The two parties have further met and continue to work cooperatively to understand all the issues that need consideration.

#### <u>Issues</u>

RWCC has been advised by GHSC of a recent development in relation to the Villages Scheme.

GHSC at its meeting 21 June 2017 resolved the amended motion below;

#### 1.1 NOTICE OF MOTION - CR QUINN - VILLAGES WATER SUPPLY

MOTION [Quinn/Hicks]

That Greater Hume Shire Council request that Albury City Council take over the Villages Water Supply Scheme and that Staff endeavour to negotiate the best possible deal for ratepayers with a projected transfer date of 1 December 2017.

#### **4xxxx AMENDMENT** [Meyer/Schilg]

That in concert with the current discussions being undertaken with Riverina Water, management be authorised to commence discussions with Albury City Council with the view of Albury City Council investigating the feasibility of taking control of the supply and operation of Villages Water Supply Scheme with a report on the advantages/disadvantages being presented to Council by 31 December 2017.

ON BEING PUT TO THE VOTE, THE AMENDMENT WAS CARRIED, BECAME THE SUBSTANTIVE MOTION AND ON BEING PUT TO THE VOTE, WAS CARRIED. Crs Quinn and Hicks requested that their opposition to the motion be recorded.

Given the proximity of the Villages Scheme and its current bulk supply from Albury City Council (ACC), it is highly unlikely that RWCC could supply water at a more cost effective way than ACC.

Continuing to analyse the feasibility of the Culcairn township's water operations as a separate entity would still have value for both parties, to assist with any future deliberations that Council may have in relation to this matter.

# 6. PROVISION OF FINANCIAL ASSISTANCE FOR HOLBROOK RESIDENTS AFFECTED BY ASBESTOS INSULATION

#### **RECOMMENDATION** that Council:

- not provide direct, voluntary financial assistance to homeowners affected by asbestos,
- confirm with GHSC its in-principle support, pending the availability of other funding options.

#### **Background**

Riverina Water County Council (RWCC) at its April meeting resolved to provide financial support to Holbrook homeowners affected by asbestos insulation via the waiving of connection and disconnection fees.

#### <u>Issues</u>

Communication with Greater Hume Shire Council (GHSC) revealed there were a variety of resolutions possible with the homes affected by asbestos.

The majority of these options would not include the requirement for water related fees from RWCC.

Further advice from the Department of Fair Trading would indicate (albeit somewhat confusing), that homeowners may have an opportunity to claim any fees (for example, RWCC connection costs) through the funding available from the NSW Governments loosefill asbestos voluntary purchase and demolition program.

These other government sources of funding should be further explored before RWCC provides any financial assistance.

35-8

Bede Spannagle
DIRECTOR OF ENGINEER

# **QUESTIONS & STATEMENTS**

# CLOSURE OF MEETING TO THE PUBLIC (Confidential Reports)