

FACT SHEET



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RIVERINA WATER PAYMENT FACILITIES

Riverina Water County Council continually seeks to provide a better service to its valued customers.



Did you know?

In addition to being able to pay your water accounts at our Hammond Avenue office, we offer you a number of other ways to pay your water account.

BPAY

Contact your participating bank, credit union or building society to arrange access to this method of

making payments. **Your Biller code and reference number is located beside the BPAY symbol located on the front of your water account.**

CREDIT CARD BY TELEPHONE BILLPAY

Please call **131816** to pay your bill using your credit card or to register to pay using your savings or cheque account from your bank, Building Society or Credit Union. Please have your water account ready as you will be required to key in payment details. Your Billpay code and Reference number is located beside the Australia Post symbol on the front of your account. This service is available 7 days a week 24 hours a day **for the cost of a local call.** (A higher price applies from mobile and public phones).

THE INTERNET

Payments may be made on the internet on www.postbillpay.com.au
(Access to this option is also available via Council's Internet site)

BY MAIL

Send cheques to PO Box 456, Wagga Wagga (Please do not send notes or coins), with the "tear off payment slip". Keep the top portion of the account (with details of cheque etc) for your record. No receipts will be issued unless the whole of the account is returned with the cheque.

IN PERSON

Bring your account with you to pay at Australia Post Shops or Post Office anywhere throughout Australia. Riverina Water County Council office at 91 Hammond Avenue, Wagga Wagga

(Bring your account with you to pay at any of the above locations).