

# Stepped Water Tariff

Did you know Riverina Water currently has a stepped water tariff?

Riverina Water introduced a stepped water tariff on 1st July 2009 to keep in line with the NSW Office of Water 'Best Practice Management of Water Supply Guidelines' and to encourage water conservation.

## What does this mean for Riverina Water customers?

For all Riverina Water Residential, Commercial or Industrial customers a stepped water tariff applies shown in the table below.

WATER USAGE PRICES	2015/16 (\$)
<b>GENERAL TARIFF INCLUDING STRATA TITLE AND FLATS</b> All users (unless otherwise specified) First 125 kilolitres per quarter Balance per kilolitre per quarter	1.40 2.10
<b>COMMERCIAL TARIFF</b> All users (unless otherwise specified) First 125 kilolitres per quarter / 41 kilolitres per month Balance per kilolitre per quarter	1.40 2.10
<b>INDUSTRIAL TARIFF</b> For processing or manufacturing industries with consistent year round usage (unless otherwise specified). First 41 kilolitres per month Balance above 42 kilolitres per month	1.40 2.10

## Has your water bill increased significantly?

Please be aware that during the warmer months your usage may increase due to the hot weather (from the use of air conditioners and sprinklers). This could result in an increase in your water bill if you use more than 125 kilolitres per quarter.

If you have a question about your water bill you can contact Riverina Water on 02 6922 0608.

# Permanent Water Conservation Measure

Riverina Water established a Permanent Water Conservation Measure in 2009. This measure has been implemented to increase water use efficiency, by greatly reducing evaporation losses. Fixed sprinklers cannot be used between the hours of 10am and 5pm and applies to all customers.

Council has a responsibility to enforce conservation measures and water usage bans and may issue infringement notices under the powers of the NSW Local Government Act 1993. A minimum fine of \$247 may apply.

## Our Staff

This is our friendly Meter Reading Team who you may see out and about reading or replacing your meter.



Riverina Water's Meter Reading Team (L-R) Ron, Jim, Ray, Rob and Phil



# Customer Newsletter



**General Manager:** Graeme Haley

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**Website:** [www.rwcc.nsw.gov.au](http://www.rwcc.nsw.gov.au)

# Major Projects

## Depot Store Building

Construction of a new depot store building at Riverina Water's Hammond Avenue site is nearing completion. This large warehouse will be used to store fittings, light weight pipe and plant. The building also includes upgraded facilities for staff such as offices and tea rooms. Budget \$4 million.



## Southern Trunk Main and Rural Reservoir

Work is continuing on the Southern Trunk Main upgrade. The three sections of the main from the West Wagga Treatment Plant to Kapooka have been completed, with construction from Kapooka heading south to the new reservoir site currently underway. The project is expected to take several years to complete, including the construction of the new 5 ML rural reservoir. Budget: \$5.3 million.

## Bomen Rising Main

Construction of the Bomen Rising Main has commenced. The Bomen Rising Main will give the ability to supplement supply to the North Wagga/Bomen area from the new Water Treatment Plant. The section along Hammond Avenue has been completed. Work is continuing along Mason Street and once complete will continue across the river. Budget: \$1.2 million.

## New Urana Water Treatment Plant (WTP)

Tender submissions have closed for the design and construction of a flocculation tank for the new WTP. Estimated completion by April 2016. Budget \$373,000.

## Morundah Reservoir

A new reservoir has been designed to secure peak summer, fire flow and breakdown storage. The existing reservoir will be demolished once the new reservoir is fully commissioned. Preparation has begun for construction of the reservoir footings. Tender recommendations will go to the December Council meeting. Estimated completion is May 2016. Budget: \$320,000.

## Collingullie Reservoir

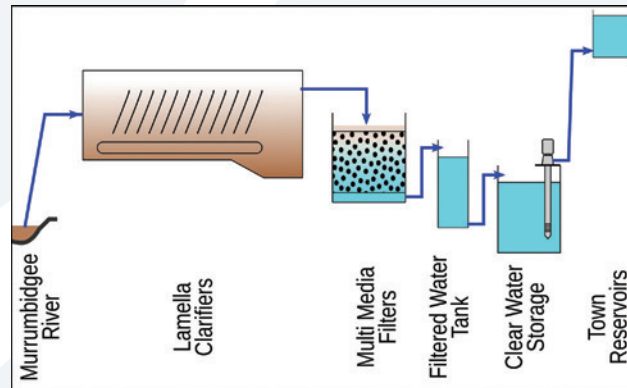
Site preparation for the replacement reservoir has been completed by Riverina Water. The tender for construction has been awarded to Hornick Constructions and is due to commence in January 2016. The estimated completion is March 2016. This new reservoir will ensure sufficient water storage for future peak summer demands. Budget: \$500,000.

# New Wagga Wagga Water Treatment Plant

In July 2015, UGL Engineering Pty Ltd (UGL) was awarded the contract to construct Riverina Water's 55ML/day river Water Treatment Plant. Work on the \$45 million dollar project is now well underway and is expected to be completed in December 2016.

Excavation on site began in August 2015 and the major excavation works are now complete.

## Water Treatment Plant Process

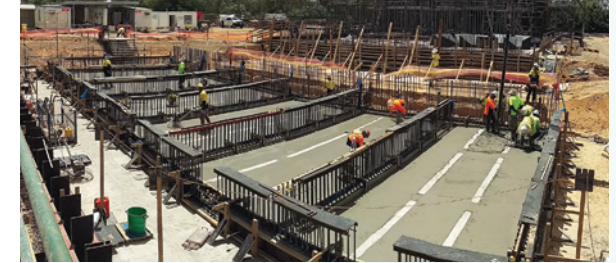


## Lamella Clarifiers



The Lamella Clarifiers will remove most of the solids from the river water before filtration. The photo shows formwork set up to pour the concrete walls at the east end.

## Multi Media Filters



The filters will contain anthracite coal, sand and garnet to remove remaining solids from the water. This photo shows concrete floors for the filters being finished. 145m<sup>2</sup> of concrete was used.

## Filtered Water Tank



The tank collects water from filters before being transferred to the Clear Water Storage tank. This photo shows the completed walls of the southern end of the filtered water tank.

## Clear Water Storage



The clear water storage tank is the last part of the water treatment process before the water is pumped into the distribution system. This photo shows the concrete floors of the Clear Water Storage tank.