

# Ontap

Customer newsletter | October 2019

## Work experience wrap up

We recently farewelled our two Nepalese exchange students Sujita Khadka and Manoj Ale Magar.



Both students completed a six-week engineering work experience program, designed to support the next generation of Nepalese engineers.

During the program, Sujita and Manoj worked closely with our teams to gain first-hand insight into water treatment and reservoir construction projects.

Both students are from Nepal's the Sindhuli district, south east of Kathmandu, where opportunities for engineering work experience are limited. They will now be able to apply their learnings as they finish their engineering studies.

The program was the first of its kind for our organisation and was run in conjunction with South Wagga Rotary Club and Wagga City Council.

## Fixed sprinkler ban

As the weather starts to warm up, remember fixed sprinklers are banned for all customers between 10am and 5pm. This helps reduce evaporation loss during the warmest parts of the day. Less water use helps the environment and is good for your pocket.



## Water issues?



If you're experiencing issues with water supply or a water related emergency, call us on **6922 0608** 24 hours a day, seven days a week.

## Improving service

We recently established a new maintenance team made up of four members.

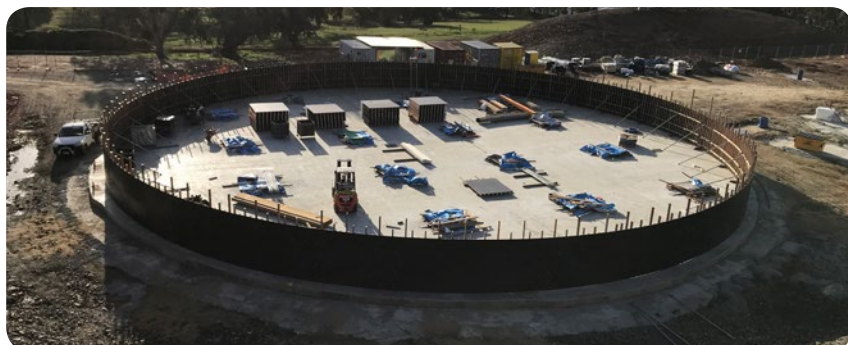
The team will act as our first responders to any emergency works, water main breaks, leaks or other disruptions to our water supply service.

Having a maintenance team means we're able to improve the quality of our service. We're also able to ensure the delivery of projects including new water mains and pipe laying without disruption and increasing our overall ability to deliver projects.



## Willans Hill reservoirs

Recent work has seen reservoir one's foundation prepared while reservoir two's base slab and first stage of wall (2.35m of 9.25m) have been completed.



## See you at Fusion

With Fusion just around the corner, you'll again be able to fill up at our tap2go refill stations. You can either BYO reusable bottle or pick up one from our stall on the day. Last year more than 800 litres of fresh tap water was enjoyed by Fusion goers. Tap water is not only healthy, but it reduces the need for single-use plastic bottles.




## Glenoak

The construction of walls on our new reservoir near Lloyd have reached their full height. With the roof structure and pipework underway, it's estimated that the reservoir will be completed by November 2019.



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