

FACT SHEET



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91 Hammond Avenue, PO Box 456
Wagga Wagga NSW 2650
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E-mail: admin@rwcc.com.au

UNDERSTANDING YOUR WATER ACCOUNT

- SERVICE ADDRESS** - The address where the water service is supplied.
- ACCOUNT NUMBER** – Individual number identifying the property.
- TOWNSHIP / DISTRICT**– Township or district location
- NAME & POSTAL ADDRESS OF THE OWNER**
- LAST DAY FOR PAYMENT OF YOUR WATER ACCOUNT**
- TOTAL DUE** – Dollar amount due to be paid.
- PROPERTY DETAILS** – Specific address details (often including lot and DP numbers) of where the water service is supplied.
- QUARTERLY CONSUMPTIONS** – Your water account is read every 3 months.

1st Quarter anywhere between	1 st July	–	30 th September
2nd Quarter anywhere between	1 st October	–	31 st December
3rd Quarter anywhere between	1 st January	–	31 st March
4th Quarter anywhere between	1 st April	–	30 th June
- A COMPARISON** of how many kilolitres were used during the same period last year (eg compare summer quarter to summer quarter)
- PRESENT READING DATE** – The most recent date the meter readers have read your water meter.
- PREVIOUS READING DATE** – The date of the previous reading from your water meter (listed as present reading date from your previous account).



12. EXPLANATORY DETAILS FOR CALCULATION OF YOUR ACCOUNT

Service Number -	A computer generated number for internal identification only.
Meter Number -	Your water meter is stamped with a number giving it an individual identification.
Meter Readings -	Present - most recent record of kilolitres obtained from the BLACK dials on your meter Previous - last reading of your meter from the BLACK dials.
Kilolitres Charged -	Subtract the “previous reading” from the “present reading”. This new figure is the amount of water (in kilolitres) having passed through your water meter .
Days -	Number of days calculated on your account.
Tariff Code -	Internal identification only.
Charge details	Refer to the Water Prices Booklet on Water Prices to obtain the current kilolitre rates).

13. **BALANCE BROUGHT FORWARD** – Rounding of cents brought forward from your previous account, ADDED ON to your account.
14. **ROUNDINGS CARRIED FORWARD TO NEXT ACCOUNT** – Roundings of cents TAKEN OFF your account until next account.
15. **AVAILABILITY CHARGE** – Fixed cost, to cover plant upkeep, daily operations, construction, maintenance and replacement. This charge ensures each customer meets a reasonable share of these basic supply costs, even if little or no water is used.
16. **TOTAL DUE** – Amount now due for payment.
17. **NAME OF OWNER** – Name of legal owner of the property.
18. **DATE OF POSTING** – Date account was posted.
19. **ACCOUNT NO.** – (Refer to Number 2)
20. **AMOUNT DUE** – Amount now due for payment.

**IF YOU REQUIRE FURTHER INFORMATION REGARDING YOUR
WATER ACCOUNT PLEASE CONTACT OUR ENQUIRIES DEPARTMENT
ON 02 69220608**



SERVICE ADDRESS

PHONE: (02) 6922 0608
 FAX: (02) 6921 2241
 POSTAL: PO Box 456
 WAGGA WAGGA NSW 2650
 ABN 52 084 883210

ADDRESS: 91 Hammond Ave
 WAGGA WAGGA 2650
 OFFICE HOURS: 8.30 am to 4.00 pm

ACCOUNT NO.	1
	TOWNSHIP / DISTRICT
XXXXXX 2	3

5

TOTAL DUE
6

NO FURTHER NOTICE WILL BE GIVEN

PROPERTY DETAILS

7

ATTENTION IS DRAWN TO COUNCIL'S POLICY TO PROCEED WITH RECOVERY ACTION ON ALL OVERDUE ACCOUNTS AND THAT ADDITIONAL CHARGES MAY APPLY

8 Quarterly Consumptions	1 ST	2 ND	3 RD	4 TH	READING DATE		
	CONSUMPTION OF KILOLITRES FOR SAME PERIOD LAST YEAR:				9	PRESENT	PREVIOUS
						10	11

SERVICE NUMBER	METER NUMBER	METER READINGS		KILOLITRES CHARGED	DAYS	TARIFF CODE	DETAILS OF CONSUMPTION CHARGES
		PRESENT	PREVIOUS				
		Total Consumption					
		Check Meter Adjustment					
		Subtract Adjustment					
		Kilolitres Charged					
		Consumption Charge					12
		Availability Charge					15
		Less Pensioner Rebate					
		Balance Brought FWD					13
		Rounding CARRIED FWD					14
		TOTAL DUE >>>>>>					16
		DUE DATE FOR PAYMENT					

ALL PAYMENT OPTIONS ARE DETAILED ON THE BACK OF THIS ACCOUNT
RIVERINA WATER WATER ACCOUNT PAYMENT SLIP

B PAY	Billor Code: 4101	NAME OF OWNER:	17
	Ref: xxxxxx		
		DUE DATE	18
POST BILLPAY	Billor Pay Code: 0254	ACCOUNT NO.	19
	Ref: xxxxxx		
		AMOUNT DUE	20

